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Contract

## **Time Limited Housing Support Framework Agreement - 2024 - HC**

The Highland Council

F03: Contract award notice

Notice identifier: 2025/S 000-030663

Procurement identifier (OCID): ocids-h6vhtk-04571d

Published 6 June 2025, 3:16pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Highland Council

Glenurquhart Road

Inverness

IV3 5BX

#### **Contact**

Special Projects Category Management Team

#### **Email**

[CPSSprocurement@aberdeencity.gov.uk](mailto:CPSSprocurement@aberdeencity.gov.uk)

#### **Telephone**

+44 1463702386

#### **Country**

United Kingdom

**NUTS code**

UKM6 - Highlands and Islands

**Internet address(es)**

Main address

<http://www.highland.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00045](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00045)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Time Limited Housing Support Framework Agreement - 2024 - HC

Reference number

HC/PI-H&C/HSFW/2024

#### **II.1.2) Main CPV code**

- 98000000 - Other community, social and personal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

AWARDED - Lot 1 only. Lot 2 Not Awarded

The Highland Council has awarded the Framework Agreement (hereinafter may be referred to as “Framework or FW”) with a number of suitably competent, qualified and experienced Contractors to provide Time Limited Housing Support Services for various service users/requirements for the Highland Council Area, on an ‘as and when’ required basis.

The Council shall give no guarantee of the volume of work or orders, if any, to be undertaken in relation to the Framework.

The Framework shall be divided into lots by type of service required and sub-lots by geographical area, where applicable, as follows:

Lot 1 - Housing Support (Time Limited) [HS], Sub-Lots: Geographical Area:

Sub-Lot A Caithness & Sutherland

Sub-Lot B Wester Ross, Skye, Kyle of Lochalsh

Sub-Lot C Lochaber

Sub-Lot D Inner Moray Firth

Lot 2 - Youth Independent Living Housing Support (Time Limited) [YILHS], Geographical Area: (No sub-lots) To provide services across the Highland Council Area.

The Framework shall be for a 24 month period, with the option of multiple extensions to be extended by up to 24 months, subject to each lot / sub-lot (where applicable) requirements i.e., each lot / sub lot may be extended independently of each other (each lot / sub lot evaluated and awarded independently), and by mutual agreement.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £4,113,000

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 - Housing Support (Time Limited) [HS]

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 98000000 - Other community, social and personal services

#### **II.2.3) Place of performance**

NUTS codes

- UKM6 - Highlands and Islands

Main site or place of performance

The Highland Council Area

#### **II.2.4) Description of the procurement**

AWARDED - Lot 1 only.

The Highland Council has awarded the Framework Agreement (hereinafter may be referred to as "Framework or FW") with a number of suitably competent, qualified and

experienced Contractors to provide Time Limited Housing Support Services for various service users/requirements for the Highland Council Area, on an 'as and when' required basis.

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Lot 1 - Housing Support (Time Limited) [HS], Sub-Lots: Geographical Area:

Sub-Lot A Caithness & Sutherland

Sub-Lot B Wester Ross, Skye, Kyle of Lochalsh

Sub-Lot C Lochaber

Sub-Lot D Inner Moray Firth

ITT: excerpt/part details

#### APPOINTMENT TO THE FRAMEWORK:

e) All Contractors submitting a Most Economically Advantageous Compliant Tender (MEAT) shall enter the Framework for Lot 1 Sub-Lot(s) (where applicable) they have applied for.

f) The Council shall Rank the Tenders submitted according to their scores in terms of the evaluation criteria, as set out in this tender document (ITT), 15.

#### CALL-OFF – ORDERS (CALL-OFF CONTRACTS):

g) Orders / referrals (Call-off Contracts) shall be awarded on an as and when required basis by placing of an order with the Contractor.

h) The first-ranked Contractor shall be approached initially, and if unable to meet the requirement, the second-ranked Contractor shall be approached and so on.

If the first ranked Contractor confirms they do not have capacity to undertake the work, or there are other relevant issues such as conflict of interest or the Contractor has removed themselves from the Framework, in which case the second ranked Contractor shall be awarded the call-off contract (order). If the second ranked Contractor cannot meet the need, by reason of issues detailed above, the third ranked Contractor should be

approached and so on.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

### **II.2.11) Information about options**

Options: Yes

Description of options

The Framework shall be for a 24 month period, with the option of multiple extensions to be extended by up to 24 months, subject to each lot / sub-lot (where applicable) requirements i.e., each lot / sub lot may be extended independently of each other (each lot / sub lot evaluated and awarded independently), and by mutual agreement.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

AWARDED - Lot 1 only. Lot 2 Not Awarded

Please note the awarded suppliers are NOT apart of A "group of economic operators".

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-031380](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Lot 1 - Housing Support (Time Limited) [HS]

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 June 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 4

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

New Start Highland

9 Carsegate Road North

Inverness

IV3 8DU

Email

[iainherd@newstarthighland.org](mailto:iainherd@newstarthighland.org)

Telephone

+44 1463715615

Country

United Kingdom

NUTS code

- UKM62 - Inverness & Nairn and Moray, Badenoch & Strathspey

Internet address

[www.newstarthighland.org](http://www.newstarthighland.org)

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**



Salvation Army Trustee Company(The)

Territorial HQ, 1 Champion Park

London

SE5 8FJ

Email

[business.development@salvationarmy.org.uk](mailto:business.development@salvationarmy.org.uk)

Telephone

+44 07702942133

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

[www.salvationarmy.org.uk](http://www.salvationarmy.org.uk)

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

CrossReach (the operating name for The Church of Scotland Social Care Council)

47 Milton Road East

Edinburgh

EH15 2SR

Email

[tenders@crossreach.org.uk](mailto:tenders@crossreach.org.uk)

Telephone

+44 1316572000

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

[www.crossreach.org.uk](http://www.crossreach.org.uk)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £4,113,000

#### **V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 3 %

Short description of the part of the contract to be subcontracted

Awarded Suppliers Temporary Staff as a when required, to cover for staff shortages due to vacancies/sickness etc.

Bidders were entitled to propose sub-contractors in their tender submission – note Schedule of Approved Sub-Contractors Form of the ITT.

Throughout the course of the Framework Agreement/Call-Off Contracts, any additional proposed or substitute sub-contractors must be authorised by the Council prior to their participation in the delivery of the services. The Council shall require the same level of minimum requirements for each additional proposed or substitute sub-contractor as is stipulated for bidders in this Framework Agreement.

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The buyer was using PCS-Tender to conduct this ITT exercise. The Project code is 27632.

Please note the awarded suppliers are NOT apart of A "group of economic operators"

ITT: excerpt/part details

#### **APPOINTMENT TO THE FRAMEWORK:**

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(SC Ref:800743)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Inverness Sheriff Court and Justice of the Peace Court

The Inverness Justice Centre, Longman Road

Inverness

IV1 1AH

Email

[inverness@scotcourts.gov.uk](mailto:inverness@scotcourts.gov.uk)

Telephone

+44 1463230782

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/the-courts/court-locations/inverness-sheriff-court-and-justice-of-the-peace-court>