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Contract

Interpretation Services Framework

The Highland Council
NHS Highland
High Life Highland

F03: Contract award notice

Notice identifier: 2021/S 000-030630

Procurement identifier (OCID): ocds-h6vhtk-02b8c3

Published 9 December 2021, 10:25am

Section I: Contracting authority

I.1) Name and addresses

The Highland Council

Council Headquarters, Glenurquhart Road

Inverness

IV3 5NX

Email

CPSSprocurement@aberdeencity.gov.uk

Telephone

+44 1463702670

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.highland.gov.uk/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00045

I.1) Name and addresses

NHS Highland

Assynt House, Beechwood Park

Inverness

IV2 3BW

Email

nhs.highland@nhs.scot

Telephone

+44 1463704054

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.nhshighland.scot.nhs.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00302

I.1) Name and addresses

High Life Highland

12-13 Ardross Street

Inverness

IV3 5NS

Email

hlh.business.support@highlifehighland.com

Telephone

+44 1349781700

Country

United Kingdom

NUTS code

UKM6 - Highlands and Islands

Internet address(es)

Main address

<http://www.highlifehighland.com>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA23042

I.2) Information about joint procurement

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law

- NHS Highland
- Advice Agency Network – example Citizens Advice Bureau (CAB)
- High Life Highland

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Interpretation Services Framework

Reference number

HC/CEO/INTER/2021

II.1.2) Main CPV code

- 79540000 - Interpretation services

II.1.3) Type of contract

Services

II.1.4) Short description

The Highland Council, acting for itself and on behalf of the Participating Organisations, is intending to put in place a Framework Agreement with one or more providers for the provision of face to face & Digital interpretation services, on an as and when required basis.

The Participating Organisations who reserve the right to use this Framework Agreement within their operating areas are:

- The Highland Council
- NHS Highland
- Advice Agency Network – example Citizens Advice Bureau (CAB); where contracted to The Highland Council to provide Advice and Information Services on behalf of The Highland Council and the Interpretation Services are being paid for by The Highland Council)
- High Life Highland

The Framework shall be for a 3 year period from 02/08/2021 to 01/08/2024, with the option for the Authority and or Participating Organisations to extend by a period of up to twelve 12 months, subject to mutual agreement.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £850,000

II.2) Description

II.2.1) Title

Face to Face Interpretation Services

Lot No

1

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKM6 - Highlands and Islands

Main site or place of performance

Main site or place of performance:

The Highlands and Argyll and Bute area

II.2.4) Description of the procurement

The Highland Council (hereinafter referred to as “the Authority”) acting for itself and on behalf of the Participating Organisations is intending to put in place a Framework Agreement with one provider per Lot for the provision of face to face and digital interpretation services, on an as and when required basis.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Framework Agreement Value:

The estimated annual value of expenditure by each Participating Organisation against this Framework is shown below for information and guidance purposes only. The Participating Organisations are not bound to any value/volume of expenditure under this Framework.

The Highland Council GBP 100,000

NHS Highland GBP 100,000

HLH GBP 100

Advice Agency Network GBP 9,000

II.2) Description

II.2.1) Title

Digital Interpretation

Lot No

2

II.2.2) Additional CPV code(s)

- 79540000 - Interpretation services

II.2.3) Place of performance

NUTS codes

- UKM6 - Highlands and Islands

Main site or place of performance

Main site or place of performance:

The Highlands and Argyll and Bute area

II.2.4) Description of the procurement

The Highland Council (hereinafter referred to as “the Authority”) acting for itself and on behalf of the Participating Organisations is intending to put in place a Framework Agreement with one single provider per Lot for the provision of face to face and digital interpretation services, on an as and when required basis.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The estimated annual value of expenditure by each Participating Organisation against this Framework is shown below for information and guidance purposes only. The Participating Organisations are not bound to any value/volume of expenditure under this Framework.

The Highland Council GBP 100,000

NHS Highland GBP 100,000

HLH GBP 100

Advice Agency Network GBP 9,000

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-012626](#)

Section V. Award of contract

Lot No

2

Title

Digital Interpretation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 September 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Global Language Services Ltd

Craig House, 64 Darnley Street

Glasgow

G41 2SE

Telephone

+44 1414293429

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://www.globallanguageservices.co.uk/>

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

DA Languages Limited

Statham House, Talbot Road, Stretford

Manchester

M32 0FP

Telephone

+44 1619282533

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Global Connections (Scotland) Ltd

180 Hope Street, 3rd Floor

Glasgow

G2 2UE

Telephone

+44 1413328889

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2

Total value of the contract/lot: £400,000

Section V. Award of contract

Lot No

1

Title

Face to Face Interpretation Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 September 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

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G2 2UE

Telephone

+44 1413328889

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1

Total value of the contract/lot: £450,000

Section VI. Complementary information

VI.3) Additional information

(SC Ref:676562)

VI.4) Procedures for review

VI.4.1) Review body

Inverness Sherriff Court

Inverness

Country

United Kingdom