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Contract

Carers Services

Liverpool City Council

F03: Contract award notice

Notice identifier: 2022/S 000-030605

Procurement identifier (OCID): ocds-h6vhtk-0325a0

Published 31 October 2022, 9:21am

Section I: Contracting authority

I.1) Name and addresses

Liverpool City Council

4th Floor, Cunard Building

Liverpool

L3 1DS

Contact

Ms Cathy Walsh

Email

cathy.walsh@liverpool.gov.uk

Telephone

+44 1512330591

Country

United Kingdom

Region code

UKD7 - Merseyside

Internet address(es)

Main address

<http://www.liverpool.gov.uk>

Buyer's address

<http://www.liverpool.gov.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Carers Services

Reference number

DN600910

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Carers Services:

The aim is to procure a range of services for carers that supports the Council to fulfil its statutory duties in respect of carers under the Care Act 2014 and Children and Families Act 2014 by ensuring they are identified as early as possible and are able to access:

- Information, advice and support
- A carers assessment and support plan
- A range of personalised support and services
- Advocacy support

Lot 1: Adult Carers' Service (18+)

Lot 2: Young Carers' Service (aged up to 25)

Lot 3: Carers' Advocacy Service

Lot 4: Carers' Health and Wellbeing Service

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £4,894,265

II.2) Description

II.2.1) Title

Lot 1 – Adult Carers Service (18+)

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

Lot 1 – Adult Carers Service (18+)

A community-based service that will:

- Ensure adult carers who are caring for other adults in Liverpool are identified
- Ensure adult carers can receive a carers assessment under the statutory duty of Liverpool City Council
- Ensure that adult carers who have been assessed have a support plan which is reviewed on at least an annual basis
- Provide personalised information and advice to adult carers and support to access a range of support and services that meet their identified needs
- Operate the service on a city-wide basis

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 – Young Carers Service (up to and including 25 years of age)

Lot No

2

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

Lot 2 – Young Carers Service (up to and including 25 years of age)

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 3 - Carers Advocacy Service

Lot No

3

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

Lot 3 - Carers Advocacy Service

Advocacy support that will:

- Provide free, independent, professional issue-based advocacy support
- Support all adult carers (18 years +) who are caring for other adults over the age of 16, plus family carers who are caring for children with additional needs
- Promote self-advocacy to enable carers to advocate on their own behalf
- Operate the service on a city-wide basis

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 4 – Carers Health and Wellbeing Service

Lot No

4

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKD7 - Merseyside

II.2.4) Description of the procurement

Lot 4 – Carers Health and Wellbeing Service

A community-based service that will:

- Deliver a programme of activities that will ensure a range of support is available to carers in Liverpool that reduces the negative impact of caring on them
- Work in partnership with Primary Care Networks (PCN's) and GP practices in Liverpool to support them to develop effective processes to identify and support carers
- Promote carers health and wellbeing by working collaboratively with other businesses, service providers and organisations to:

- o Identify carers early in their caring journey to improve outcomes
- o Promote the health and wellbeing of carers including mental wellbeing
- o Facilitate education and training sessions for carers
- o Facilitate self-managing carers peer support groups and befriending opportunities
- o Support discharge from hospital and the reablement process
- o Provide opportunities for a break
- Operate the service on a city-wide basis

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-007942](#)

Section V. Award of contract

Contract No

Lot 1 – Adult Carers Service (18+)

Lot No

1

Title

Carers Services Lot 1 – Adult Carers Service (18+)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Local Solutions

Suite A, 1st Floor Building 2000 Vortex Court Enterprise Way

Liverpool

L13 1FB

Email

hbrown@localsolutions.org.uk

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,321,808

Section V. Award of contract

Contract No

Lot 2 – Young Carers Service (up to and including 25 years of age)

Lot No

2

Title

Lot 2 – Young Carers Service (up to and including 25 years of age)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Barnardo Services Limited

Barnardo House Tanners Lane Barkingside Ilford

Essex

IG6 1QG

Email

Northbdumailbox@barnardos.org.uk

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,204,524

Section V. Award of contract

Contract No

Lot 3 - Carers Advocacy Service

Lot No

3

Title

Lot 3 - Carers Advocacy Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

The Brain Charity

Norton Street

Liverpool

L3 8LR

Email

Nanette.mellor@thebraincharity.org.uk

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £480,243

Section V. Award of contract

Contract No

Lot 4 – Carers Health and Wellbeing Service

Lot No

4

Title

Lot 4 – Carers Health and Wellbeing Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 September 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Local Solutions

Suite A, 1st Floor Building 2000 Vortex Court Enterprise Way

Liverpool

L13 1FB

Email

hbrown@localsolutions.org.uk

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £856,722

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Liverpool City Council

Cunard Building Water Street

Liverpool

L3 1AH

Country

United Kingdom