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Contract

## **Carers Services**

Liverpool City Council

F03: Contract award notice

Notice identifier: 2022/S 000-030605

Procurement identifier (OCID): ocds-h6vhtk-0325a0

Published 31 October 2022, 9:21am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Liverpool City Council

4th Floor, Cunard Building

Liverpool

L3 1DS

#### **Contact**

Ms Cathy Walsh

#### **Email**

[cathy.walsh@liverpool.gov.uk](mailto:cathy.walsh@liverpool.gov.uk)

#### **Telephone**

+44 1512330591

#### **Country**

United Kingdom

**Region code**

UKD7 - Merseyside

**Internet address(es)**

Main address

<http://www.liverpool.gov.uk>

Buyer's address

<http://www.liverpool.gov.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Carers Services

Reference number

DN600910

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Carers Services:

The aim is to procure a range of services for carers that supports the Council to fulfil its statutory duties in respect of carers under the Care Act 2014 and Children and Families Act 2014 by ensuring they are identified as early as possible and are able to access:

- Information, advice and support
- A carers assessment and support plan
- A range of personalised support and services
- Advocacy support

Lot 1: Adult Carers' Service (18+)

Lot 2: Young Carers' Service (aged up to 25)

Lot 3: Carers' Advocacy Service

Lot 4: Carers' Health and Wellbeing Service

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £4,894,265

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 – Adult Carers Service (18+)

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

#### **II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

#### **II.2.4) Description of the procurement**

Lot 1 – Adult Carers Service (18+)

A community-based service that will:

- Ensure adult carers who are caring for other adults in Liverpool are identified
- Ensure adult carers can receive a carers assessment under the statutory duty of Liverpool City Council
- Ensure that adult carers who have been assessed have a support plan which is reviewed on at least an annual basis
- Provide personalised information and advice to adult carers and support to access a range of support and services that meet their identified needs
- Operate the service on a city-wide basis

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 – Young Carers Service (up to and including 25 years of age)

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

### **II.2.4) Description of the procurement**

Lot 2 – Young Carers Service (up to and including 25 years of age)

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3 - Carers Advocacy Service

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

### **II.2.4) Description of the procurement**

Lot 3 - Carers Advocacy Service

Advocacy support that will:

- Provide free, independent, professional issue-based advocacy support
- Support all adult carers (18 years +) who are caring for other adults over the age of 16, plus family carers who are caring for children with additional needs
- Promote self-advocacy to enable carers to advocate on their own behalf
- Operate the service on a city-wide basis

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 4 – Carers Health and Wellbeing Service

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKD7 - Merseyside

### **II.2.4) Description of the procurement**

Lot 4 – Carers Health and Wellbeing Service

A community-based service that will:

- Deliver a programme of activities that will ensure a range of support is available to carers in Liverpool that reduces the negative impact of caring on them
- Work in partnership with Primary Care Networks (PCN's) and GP practices in Liverpool to support them to develop effective processes to identify and support carers
- Promote carers health and wellbeing by working collaboratively with other businesses, service providers and organisations to:

- o Identify carers early in their caring journey to improve outcomes
- o Promote the health and wellbeing of carers including mental wellbeing
- o Facilitate education and training sessions for carers
- o Facilitate self-managing carers peer support groups and befriending opportunities
- o Support discharge from hospital and the reablement process
- o Provide opportunities for a break
- Operate the service on a city-wide basis

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-007942](#)

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## **Section V. Award of contract**

### **Contract No**

Lot 1 – Adult Carers Service (18+)

### **Lot No**

1

### **Title**

Carers Services Lot 1 – Adult Carers Service (18+)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 September 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Local Solutions

Suite A, 1st Floor Building 2000 Vortex Court Enterprise Way

Liverpool

L13 1FB

Email

[hbrown@localsolutions.org.uk](mailto:hbrown@localsolutions.org.uk)

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,321,808

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## **Section V. Award of contract**

### **Contract No**

Lot 2 – Young Carers Service (up to and including 25 years of age)

### **Lot No**

2

### **Title**

Lot 2 – Young Carers Service (up to and including 25 years of age)

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 September 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Barnardo Services Limited

Barnardo House Tanners Lane Barkingside Ilford

Essex

IG6 1QG

Email

[Northbdumailbox@barnardos.org.uk](mailto:Northbdumailbox@barnardos.org.uk)

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,204,524

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## **Section V. Award of contract**

### **Contract No**

Lot 3 - Carers Advocacy Service

### **Lot No**

3

### **Title**

Lot 3 - Carers Advocacy Service

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 September 2022

### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

The Brain Charity

Norton Street

Liverpool

L3 8LR

Email

[Nanette.mellor@thebraincharity.org.uk](mailto:Nanette.mellor@thebraincharity.org.uk)

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £480,243

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## **Section V. Award of contract**

### **Contract No**

Lot 4 – Carers Health and Wellbeing Service

### **Lot No**

4

### **Title**

Lot 4 – Carers Health and Wellbeing Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 September 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Local Solutions

Suite A, 1st Floor Building 2000 Vortex Court Enterprise Way

Liverpool

L13 1FB

Email

[hbrown@localsolutions.org.uk](mailto:hbrown@localsolutions.org.uk)

Country

United Kingdom

NUTS code

- UKD7 - Merseyside

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £856,722

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Liverpool City Council

Cunard Building Water Street

Liverpool

L3 1AH

Country

United Kingdom