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Contract

Unit4 ERP Support and Maintenance (CPA/SPU/2563P)

Police and Crime Commissioner for Cheshire

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-030567

Procurement identifier (OCID): ocids-h6vhtk-050267 ([view related notices](#))

Published 6 June 2025, 12:42pm

Scope

Reference

CPA/SPU/2563P

Description

This is a Contract Details Notice.

Provision of Support and Maintenance for existing ERP system. The existing system was procured under GCloud 12 call-off agreement, ref CPA/SPU/1400P. This ERP system integrates with a number of other force systems and is not yet deemed end of life. So this contract is to provide support and maintenance for the existing system up to the alignment date with interdependent systems at which point the wider business systems will be reviewed.

There are 2 x 24 month optional extensions - 10/05/28 - 09/05/30 and 10/05/30 - 09/05/32

UK5 and UK6 notices have been published.

Contract 1. Unit4 ERP Support and Maintenance

Supplier

- [UNIT4 BUSINESS SOFTWARE LIMITED](#)

Contract value

- £3,313,942.70 excluding VAT
- £3,976,731.24 including VAT

Below the relevant threshold

Date signed

9 May 2025

Contract dates

- 10 May 2025 to 10 May 2028
- Possible extension to 10 May 2032
- 7 years, 1 day

Description of possible extension:

There are 2 x 24 month optional extensions - 10/05/28 - 09/05/30 and 10/05/30 - 09/05/32

Main procurement category

Services

CPV classifications

- 72261000 - Software support services

Procedure

Procedure type

Direct award

Direct award justification

- Single supplier - technical reasons
- Additional or repeat goods, services or works - extension or partial replacement
- Additional or repeat goods, services or works - further goods, services or works following a competitive procedure

This notice is presented on the basis of two exemptions permitting direct award without competition under the Procurement Act 2023. These are as follows:-

Are required to be compatible with an existing asset. This must be intended as an extension to or partial replacement of existing goods or services where a change would result in goods or services that are different or incompatible with the existing goods and services. The difference or incompatibility must result in disproportionate technical difficulties in operation or maintenance. Given the level of integration, the enhancements undertaken and the extent to which this system is embedded along with the financial and technical cost (and time) of a project to replace.

Where the provider is the sole supplier of the goods, services or works. There are clearly other suppliers of ERP systems out there, however only Unit4 themselves or Unit4 via a reseller can support their own software product. This means there is an absence of competition for technical grounds as only a specific supplier can supply (or a particular supplier holds the intellectual property or other exclusive rights) and there are no reasonable alternatives

Supplier

UNIT4 BUSINESS SOFTWARE LIMITED

- Companies House: 01737985

Easton-In-Gordano

Bristol

BS20 0PX

United Kingdom

Telephone: 01275377200

Email: Communications@Unit4.com

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Unit4 ERP Support and Maintenance

Contracting authority

Police and Crime Commissioner for Cheshire

- Public Procurement Organisation Number: PMWP-7421-WXRW

HQ, Clemonds Hey, Oakmere Road

Winsford, Cheshire

CW7 2UA

United Kingdom

Contact name: Katie Howell

Telephone: +441606362041

Email: katie.howell2@cheshire.police.uk

Region: UKD63 - Cheshire West and Chester

Organisation type: Public authority - sub-central government