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Tender

## **Tenancy Based Robotic Process Automation**

NHS England

F02: Contract notice

Notice identifier: 2023/S 000-030557

Procurement identifier (OCID): ocds-h6vhtk-040c93

Published 17 October 2023, 9:58am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS England

1st Floor, Quarry House, Quarry Hill

Leeds

LS2 7UE

#### **Contact**

Julian Farley - Procurement Lead

#### **Email**

[Julian.Farley@nhs.net](mailto:Julian.Farley@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKE - Yorkshire and the Humber

**Internet address(es)**

Main address

<https://www.england.nhs.uk//>

Buyer's address

<https://www.england.nhs.uk//>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Ministry or any other national or federal authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Tenancy Based Robotic Process Automation

Reference number

C216580

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The ambition is to award a single contract to a competent and capable supplier for a managed cloud hosted platform which will host the tenancy-based solution.

#### **II.1.5) Estimated total value**

Value excluding VAT: £541,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE - Yorkshire and the Humber

Main site or place of performance

England

#### **II.2.4) Description of the procurement**

The ambition is to award a single contract to a competent and capable supplier for a managed cloud hosted platform which will host the tenancy-based solution. The preferred supplier will be required to manage the hosted platform, as well as providing licencing, support, development, programme management activities, networking connectivity to the Trusts, as well as providing SLAs and account management activities. The programme will be split into two phases, Phase One - the pilot phase which will trail the reuse and re development of tenancy-based processes with a limited number of Trusts. Phase Two - Following the pilot phase a full review will be completed which will include the benefits to individual Trusts (financial and non-financial) plus a detailed review of the solution architecture and review of the performance of the supplier and hosting arrangements.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £541,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2.14) Additional information**

This procurement seeks to appoint a competent and capable supplier to deliver our specified requirements over 3years, with a break clause (unilateral termination for convenience clause for the contracting authority) on conclusion of Phase One.

The decision to progress to Phase Two will be subject to NHSE approval and formal notification. The Contract is for and on behalf of NHS England.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

NHSE requires the following documents to be submitted as a minimum for your Tender to be accepted (uploaded at the portal):

- ? Completed and signed Form of Tender – Document 3.
- ? Completed and signed Bidder Declarations – Document 4.
- ? Completed and signed Supplier Code of Conduct – Document 5.
- ? Questionnaire 1\_Technical Mandatory Requirements – Document 6a
- ? Questionnaire 2\_Technical Method Statements – Document 6b
- ? Questionnaire 3\_Commercial Response – Document 7
- ? Questionnaire 4\_Standard Selection Questionnaire - Document 8

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Please refer to the Statement of Requirements document.

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 November 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

16 November 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The NHS standard Terms and Conditions for the provision of services (contract version) will apply.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

39 Victoria Street

London

SW1H 0EU

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

#### **VI.4.2) Body responsible for mediation procedures**

High Court

39 Victoria Street

London

SW1H 0EU

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>

**VI.4.4) Service from which information about the review procedure may be obtained**

High Court

39 Victoria Street

London

SW1H 0EU

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/department-of-health-and-social-care>