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Tender

Reseller and Associated Services Framework 3

Transport for London

F02: Contract notice

Notice identifier: 2023/S 000-030533

Procurement identifier (OCID): ocds-h6vhtk-03c25a

Published 16 October 2023, 6:35pm

The closing date and time has been changed to:

16 November 2023, 5:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

Transport for London

5 ENDEAVOUR SQUARE

LONDON

E201JN

Contact

Jack Silvester

Email

jacksilvester@tfl.gov.uk

Country

United Kingdom

Region code

UKI - London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.tfl.gov.uk/>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://service.ariba.com/Supplier.aw/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://service.ariba.com/Supplier.aw/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Public Transport

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Reseller and Associated Services Framework 3

Reference number

ICT14275

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Transport for London (TfL) is conducting a competitive procurement exercise for a Reseller and Associated Services Framework to provide commoditised hardware, software, cloud, consultancy and associated services.

Although the majority of requirements utilising the Framework agreement will stem from TfL business units, the Greater London Authority (GLA) will make use of the Framework.

II.1.5) Estimated total value

Value excluding VAT: £160,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 44316400 - Hardware

- 48000000 - Software package and information systems
- 72500000 - Computer-related services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

This Framework will enable TfL to procure Goods and Services across a number of sites across predominantly in the London area.

II.2.4) Description of the procurement

Transport for London (TfL) is conducting a competitive procurement exercise for a Reseller and Associated Services Framework to provide commoditised hardware, software, cloud, consultancy and associated services. The contract term will be four (4) years.

Through this tender process, TfL intends to establish a Framework Agreement with 3 - 5 service providers to provide goods and services, including but not limited to, the following items:

- Hardware, support maintenance and associated consultancy
- Software licence, support maintenance and associated consultancy
- Configuration, Installation, Support and associated consultancy
- IT Consumables and associated consultancy
- Specialist training and associated consultancy
- Cloud products, services, and associated consultancy
- Display Screen Equipment (DSE) specialist requirements and associated consultancy.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

TfL may decide to re-procure a new Framework upon the expiration of this Framework.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 5

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-011368](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

14 November 2023

Local time

5:00pm

Changed to:

Date

16 November 2023

Local time

5:00pm

See the [change notice](#).

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

8 January 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 2027

VI.3) Additional information

TfL operates as a functional body of the Greater London Authority under the direction of the Mayor of London. Bidders should note that this procurement is being undertaken under the restricted procedure.

TfL reserves the right to withdraw from the procurement process and may award the contract in whole, in part or not at all as a result of this call for competition. TfL shall not be liable for any costs or expenses incurred by any bidder in considering and/or responding to the procurement process.

Tenders and supporting documents must be priced in pounds sterling and all payments made under the contract(s) will be in pounds sterling, unless otherwise advised.

To access the procurement documents and to complete and submit the SQ, the supplier will need to be registered on TfL's SAP Ariba portal. Please search for WS1439929479 when you have completed the registration.

Further instructions and guidance are included in the procurement documents.

Please note that TfL cannot consider any SQ submissions received after the closing date/time or received by means other than the SAP Ariba portal.

VI.4) Procedures for review

VI.4.1) Review body

HM Courts and Tribunals Service

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://tfl.gov.uk/>