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Tender

Carers Support Services

LONDON BOROUGH OF NEWHAM

F02: Contract notice

Notice identifier: 2022/S 000-030521

Procurement identifier (OCID): ocds-h6vhtk-037d43

Published 28 October 2022, 2:11pm

Section I: Contracting authority

I.1) Name and addresses

LONDON BOROUGH OF NEWHAM

Building 1000,Dockside Road

LONDON

E162QU

Email

eprocurement@onesource.co.uk

Country

United Kingdom

Region code

UKI41 - Hackney and Newham

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.newham.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://elyq.fa.em3.oraclecloud.com/fscmUI/faces/PrcPosRegisterSupplier?prcBuld=300000002089195>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://elyq.fa.em3.oraclecloud.com/fscmUI/faces/PrcPosRegisterSupplier?prcBuld=300000002089195>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Carers Support Services

Reference number

ITTN174

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This procurement is being conducted in accordance with the Public Contracts Regulations 2015. The procurement is subject to the light-touch regime under Section 7 Social and Other Specific Services. Under Regulation 76 the Council is free to establish a procedure, provided that procedure is sufficient to ensure compliance with the principles of transparency and equal treatment of economic operators (service providers).

Newham's Carers Strategy sets out a single, ambitious approach to improving the identification of and support to Carers across the borough at scale. The Council and its partners are looking for an experienced and innovative provider (or providers) to deliver Strengths-Based and highly accessible Carers support services and to drive forward the Carers Strategy outcomes. The service is divided into lots:

Lot 1) An online / virtual Carers Support service to provide comprehensive support to Adult Carers aged 18+ online and with the preferred addition of a telephone support option.

Lot 2) A Locally embedded all age-service (Young Carers, Parent Carers, Adult Carers) which will work with local Carers groups, Schools, Health providers, VCS and across our community as a whole to identify Carers, deliver direct support and enable them to navigate the range of local services that they need.

Suppliers will be able to apply for one or more lots, for example, Lot 1 only, Lot 2 only or both Lots 1 and 2.

The new service contract will go live on 1 April 2023 and will run for three years (with the option to extend on a two + two year basis, subject to satisfactory performance).

Total value for 7 years of contract is £1,785,000.00 excluding VAT divided in lots as per below:

Lot 1= £350,000 (50K pa)

Lot 2 = £1,435,000 (205K pa)

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Digital Carers (18+) Support Service

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

Lot 1) An online / virtual Carers Support service to provide comprehensive support to Adult Carers aged 18+ online and with the preferred addition of a telephone support option.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £350,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2023

End date

31 March 2030

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2) Description

II.2.1) Title

Lot 2: All Age Carers Support Service

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

Lot 2) A Locally embedded all age-service (Young Carers, Parent Carers, Adult Carers) which will work with local Carers groups, Schools, Health providers, VCS and across our community as a whole to identify Carers, deliver direct support and enable them to navigate the range of local services that they need.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,435,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2023

End date

31 March 2030

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 November 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

28 November 2022

Local time

12:01pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

Country

United Kingdom