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Contract

Provision of LUL ERU Services

NETWORK RAIL INFRASTRUCTURE LIMITED

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-030520

Procurement identifier (OCID): ocids-h6vhtk-04f905 ([view related notices](#))

Published 6 June 2025, 11:40am

Scope

Reference

ecm_47080

Description

Provision of a 24/7 call-out emergency service with blue light capability to ensure rapid response attendance of fully equipped emergency response vehicles and railway infrastructure maintenance trained resources at both major and minor emergency incidents along the railway within the London M25 area to support with derailments, terrorist attacks and fatalities to major railway infrastructure damage (track/ signalling), along with day-to-day operational services that ensure the fastest response times to enable Network Rail to keep the railway moving for our passengers.

Contract 1. Provision of London Underground Emergency Response Unit Services

Supplier

- Transport for London

Contract value

- £450,000 excluding VAT
- £540,000 including VAT

Above the relevant threshold

Date signed

2 June 2025

Contract dates

- 3 June 2025 to 1 June 2028
- 2 years, 11 months, 29 days

Main procurement category

Goods

CPV classifications

- 34221200 - Mobile emergency units
- 50220000 - Repair, maintenance and associated services related to railways and other equipment

Contract locations

- UK - United Kingdom

Justification for not setting key performance indicators

KPIs are not required as the contract is less than £5million including VAT.

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Special regime

Utilities

Direct award justification

Single supplier - technical reasons

A Transparency notice was issued which allowed potential suppliers to approach us should they be able to provide the same service that London Underground provides to Network Rail with their Emergency Response Units. A Contract Award Notice was subsequently published and following the mandatory standstill period no other supplier submitted a challenge to this procurement which leads us to confirm our belief that at this time, the required service is bespoke to railway operations and that only LUL have the resources and appropriate competencies available to Network Rail to respond within minutes of an emergency incident occurring.

Supplier

Transport for London

- Public Procurement Organisation Number: PHMT-6197-NWNZ

5 Endeavour Square

London

E20 1JN

United Kingdom

Email: BSFAribaAdministration@tfl.gov.uk

Region: UKI41 - Hackney and Newham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Provision of London Underground Emergency Response Unit Services

Contracting authority

NETWORK RAIL INFRASTRUCTURE LIMITED

- Companies House: 02904587
- Public Procurement Organisation Number: PNZN-9524-VCQJ

Waterloo General Office

London

SE1 8SW

United Kingdom

Contact name: Sasha.Bradford@networkrail.co.uk

Email: Sasha.Bradford@networkrail.co.uk

Region: UKI45 - Lambeth

Organisation type: Public authority - central government