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Contract

Integrated Advocacy Service

Staffordshire County Council

F03: Contract award notice

Notice identifier: 2021/S 000-030516

Procurement identifier (OCID): ocds-h6vhtk-02b6d3

Published 8 December 2021, 1:30pm

Section I: Contracting authority

I.1) Name and addresses

Staffordshire County Council

No. 2 Staffordshire Place, Tipping Street, Stafford

Stafford

ST16 2DH

Contact

Lisa Dobric

Email

lisa.dobric@staffordshire.gov.uk

Telephone

+44 1785278192

Country

United Kingdom

NUTS code

UKG24 - Staffordshire CC

Internet address(es)

Main address

www.staffordshire.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Integrated Advocacy Service

Reference number

IA2419

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Council wishes to commission an Integrated Advocacy Service for the provision of statutory advocacy for eligible Individuals across Staffordshire.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,889,868

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG24 - Staffordshire CC

Main site or place of performance

Staffordshire

II.2.4) Description of the procurement

The Council wishes to commission an Integrated Advocacy Service for the provision of statutory advocacy for eligible Individuals across Staffordshire.

The Council invites suppliers to tender for an integrated approach to the coordination and delivery of a range of statutory advocacy services outlined below:

- a) Independent Advocacy under the Care Act 2014;
- b) Independent Advocacy for Prisoners under the Care Act 2014;
- c) Independent Mental Capacity Advocacy (IMCA) including Deprivation of Liberty

Safeguards and Trained Representatives. Where the Individual has no family/friends to represent them, an advocate and/or trained person may be appointed to be the Rule 1.2 Representative;

- d) Independent Mental Health Advocacy (IMHA); and
- e) Independent Health Complaints Advocacy Service (ICAS).

In the provision of the Services, the Provider will:

- a. Provide a single point of access model that promotes a triage approach to ensure Individuals get the right advice, support and/or services required;
- b. Make use of digital;
- c. Recognise the benefits of strength-based and an Asset Based Approach to improving health and wellbeing, promoting independence and building community capacity;
- d. Be strongly encouraged to develop a model that uses volunteers to fulfil some of the roles where it is safe and appropriate to do so; it adds value to and improves the outcomes of the Service; and provides a valuable experience to the volunteer; and

e. Target and support those with greatest need.

The tender will be procured via an open tender process.

Tenderers may submit as a provider or lead provider in the form of a consortia, or partnership arrangement or through sub-contracting arrangements with other organisations to deliver all of the service requirements within the Service Specification.

II.2.5) Award criteria

Cost criterion - Name: Quality / Weighting: 60

Cost criterion - Name: Price / Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

Additional option to extend up to 12 months to 31st March 2025 and then a further 12 months up to 31st March 2026

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-021227](#)

Section V. Award of contract

Contract No

IA2419

Title

Integrated Advocacy Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 December 2021

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 3

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Asist

Winton House, Stoke Road,

Stoke on Trent

ST4 2RW

Country

United Kingdom

NUTS code

- UKG24 - Staffordshire CC

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,889,868

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Staffordshire County Council

No. 2 Staffordshire Place, Tipping Street, Stafford

Stafford

ST16 2DH

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