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Contract

SC19 012 - Residential Care Services (Learning Disability, Physical Disability and Mental Health Needs), Supported Living Services & Care and Support in the Home Children's Services

Kent County Council

F03: Contract award notice

Notice identifier: 2021/S 000-030506

Procurement identifier (OCID): ocds-h6vhtk-029ee3

Published 8 December 2021, 12:31pm

Section I: Contracting authority

I.1) Name and addresses

Kent County Council

County Hall

Maidstone

ME14 1XQ

Contact

Mrs Alison Blackman

Email

alison.blackman@kent.gov.uk

Telephone

+44 3000413335

Country

United Kingdom

NUTS code

UKJ44 - East Kent

Internet address(es)

Main address

<http://www.kent.gov.uk>

Buyer's address

<http://www.kent.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SC19 012 - Residential Care Services (Learning Disability, Physical Disability and Mental Health Needs), Supported Living Services & Care and Support in the Home Children's Services

Reference number

DN427548

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Kent County Council is embarking on a journey to transform social care in Kent. Within the

context of this opportunity, it is imperative that individuals are at the heart of the care and support they receive, which should be easy to access, of good quality and that maximises their ability to live independently and safely in their community.

This commissioning exercise included Residential Care Home Services (learning disability,

physical disability and mental health needs), Supported Living Services and Care and Support in the Home Children's Services.

Please note the award of Lots 1 & 2 (Residential Services) has been postponed, and is not included in this notice.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £483,800,000

II.2) Description

II.2.1) Title

Supported Living Services

Lot No

3

II.2.2) Additional CPV code(s)

- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Lot 3 involves Supported Living Services. Supported living enables people to continue to live

within their homes by receiving the support required to maintain their tenancies and remain

as independent as possible. Full details for this requirement can be found in the tender documents.

Please note, this process has been conducted under the light touch regime established pursuant to Regulations 74-76 and Regulation 76(7) of the Public Contracts Regulations 2015 for the purposes of

commissioning these services.

II.2.5) Award criteria

Quality criterion - Name: Quality of Service / Weighting: Pass/Fail

Price - Weighting: Pass/Fail

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Care and Support in the Home (Children's Services)

Lot No

4

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UKJ4 - Kent

II.2.4) Description of the procurement

Care and Support in the Home Children's Services includes services to provide care and support to children and families in their homes, whilst also enabling children and young people to access their communities and engage in activities related to their support plan.

II.2.5) Award criteria

Quality criterion - Name: Quality of Service / Weighting: Pass/Fail

Price - Weighting: Pass/Fail

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-006001](#)

Section V. Award of contract

Contract No

SC19012

Lot No

3

Title

SC19 012 - Residential Care Services (Learning Disability, Physical Disability and Mental Health Needs), Supported Living Services & Care and Support in the Home Children's Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 November 2021

V.2.2) Information about tenders

Number of tenders received: 130

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

4Life Healthcare Services Ltd

Canterbury

Country

United Kingdom

NUTS code

- UKJ44 - East Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Alina Homecare Specialist Care Limited

Leatherhead

Country

United Kingdom

NUTS code

- UKJ44 - East Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Angel Healthcare Limited

Erith

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

AZ Caring Services Ltd

Ashford

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Beach House Birchington Limited

Ramsgate

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Blueboard Care Services Limited

Dagenham

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Commit2Care Services Ltd

Faversham

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Community Integrated Care

Widnes

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Deenex Intl Limited

Gravesend

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

DMC Consulting Services Ltd

Gravesend

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Exclusive Allied Services Limited

Dartford

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Frontier Support Services Ltd

South Croydon

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Great Prospects Care Limited

Canterbury

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

HCL (Holistic Care) Ltd

Chatham

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Home Group Limited

Newcastle-Upon-Tyne

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Kentish Homecare Agency Ltd

Bromley

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Isabella's Homes Limited

Wolverhampton

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Liberty Lodge Limited

Ashford

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Limesdale Ltd

Folkestone

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Look Ahead Care and Support Limited

London

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Manor Care Homes Ltd

Whitstable

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Marbleside Care

Margate

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Moniks Care Services Ltd

London

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Nomase Care Limited

London

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Park View Domiciliary Care

Deal

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Phoenix Care Homes Limited

Essex

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Star Care Lodge Limited

Gillingham

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Step4Ward Services (Kent) Ltd

Essex

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Supreme Care Services Limited

Morden

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

The Intrinsic Care Group

Chatham

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Thorndene Limited

Dover

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

West Kent Group Ltd

London

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Without Exceptions Ltd

Herne Bay

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £476,000,000

Section V. Award of contract

Contract No

SC19012

Lot No

4

Title

Care and Support in the Home (Children's Services)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

9 November 2021

V.2.2) Information about tenders

Number of tenders received: 130

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Alina Homecare Specialist Care

Leatherhead

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Caremark Dartford and Gravesham (DAYA)

Dartford

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

East Kent Mencap

Margate

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Exclusive Allied Services Limited

Dartford

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

First Option Healthcare Ltd

Croydon

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Rosemont Care Medway Limited

Strood

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Sense

Sittingbourne

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Supreme Care Services Limited

London

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

Voyage

Kent

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.3) Name and address of the contractor

West Kent Group Ltd T/A Domiciliary Care Experts

London

Country

United Kingdom

NUTS code

- UKJ4 - Kent

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £78,000,000

Section VI. Complementary information

VI.3) Additional information

Please note that the Award of Lots 1 and 2 (Residential Care Services) has been postponed, and are not included in this notice. All estimated contract values are based on indicative volumes, and are not guaranteed. Estimated contract values include the potential extension periods of up to 36 months.

VI.4) Procedures for review

VI.4.1) Review body

Kent County Council

County Hall, County Road

Maidstone

ME141XQ

Country

United Kingdom