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Tender

## **CON-21-190 Takedown Service**

Financial Conduct Authority

F02: Contract notice

Notice identifier: 2021/S 000-030503

Procurement identifier (OCID): ocds-h6vhtk-02fe9e

Published 8 December 2021, 12:15pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Financial Conduct Authority

12 Endeavour Square

London

E20 1JN

#### **Contact**

Tim Mitchell

#### **Email**

[isprocurement@fca.org.uk](mailto:isprocurement@fca.org.uk)

#### **Telephone**

+44 2070661000

## **Country**

United Kingdom

## **NUTS code**

UKI4 - Inner London – East

## **Internet address(es)**

Main address

[www.fca.org.uk](http://www.fca.org.uk)

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Financial-market-regulatory-services./3M542SBT7K>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/3M542SBT7K>

Tenders or requests to participate must be submitted to the above-mentioned address

## **I.4) Type of the contracting authority**

Other type

Financial Regulator

## **I.5) Main activity**

Other activity

Financial Regulation

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

CON-21-190 Takedown Service

Reference number

CON-21-190

#### **II.1.2) Main CPV code**

- 66152000 - Financial market regulatory services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The FCA is looking for an internet services company to provide web scanning and cybercrime disruption services in relation to investment scams that target UK consumers.

The FCA requires services that will support the FCA in its identification and take-down of websites, telephone numbers and social media accounts containing infringing content, with a particular focus on illegal financial promotions of products and services of investments or financial services. We are also looking for the third party to have strong data analytical tools that can carry out proactive monitoring and web scraping on a far reaching, speedy, industrialised basis.

#### **II.1.5) Estimated total value**

Value excluding VAT: £345,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKI4 - Inner London – East

Main site or place of performance

Inner London – East

### **II.2.4) Description of the procurement**

The FCA is looking for an internet services company to provide web scanning and cybercrime disruption services in relation to investment scams that target UK consumers.

The FCA requires services that will support the FCA in its identification and take-down of websites, telephone numbers and social media accounts containing infringing content, with a particular focus on illegal financial promotions of products and services of investments or financial services. We are also looking for the third party to have strong data analytical tools that can carry out proactive monitoring and web scraping on a far reaching, speedy, industrialised basis.

Almost all firms and individuals offering, promoting or selling financial services or products in the UK have to be authorised or registered by the FCA. It is a criminal offence for an unauthorised person to carry out activities that require FCA authorisation, punishable by up to two years in prison, a fine, or both. Given the risk of serious financial harm to consumers, the promotion of such activities without authorisation is considered by the FCA to be a serious offence.

The FCA currently makes requests for websites, online ads and social media accounts to be removed on an individual basis when these are identified as containing illegal financial promotions in breach of section 21 of the Financial Services and Markets Act 2000 (“FSMA”) or which otherwise involve the carrying out, or purported carrying out, of regulated activities without FCA authorisation in breach of section 19 of FSMA. It also carries out its own proactive monitoring on internet search platforms, such as Google, Bing and Yahoo, for content which either constitutes an illegal financial promotion in breach of section 21 FSMA or which otherwise amounts to an activity which requires FCA authorisation.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £345,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

A further 12 month option may be available

### **II.2.10) Information about variants**

Variants will be accepted: Yes

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

To respond to this opportunity please click here: <https://fca.delta-esourcing.com/respond/3M542SBT7K>

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

#### **IV.2) Administrative information**

##### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

10 January 2022

Local time

12:00pm

##### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

##### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 4 (from the date stated for receipt of tender)

##### **IV.2.7) Conditions for opening of tenders**

Date

10 January 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://fca.delta-esourcing.com/tenders/UK-UK-London:-Financial-market-regulatory-services./3M542SBT7K>

To respond to this opportunity, please click here:

<https://fca.delta-esourcing.com/respond/3M542SBT7K>

GO Reference: GO-2021128-PRO-19359937

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Financial Conduct Authority

12 Endeavour Square

London

E20 1JN

Country

United Kingdom