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Tender

CON-21-190 Takedown Service

Financial Conduct Authority

F02: Contract notice

Notice identifier: 2021/S 000-030503

Procurement identifier (OCID): ocds-h6vhtk-02fe9e

Published 8 December 2021, 12:15pm

Section I: Contracting authority

I.1) Name and addresses

Financial Conduct Authority

12 Endeavour Square

London

E20 1JN

Contact

Tim Mitchell

Email

isprocurement@fca.org.uk

Telephone

+44 2070661000

Country

United Kingdom

NUTS code

UKI4 - Inner London – East

Internet address(es)

Main address

www.fca.org.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-Financial-market-regulatory-services./3M542SBT7K>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-title/3M542SBT7K>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Other type

Financial Regulator

I.5) Main activity

Other activity

Financial Regulation

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

CON-21-190 Takedown Service

Reference number

CON-21-190

II.1.2) Main CPV code

- 66152000 - Financial market regulatory services

II.1.3) Type of contract

Services

II.1.4) Short description

The FCA is looking for an internet services company to provide web scanning and cybercrime disruption services in relation to investment scams that target UK consumers.

The FCA requires services that will support the FCA in its identification and take-down of websites, telephone numbers and social media accounts containing infringing content, with a particular focus on illegal financial promotions of products and services of investments or financial services. We are also looking for the third party to have strong data analytical tools that can carry out proactive monitoring and web scraping on a far reaching, speedy, industrialised basis.

II.1.5) Estimated total value

Value excluding VAT: £345,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI4 - Inner London – East

Main site or place of performance

Inner London – East

II.2.4) Description of the procurement

The FCA is looking for an internet services company to provide web scanning and cybercrime disruption services in relation to investment scams that target UK consumers.

The FCA requires services that will support the FCA in its identification and take-down of websites, telephone numbers and social media accounts containing infringing content, with a particular focus on illegal financial promotions of products and services of investments or financial services. We are also looking for the third party to have strong data analytical tools that can carry out proactive monitoring and web scraping on a far reaching, speedy, industrialised basis.

Almost all firms and individuals offering, promoting or selling financial services or products in the UK have to be authorised or registered by the FCA. It is a criminal offence for an unauthorised person to carry out activities that require FCA authorisation, punishable by up to two years in prison, a fine, or both. Given the risk of serious financial harm to consumers, the promotion of such activities without authorisation is considered by the FCA to be a serious offence.

The FCA currently makes requests for websites, online ads and social media accounts to be removed on an individual basis when these are identified as containing illegal financial promotions in breach of section 21 of the Financial Services and Markets Act 2000 ("FSMA") or which otherwise involve the carrying out, or purported carrying out, of regulated activities without FCA authorisation in breach of section 19 of FSMA. It also carries out its own proactive monitoring on internet search platforms, such as Google, Bing and Yahoo, for content which either constitutes an illegal financial promotion in breach of section 21 FSMA or which otherwise amounts to an activity which requires FCA authorisation.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £345,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

12

This contract is subject to renewal

Yes

Description of renewals

A further 12 month option may be available

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

To respond to this opportunity please click here: <https://fca.delta-sourcing.com/respond/3M542SBT7K>

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

10 January 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

10 January 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://fca.delta-esourcing.com/tenders/UK-UK-London:-Financial-market-regulatory-services./3M542SBT7K>

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GO Reference: GO-2021128-PRO-19359937

VI.4) Procedures for review

VI.4.1) Review body

Financial Conduct Authority

12 Endeavour Square

London

E20 1JN

Country

United Kingdom