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Awarded contract

Cegedim GP System of Choice (GPSoC)

Business Services Organisation I T S

F03: Contract award notice

Notice reference: 2021/S 000-030500

Published: 8 December 2021, 12:14pm

Section I: Contracting authority

I.1) Name and addresses

Business Services Organisation I T S

Centre House,79 Chichester Street

BELFAST

BT14JE

Contact

Catherine Fegan

Email

cathy.fegan@hscni.net

Telephone

+44 2895362561

Country

United Kingdom

NUTS code

UKN06 - Belfast

Internet address(es)

Main address

www.hscbusiness.hscni.net

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cegedim GP System of Choice (GPSoC)

Reference number

STA10145

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Currently there are 122 NI GP practices using the Cegedim Clinical System for patient management. To enable the Cegedim Clinical System to meet the needs of the practices it must interoperate with other specific hardware and software such as patient checkin and patient call systems. Given the dependency on IT in General Practice, stopping these services would very significantly impact on the ability of the 122 Vision GP practices to provide GMS services. Practices would be unable to access patient histories or record consultations against an electronic patient record. They would also be unable to interface electronically with other HSC systems - E.g. lab results, radiology reports, registration links, Emergency Care Summary, Key Information Summary, Electronic Document Transfer, GPIIP etc. - so reintroducing delay and inaccuracy in patient care.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £8,613,234.06 / Highest offer: £10,592,832.10 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

Currently there are 122 NI GP practices using the Cegedim Clinical System for patient management. To enable the Cegedim Clinical System to meet the needs of the practices it must interoperate with other specific hardware and software such as patient checkin and patient call systems. Given the dependency on IT in General Practice, stopping these services would very significantly impact on the ability of the 122 Vision GP practices to provide GMS services. Practices would be unable to access patient histories or record consultations against an electronic patient record. They would also be unable to interface electronically with other HSC systems - E.g. lab results, radiology reports, registration links, Emergency Care Summary, Key Information Summary, Electronic Document Transfer, GPIIP etc. - so reintroducing delay and inaccuracy in patient care.

A key element identified in the strategy was the alignment with England's GMS IT procurement, known as GP IT Futures, and the use of its proposed GP IT Futures Catalogue and GP IT Futures Framework.

The use of the IT Futures Catalogue brings huge benefits to NI:

- items on the catalogue, including both systems and services, can only be there if they have been rigorously tested and accepted. NHS Digital provide the testing for the catalogue. Without this, NI would have to find appropriate experts, both clinical and technical, to continuously carry out the testing of new or amended items. This would significantly increase risk, cost and timescales for every new item to be procured by NI.
- England is a much larger CEGEDIM customer than NI and is better placed to negotiate costs. By using the GP IT Futures Catalogue, NI benefit from the lower costs.

Unfortunately, the on boarding of systems and services onto the GP IT Futures Catalogue in England was delayed, in part due to covid pressures. This delay has had a knock on effect on the necessary assessment of all options within the NI procurement strategy. The NI procurement strategy is now being finalised and procurement planning now shows that the new NI contracts should be in place by March 2023 or shortly thereafter.

The justification for this DAC, therefore, is to ensure the existing services continue uninterrupted until those services can be procured through contracts established by the on-going procurement process.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Currently there are 122 NI GP practices using the Cegedim Clinical System for patient management. To enable the Cegedim Clinical System to meet the needs of the practices it must interoperate with other specific hardware and software such as patient checkin and patient call systems. Given the dependency on IT in General Practice, stopping these services would very significantly impact on the ability of the 122 Vision GP practices to provide GMS services. Practices would be unable to access patient histories or record consultations against an electronic patient record. They would also be unable to interface electronically with other HSC systems - E.g. lab results, radiology reports, registration links, Emergency Care Summary, Key Information Summary, Electronic Document Transfer, GPIP etc. - so reintroducing delay and inaccuracy in patient care.

BSO ITS are in the process of creating a Framework through GP IT Futures. This was due to happen in 2021 unfortunately, the on boarding of systems and services onto the GP IT Futures Catalogue in England was delayed, in part due to covid pressures. This delay has had a knock on effect on the necessary assessment of all options within the NI procurement strategy. The NI procurement strategy is now being finalised and procurement planning now shows that the new NI contracts should be in place by March 2023 or shortly thereafter.

The justification for this DAC, therefore, is to ensure the existing services continue uninterrupted until those services can be procured through contracts established by the on-going procurement process.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

STA10145

Title

Cegedim GP System of Choice (GPSoC)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

8 December 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Cegedim Healthcare Solutions

Dundee

DD2 1SW

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Lowest offer: £8,613,234.06 / Highest offer: £10,592,832.10 taken into consideration

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Business Services Organisation

2 Franklin Street

Belfast

BT2 8DQ

Country

United Kingdom