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Tender

Talking Therapies Service NHS Norfolk and Waveney Integrated Care Board

NHS Norfolk & Waveney Integrated Care Board

F02: Contract notice

Notice identifier: 2023/S 000-030481

Procurement identifier (OCID): ocids-h6vhtk-03f03d

Published 16 October 2023, 3:15pm

Section I: Contracting authority

I.1) Name and addresses

NHS Norfolk & Waveney Integrated Care Board

County Hall, Martineau Ln

Norwich

NR1 2DH

Email

David.Bailey1@nhs.net

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

Buyer's address

<https://www.improvinglivesnw.org.uk/about-us/our-nhs-integrated-care-board-icb/icb-contact/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Talking Therapies Service NHS Norfolk and Waveney Integrated Care Board

Reference number

NW2023-13

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Norfolk and Waveney Integrated Care Board (referred to as the Commissioner) are inviting suitably qualified Providers to express their interest in the Provision of NHS Talking Therapies Service.

The service shall provide community orientated, evidence-based psychological therapies to people in Norfolk and Waveney from the age of 16 years with 'common' mental health problems - aligned to the NHS Talking Therapies Manual (2023) (formerly known as Improving Access to Psychological Therapies (IAPT)) and locally branded as the "The Wellbeing Service" - and support the Norfolk and Waveney Mental Health ambitions.

The service shall be flexible and responsive to the population needs and operate a biopsychosocial model of care; taking an individual's needs into consideration to plan holistic and integrated interventions to improve population wellbeing, relevant to the stage of life of the service user. This shall include an approach to support intervention based on individual need and with fluidity over the course of individuals contact with the NHS Talking

Therapies service – providing a service that can adapt and move people through appropriate types of support in the service as needs indicate. The service will work closely with local communities, providers, and the Integrated Care System (ICS) to ensure this is implemented effectively and the service will ensure people receive warm handovers to other services which can support their mental health and the wider determinants of mental health.

The contract period will be for an initial period of 5 years with the option to extend for up to a further 2 years, commencing 1st September 2024. The annual Contract value is circa £21m per annum plus potential but not guaranteed DWP funding which for 23/24 was £682k.

To express interest and participate in the tender, please register and apply via Atamis e-sourcing portal <https://health-family.force.com/s/Welcome>. Project C215674.

II.1.5) Estimated total value

Value excluding VAT: £147,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH1 - East Anglia

Main site or place of performance

Norfolk and Waveney

II.2.4) Description of the procurement

NHS Norfolk and Waveney ICB seek expressions of interest from a single provider or lead provider model with sub-contracted organisation(s).

The service shall provide community orientated, evidence-based psychological therapies to people in Norfolk and Waveney from the age of 16 years and over with 'common' mental health problems, such as low mood and anxiety-based needs. This model should be aligned to the NHS Talking Therapies Manual (2023) and support the Norfolk and Waveney Mental Health ambitions.

The service shall be flexible and responsive to the population needs and operate a biopsychosocial model of care; taking an individual's needs into consideration to plan holistic and integrated interventions to improve and population wellbeing, relevant to the stage of life of the service user. This shall include an approach to support and intervention based on individual need and with fluidity over the course of individuals contact with the NHS Talking Therapies service – providing a service that can adapt and move people

through appropriate types of support in the service as needs indicate. The service will work closely with local communities, providers, and the Integrated Care System (ICS) to ensure this is implemented effectively and the service will ensure people receive warm handovers to other services which can support their mental health and the wider determinants of mental health.

Further to this, the service will:

- proactively engage with population groups and communities where there are recognised risks, low rates of engagement and/or health inequalities;
- employ practices which actively include those who are seldom heard in NHS Talking Therapies services;
- embed coproduction and service user involvement within service improvement projects;
- take a proactive and strategic approach to system connection and planning for current and forecast population needs;
- innovate to meet the needs of the population, communities and individuals in an effective and efficient way.

The contract value and associated access numbers are provided for 2023/24 only as there is currently no national NHS England guidance / policy regards ongoing expansion of the NHS Talking Therapies service.

The Standard NHS Long form contract will be utilised in this contract, which will include information on annual inflationary uplift appropriate to the provider.

All aspects of the service as outlined in the specification and associated with delivery of the service are required to be delivered by the provider, including all premises, IT, digital, staffing and on-costs/overheads.

The contract period will be for an initial period of 5 years with the option to extend for up to a further 2 years, commencing 1st September 2024. The annual Contract value is circa £21m per annum plus potential but not guaranteed DWP funding.

To express interest and participate in the tender, please register and apply via Atamis e-sourcing portal <https://health-family.force.com/s/Welcome>. Project C215674.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £147,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

The contract will be for an initial period of 5 years with the option to extend for an additional 2 years.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-024014](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

1 December 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 March 2024

IV.2.7) Conditions for opening of tenders

Date

1 December 2023

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The High Court

The Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<https://www.judiciary.uk/courts-and-tribunals/high-court/>