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Tender

## **Domiciliary Care Rapid Response Service – Discharge to Recover then Assess (D2RA)**

Cardiff Council

F02: Contract notice

Notice identifier: 2023/S 000-030479

Procurement identifier (OCID): ocds-h6vhtk-040c5e

Published 16 October 2023, 3:10pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Cardiff Council

County Hall, Atlantic Wharf

Cardiff

CF10 4UW

#### **Email**

[socialcare.procurement@cardiff.gov.uk](mailto:socialcare.procurement@cardiff.gov.uk)

#### **Telephone**

+44 2920873732

#### **Country**

United Kingdom

#### **NUTS code**

UKL22 - Cardiff and Vale of Glamorgan

**Internet address(es)**

Main address

<https://www.cardiff.gov.uk/ENG/Pages/default.aspx>

Buyer's address

[https://www.sell2wales.gov.wales/search/Search\\_AuthProfile.aspx?ID=AA0422](https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0422)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/Account/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com/Account/Login>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Other activity

Health and Social Care

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Domiciliary Care Rapid Response Service – Discharge to Recover then Assess (D2RA)

Reference number

ERFX1008267

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Cardiff Council commissioned 3 providers to deliver the original D2RA Winter pressures contract and due to the increased numbers in patients being discharged ready and some changes with the awarded Domiciliary Care Providers.

This was part of the original pilot as a second Framework arrangement to ensure sufficient capacity is available to support the safe discharge of individuals back home.

All partners deemed the model an extreme success and wish to secure the service for 23/24. The timeline for the initial period is governed due to Regional Integration Funding (RIF) being agreed, although we do anticipate Partners confirming future RIF funding 2024/2025.

The Directorate is now seeking to commission up to a further 4 Domiciliary Care Providers to deliver more Rapid Response Discharge to Reablement Assessment (D2RA) Domiciliary Care Services across the City.

Cardiff Council is seeking to commission up to 4 Domiciliary Care Providers to deliver a Rapid Response Domiciliary Care Service across the City following a pilot service, with a new Framework arrangement. These packages of care will support individuals who are medically fit and discharge ready to leave hospital but require a period of assessment to take place in their own home to determine their long- term level of need.

It is intended that the hours of care purchased within the package of care, will be used to

support individuals who have been assessed as requiring support to return home following a period in hospital. These are people whose needs would be assessed as requiring a Domiciliary Care package of care. There is the expectation that the initial level of care for some people may be over prescribed, with possibly double handed care being provided initially, in order to safeguard the individual whilst they are assessed in their own home.

The Rapid Response Domiciliary Care services will be provided to meet the outcomes of the individual in their own home environment. Within the first 10 working days a review of their care needs will be undertaken by an Occupational Therapist/ Social Worker/Assistant, from within our community teams, they will right-size the package. If the package requires double handed care, the review will take place within the first 3 working days.

The proposed model is a City-Wide scheme that will be delivered for a period initially of 4.5 months (with a further 12 months, subject to funding being agreed) that will address the demands by:

Implementing a framework model of service by commissioning a framework of up to four domiciliary care providers to deliver a Rapid Response Team.

The Rapid Response Care Team supporting the Discharge within 72-hours of a referral from the integrated Discharge Hub (IDH)

Taking the hospitalised person when they are discharging ready home.

Ensuring clear communication between the Care Coordinators & Integrated Discharge Hub (IDH), the person would settle for a couple of days and the Multi-Disciplinary Team (MDT), along with the provider and the citizen would right size the care & support package within 10 days of discharge.

The Rapid Response Team would take on next discharge ready person.

The service being provided by Domiciliary Care Provider(s) will be for 7-days a week.

The person, after 10-days support, would go through brokerage to identify a provider to meet the assessed longer-term care & support package if required.

Providers who wish to bid to join the framework will already be approved on to the Domiciliary Care Dynamic Purchasing System (DPS) and not in Escalating Concerns.

It is expected the demand, at any one time, would be 10 people, needing potentially 4 x double handed calls per day.

### **II.1.5) Estimated total value**

Value excluding VAT: £1,141,150

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

### **II.2.4) Description of the procurement**

Cardiff Council is seeking to commission up to 4 Domiciliary Care Providers to deliver a Rapid Response Domiciliary Care Service across the City following a pilot service, with a new Framework arrangement. These packages of care will support individuals who are medically fit and discharge ready to leave hospital but require a period of assessment to take place in their own home to determine their long- term level of need.

It is intended that the hours of care purchased within the package of care, will be used to support individuals who have been assessed as requiring support to return home following a period in hospital. These are people whose needs would be assessed as requiring a Domiciliary Care package of care There is the expectation that the initial level of care for some people may be over prescribed, with possibly double handed care being provided initially, in order to safeguard the individual whilst they are assessed in their own home.

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The service being provided by Domiciliary Care Provider(s) will be for 7-days a week.

The person, after 10-days support, would go through brokerage to identify a provider to meet the assessed longer-term care & support package if required.

Providers who wish to bid to join the framework will already be approved on to the Domiciliary Care Dynamic Purchasing System (DPS) and not in Escalating Concerns.

It is expected the demand, at any one time, would be 10 people, needing potentially 4 x double handed calls per day.

The provision of the services falls within one of the categories of services in the health and social care categories listed in Schedule 3 of the Public Contracts Regulations (“the Regulations”) and accordingly the so called “Light Touch Regime” applies to the procurement of the services concerned. The Council will comply with the mandatory requirements as set out in the Light Touch Regime.

All commissioned services are obliged to ensure that they meet the requirements of the relevant Cardiff Council policies (most notably Safeguarding, Health & Safety Policy, Environmental Policy, Complaint Policy, and Equal Opportunities Policy). Use of and compliance with these policies will be monitored through the Contract Management Agreement/ monitoring processes.

All commissioned services are obliged to ensure that they meet the requirements of relevant legislation.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

6 December 2023

End date

31 March 2024

This contract is subject to renewal

Yes

Description of renewals

4.5 months with the option to extend for a further 12 months

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 November 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

16 November 2023

Local time

12:00pm

Place

<https://supplierlive.proactisp2p.com/Account/Login>

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

NOTE: To register your interest in this notice and obtain any additional information please visit the Sell2Wales Web Site at

[https://www.sell2wales.gov.wales/Search/Search\\_Switch.aspx?ID=135546](https://www.sell2wales.gov.wales/Search/Search_Switch.aspx?ID=135546).

(WA Ref:135546)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom