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Planning

## **ROH Managed Switchboard Service - Market Engagement**

The Royal Orthopaedic Hospital NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-030472

Procurement identifier (OCID): ocids-h6vhtk-049d47

Published 24 September 2024, 12:42pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Royal Orthopaedic Hospital NHS Foundation Trust

Bristol Road South

Birmingham

B31 2AP

#### **Contact**

Abdul Alim

#### **Email**

[abdul.alim@uhb.nhs.uk](mailto:abdul.alim@uhb.nhs.uk)

#### **Country**

United Kingdom

#### **Region code**

UKG3 - West Midlands

**Internet address(es)**

Main address

<https://www.uhb.nhs.uk/>

Buyer's address

<https://www.uhb.nhs.uk/>

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

ROH Managed Switchboard Service - Market Engagement

Reference number

PROC.08.0724

#### **II.1.2) Main CPV code**

- 64214200 - Telephone switchboard services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Royal Orthopaedic Hospital NHS Foundation Trust (ROH (Royal Orthopaedic Hospital)) is one of the largest specialist orthopaedic units in Europe, offering planned orthopaedic surgery to people locally, nationally, and internationally. Situated in the south of Birmingham, five miles from Birmingham City Centre, it provides services to a population of around 1.3 million. The ROH became a foundation trust in 2007

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

The Royal Orthopaedic Hospital NHSFT

#### **II.2.4) Description of the procurement**

The Royal Orthopaedic Hospital (ROH) in Birmingham is seeking to engage with suppliers in testing the market for its requirements of a Managed Switchboard Service.

Suppliers are to read through the requirements and briefing note document on the procurement portal Atamis by following the instructions below:

Suppliers wishing to participate in this market engagement exercise and express an interest in this requirement should respond to the questionnaire via the online form on the Health Family Single eCommerce System Portal (Atamis) by 15:00 on Tuesday 22nd October 2024.

<https://health-family.force.com/s/Welcome>

Please search for C308773

To View documents please register interest and then navigate back to the homepage and click on "My Proposals and quotes"

### **II.3) Estimated date of publication of contract notice**

31 March 2025

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No