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Contract

West Technology Service and Maintenance Contract

UK Health Security Agency

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-030470

Procurement identifier (OCID): ocds-h6vhtk-054428

Published 6 June 2025, 10:21am

Scope

Reference

Contract Ref: C356462 / Pipeline Ref: W175492

Description

Service and Maintenance Contract : Annual Servicing of Twin Catch Pot machines at London, Porton and York FW&E.

Contract 1. West Technology Service and Maintenance Contract C356462

Supplier

- [West Technology System Limited](#)

Contract value

- £66,523 excluding VAT
- £78,827.05 including VAT

Below the relevant threshold

Date signed

22 May 2025

Contract dates

- 23 May 2025 to 22 May 2027
- Possible extension to 22 June 2028
- 3 years, 1 month

Description of possible extension:

The potential total value of the contract, should the extension option be exercised, is yet to receive approval.

Main procurement category

Services

Options

The right to additional purchases while the contract is valid.

The Authority may extend the Contract for a period of up to twelve (12) months by giving not less than ten (10) Working Days' notice in writing to the Supplier prior to the Expiry Date. The terms and conditions of the Contract shall apply.

CPV classifications

- 71900000 - Laboratory services

Contract locations

- UK - United Kingdom

Key performance indicators

Name	Description
(KEY PERFORMANCE INDICATORS AND SERVICE LEVELS)	KEY PERFORMANCE INDICATORS AND SERVICE LEVELS With reference to Schedule 11 Clause 4 The Authority reserves the right to terminate this Contract by issuing a Termination Notice to the other Party if such other Party repeatedly fails to meet the below key

Name	Description
	<p>performance requirements: 1. Deliveries on the due date (for the avoidance of doubt: (a) deliveries which arrive on time but are not unloaded due to the driver's decision; (b) deliveries which do not arrive; and (c) deliveries which arrive at the wrong delivery location, shall also be considered late. 2. Quantity of delivery correct against the relevant Order as per Orders placed in accordance with the requirements of this Contract. 3. Quality of delivery in accordance with this Contract, including delivery presentation (the delivery must be presented in such a way that it can be unloaded safely and in a ready for use condition taking into consideration this Contract's requirements) and condition of the Goods (the Goods must in a condition that is new and ready to use). 4. Timely and accurate administration (including booking/amending delivery times and orders and invoices, delivery advice notes and labels and management information) being in accordance with the requirements of this Contract. 5. The Supplier shall ensure the Goods shall perform the standards detailed within the Contract Specification as set out at Annex 2 of this Contract. 6. Customer service - the supplier should respond to all queries submitted via email within 24 hours of receipt.</p>

Signed contract documents

[Short_Form_Contract_West_Technologies_Limited_22052025_FINAL_Redacted.pdf](#)

Procedure

Procedure type

Below threshold - without competition

Supplier

West Technology System Limited

Dalton House Armstrong Way, Yate

Bristol

BS375NG

United Kingdom

Email: mjefferson@west-technology.co.uk

Region: UKK12 - Bath and North East Somerset, North Somerset and South Gloucestershire

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. West Technology Service and Maintenance Contract C356462

Contracting authority

UK Health Security Agency

- Public Procurement Organisation Number: PBMQ-7576-DVGW

10 South Colonnade

London

E14 4PU

United Kingdom

Contact name: Procurement Operations

Email: procurement.operations@dhsc.gov.uk

Website: <https://www.gov.uk/government/organisations/uk-health-security-agency>

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - central government