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Planning

NHSX Market Engagement for GP Cloud Telephony for NHS Organisations

NHS England and Improvement

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-030470

Procurement identifier (OCID): ocids-h6vhtk-02fe7d

Published 8 December 2021, 10:13am

Section I: Contracting authority

I.1) Name and addresses

NHS England and Improvement

Quarry House, Quarry Hill

Leeds

LS2 7UE

Contact

Garry Mitchell

Email

commercial.procurementhub@nhs.net

Telephone

+44 7786275627

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.nhsx.nhs.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHSX Market Engagement for GP Cloud Telephony for NHS Organisations

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The NHS England NHS Improvement National Commercial and Procurement Hub are undertaking on behalf of NHSX a market engagement exercise in the form of a survey. Interested suppliers should note that this is to inform the national strategy to set in place a new framework for general practice or to explore utilisation/evolution of existing frameworks for general practice utilisation.

Interested suppliers should take specific note of the proposed new standards to be set. We are keen to understand the maturity of the market to these new proposed standards. The product of your feedback will be central to the development of the national strategy.

Interested suppliers should note that this exercise is a market engagement exercise only. Any future competitions or opportunities will not be directly linked to this notice. Interested suppliers should be clear that feedback to this survey is a fundamental step towards the creation of the strategy to deliver an enhanced service to general practice.

Timing is critical to support the development of the strategy to deliver for general practice in the shortest possible timeframe. A 4-week window is presented for interested suppliers to enter their views and comments. The deadline for response to this questionnaire is 5pm on Friday 7th January 2022. Following that a report will be produced in the following fortnight to close this stage and commence the development of the national strategy.

A capability assessment has been developed to identify current market capabilities. Should you wish to participate in this exercise please contact commercial.procurementhub@nhs.net where a link to the questionnaire will then be shared.

Should you wish to talk to us in regard to this notice please contact the Hub through the below email link or directly to Garry Mitchell, Deputy Director of Procurement on garry.mitchell@nhs.net 07786 275 627

II.1.5) Estimated total value

Value excluding VAT: £210,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 32000000 - Radio, television, communication, telecommunication and related equipment
- 48000000 - Software package and information systems
- 64200000 - Telecommunications services
- 72200000 - Software programming and consultancy services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

II.2.4) Description of the procurement

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II.3) Estimated date of publication of contract notice

1 April 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

This notice is an information gathering exercise rather than a call for competition in its own right, and therefore publication or response does not commit NHSX or respondents to a future procurement, nor provide any process exemptions or preferential treatment to any parties expressing an interest. Commissioners are looking to establish what interest there might be in providing such a service from suitably qualified, capable and competent organisations.

NHSX will not be liable for costs incurred by any interested party in participating in this exercise. Interested parties should note that a response to this notice does not guarantee an automatic invitation to any subsequent formal procurement, which the commissioners will consider in due course.

Should you wish to participate in this exercise please contact commercial.procurementhub@nhs.net where a link to the questionnaire will then be shared.