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Planning

UHB IT Service Management Solution - Pre-Market Engagement

University Hospitals Birmingham NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-030466

Procurement identifier (OCID): ocids-h6vhtk-049d43

Published 24 September 2024, 12:16pm

Section I: Contracting authority

I.1) Name and addresses

University Hospitals Birmingham NHS Foundation Trust

Mindelsohn Way

Birmingham

B15 2WB

Contact

Andrew Gough

Email

andrew.gough2@uhb.nhs.uk

Country

United Kingdom

Region code

UKG3 - West Midlands

Internet address(es)

Main address

<https://www.uhb.nhs.uk/>

Buyer's address

<https://www.uhb.nhs.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

UHB IT Service Management Solution - Pre-Market Engagement

Reference number

PROC.08.0723

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

University Hospitals Birmingham (UHB) is one of the largest NHS trusts in the UK, providing acute and specialist services to a population of over 2.2 million people. UHB operates across four main sites: Queen Elizabeth Hospital Birmingham, Heartlands Hospital, Good Hope Hospital, and Solihull Hospital, as well as several remote sites.

UHB currently employs over 25,000 members of staff and we are committed to investing in their development and their health and wellbeing.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

Main site or place of performance

University Hospitals Birmingham NHS Foundation Trust

II.2.4) Description of the procurement

UHB IT Services manage a large infrastructure of computing and networking resources which underpin business critical applications across the hospital sites.

University Hospitals Birmingham NHS Foundation Trust (UHB) is seeking a replacement ITIL-compliant ITSM system to enhance service delivery, streamline processes, and improve overall efficiency.

UHB requires a robust solution that aligns with industry best practices and supports the Trust's commitment to patient care.

II.3) Estimated date of publication of contract notice

24 September 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

Suppliers wishing to participate in this market engagement exercise and express an interest in this requirement should respond to the questionnaire via the online form on the Health Family Single eCommercial System Portal (Atamis) by 13:00 on Tuesday 15th October 2024.

<https://health-family.force.com/s/Welcome>

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