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**Planning** 

# **UHB IT Service Management Solution - Pre-Market Engagement**

University Hospitals Birmingham NHS Foundation Trust

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-030466

Procurement identifier (OCID): ocds-h6vhtk-049d43

Published 24 September 2024, 12:16pm

# **Section I: Contracting authority**

# I.1) Name and addresses

University Hospitals Birmingham NHS Foundation Trust

Mindelsohn Way

Birmingham

**B15 2WB** 

#### Contact

Andrew Gough

#### **Email**

andrew.gough2@uhb.nhs.uk

#### Country

**United Kingdom** 

## Region code

UKG3 - West Midlands

## Internet address(es)

Main address

https://www.uhb.nhs.uk/

Buyer's address

https://www.uhb.nhs.uk/

# I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

https://health-family.force.com/s/Welcome

# I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Health

# **Section II: Object**

# II.1) Scope of the procurement

## II.1.1) Title

UHB IT Service Management Solution - Pre-Market Engagement

Reference number

PROC.08.0723

#### II.1.2) Main CPV code

• 48000000 - Software package and information systems

#### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

University Hospitals Birmingham (UHB) is one of the largest NHS trusts in the UK, providing acute and specialist services to a population of over 2.2 million people. UHB operates across four main sites: Queen Elizabeth Hospital Birmingham, Heartlands Hospital, Good Hope Hospital, and Solihull Hospital, as well as several remote sites. UHB currently employs over 25,000 members of staff and we are committed to investing in their development and their health and wellbeing.

#### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

## II.2.2) Additional CPV code(s)

- 48000000 Software package and information systems
- 72000000 IT services: consulting, software development, Internet and support

#### II.2.3) Place of performance

**NUTS** codes

• UKG - West Midlands (England)

Main site or place of performance

University Hospitals Birmingham NHS Foundation Trust

#### II.2.4) Description of the procurement

UHB IT Services manage a large infrastructure of computing and networking resources which underpin business critical applications across the hospital sites.

University Hospitals Birmingham NHS Foundation Trust (UHB) is seeking a replacement ITIL-compliant ITSM system to enhance service delivery, streamline processes, and improve overall efficiency.

UHB requires a robust solution that aligns with industry best practices and supports the Trust's commitment to patient care.

## II.3) Estimated date of publication of contract notice

24 September 2024

## Section IV. Procedure

## IV.1) Description

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

# **Section VI. Complementary information**

# VI.3) Additional information

Suppliers wishing to participate in this market engagement exercise and express an interest in this requirement should respond to the questionnaire via the online form on the Health Family Single eCommercial System Portal (Atamis) by 13:00 on Tuesday 15th October 2024.

## https://health-family.force.com/s/Welcome

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