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Tender

Carers Support Service

City of York Council

F02: Contract notice

Notice identifier: 2021/S 000-030458

Procurement identifier (OCID): ocds-h6vhtk-02fe71

Published 8 December 2021, 8:52am

Section I: Contracting authority

I.1) Name and addresses

City of York Council

West Office, Station Rise

YORK

YO16GA

Contact

Mark Woolford

Email

mark.woolford@york.gov.uk

Telephone

+44 1904552237

Country

United Kingdom

NUTS code

UKE21 - York

Internet address(es)

Main address

www.york.gov.uk

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://yortender.eu-supply.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://yortender.eu-supply.com/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Carers Support Service

Reference number

47718

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The City of York Council is inviting tenders for the award of a contract for a Carer's Support Service.

The Service will offer the following support for carers of all ages in the City of York.

- A highly visible city centre premises through which all referrals for advice and support will be channelled.
- A comprehensive information and advice service which helps to prevent, reduce or delay the need for ongoing care, supporting and sustaining carers in their care giving role.
- Targeted support within communities and neighbourhoods to reach and engage with hidden, harder-to-reach carers.
- A service which provides Carers' Needs Assessments, Support Planning and Support Plan Reviews and encourages carers to undertake self-assessments.
- A service which champions carers' rights and raises awareness of carers' needs across partner agencies.
- A service which represents carers' views and supports carers in expressing these views to

service providers and other partner agencies.

- A service which oversees the development of support groups and volunteer participation.
- A service which provides training courses for carers and professionals.
- A service which supports carers under the age of 18.
- A service which offers counselling to carers of all ages.
- A service which will contribute to the coordinated delivery of services and information across and within agencies.
- A service which supports carers in emergency and crisis situations.
- The provision of additional, creative support services that will be of benefit carers and their families.

II.1.5) Estimated total value

Value excluding VAT: £2,816,007.25

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE21 - York

Main site or place of performance

City of York, North Yorkshire

II.2.4) Description of the procurement

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The Service will offer the following support for carers of all ages in the City of York.

- A highly visible city centre premises through which all referrals for advice and support will be channelled.
- A comprehensive information and advice service which helps to prevent, reduce or delay the need for ongoing care, supporting and sustaining carers in their care giving role.
- Targeted support within communities and neighbourhoods to reach and engage with hidden, harder-to-reach carers.
- A service which provides Carers' Needs Assessments, Support Planning and Support Plan Reviews and encourages carers to undertake self-assessments.
- A service which champions carers' rights and raises awareness of carers' needs across partner agencies.
- A service which represents carers' views and supports carers in expressing these views to service providers and other partner agencies.
- A service which oversees the development of support groups and volunteer participation.
- A service which provides training courses for carers and professionals.
- A service which supports carers under the age of 18.
- A service which offers counselling to carers of all ages.
- A service which will contribute to the coordinated delivery of services and information across and within agencies.
- A service which supports carers in emergency and crisis situations.
- The provision of additional, creative support services that will be of benefit carers and their families.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

84

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 January 2022

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

12 January 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

The High Court of London

London

WC2A 2LL

Country

United Kingdom