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Tender

## **Carers Support Service**

City of York Council

F02: Contract notice

Notice identifier: 2021/S 000-030458

Procurement identifier (OCID): ocds-h6vhtk-02fe71

Published 8 December 2021, 8:52am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

City of York Council

West Office, Station Rise

YORK

YO16GA

#### **Contact**

Mark Woolford

#### **Email**

[mark.woolford@york.gov.uk](mailto:mark.woolford@york.gov.uk)

#### **Telephone**

+44 1904552237

#### **Country**

United Kingdom

**NUTS code**

UKE21 - York

**Internet address(es)**

Main address

[www.york.gov.uk](http://www.york.gov.uk)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://yortender.eu-supply.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://yortender.eu-supply.com/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Carers Support Service

Reference number

47718

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The City of York Council is inviting tenders for the award of a contract for a Carer's Support Service.

The Service will offer the following support for carers of all ages in the City of York.

- A highly visible city centre premises through which all referrals for advice and support will be channelled.
- A comprehensive information and advice service which helps to prevent, reduce or delay the need for ongoing care, supporting and sustaining carers in their care giving role.
- Targeted support within communities and neighbourhoods to reach and engage with hidden, harder-to-reach carers.
- A service which provides Carers' Needs Assessments, Support Planning and Support Plan Reviews and encourages carers to undertake self-assessments.
- A service which champions carers' rights and raises awareness of carers' needs across partner agencies.
- A service which represents carers' views and supports carers in expressing these views to service providers and other partner agencies.

- A service which oversees the development of support groups and volunteer participation.
- A service which provides training courses for carers and professionals.
- A service which supports carers under the age of 18.
- A service which offers counselling to carers of all ages.
- A service which will contribute to the coordinated delivery of services and information across and within agencies.
- A service which supports carers in emergency and crisis situations.
- The provision of additional, creative support services that will be of benefit carers and their families.

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,816,007.25

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKE21 - York

Main site or place of performance

City of York, North Yorkshire

#### **II.2.4) Description of the procurement**

The City of York Council is inviting tenders for the award of a contract for a Carer's Support Service.

The Service will offer the following support for carers of all ages in the City of York.

- A highly visible city centre premises through which all referrals for advice and support

will be channelled.

- A comprehensive information and advice service which helps to prevent, reduce or delay the need for ongoing care, supporting and sustaining carers in their care giving role.
- Targeted support within communities and neighbourhoods to reach and engage with hidden, harder-to-reach carers.
- A service which provides Carers' Needs Assessments, Support Planning and Support Plan Reviews and encourages carers to undertake self-assessments.
- A service which champions carers' rights and raises awareness of carers' needs across partner agencies.
- A service which represents carers' views and supports carers in expressing these views to service providers and other partner agencies.
- A service which oversees the development of support groups and volunteer participation.
- A service which provides training courses for carers and professionals.
- A service which supports carers under the age of 18.
- A service which offers counselling to carers of all ages.
- A service which will contribute to the coordinated delivery of services and information across and within agencies.
- A service which supports carers in emergency and crisis situations.
- The provision of additional, creative support services that will be of benefit carers and their families.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

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**Section III. Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

12 January 2022

Local time

10:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

12 January 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of London

London

WC2A 2LL

Country

United Kingdom