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Tender

Tender for the Provision of Barking and Dagenham Healthwatch Service

London Borough of Barking and Dagenham

F02: Contract notice

Notice identifier: 2021/S 000-030438

Procurement identifier (OCID): ocids-h6vhtk-02fe5d

Published 7 December 2021, 10:45pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Barking and Dagenham

Town Hall

Barking

IG11 7LU

Email

Edna.amolo@lbdd.gov.uk

Country

United Kingdom

NUTS code

UKI52 - Barking & Dagenham and Havering

Internet address(es)

Main address

<https://lbbd.bravosolution.co.uk/web/login.shtml>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://lbbd.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://lbbd.bravosolution.co.uk/web/login.shtml>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Tender for the Provision of Barking and Dagenham Healthwatch Service

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The London Borough of Barking and Dagenham (LBBD) invites suitable tenderers to bid for the Contract for the Provision of Barking and Dagenham Healthwatch Service.

Local authorities are required under the Health and Social Care Act 2012, to commission a local Healthwatch service.

Healthwatch acts as a consumer champion for users of health and social care services. The purpose is to make sure that people know where to go to raise concerns and obtain information about health and social care services, that people's views and experiences are heard, improving scrutiny of health and social care services and helping local people to influence commissioning decisions.

Healthwatch is a key part of the local health and social care landscape, it has a statutory place on the health and wellbeing board where it can share evidence and feedback on what people think about their health and social care services to system leaders to ensure that services meet the needs of and are shaped by local communities. It can also enter and view services such as care homes and hospitals, observe what is happening and report back to commissioners.

Healthwatch is a body which will give local communities a bigger say in how health and social care services are planned, commissioned, delivered and monitored. Healthwatch will ensure services meet the health and wellbeing needs of local people and groups, and address health inequalities. It will strengthen the voice of local people and groups, helping them to challenge poor quality services.

The contract is for 3 years with an option to extend for up to 2 years

Further information and tender documents are available on our e-tendering portal <https://lbdd.bravosolution.co.uk/web/login.shtml>

Any questions regarding the tender should be addressed through the portal in the messaging section.

Closing date 14th January 2022 at 5pm

The awarded Contract is to commence 1st April 2022

II.1.5) Estimated total value

Value excluding VAT: £579,595

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKI52 - Barking & Dagenham and Havering

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 30

II.2.6) Estimated value

Value excluding VAT: £579,595

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

The contract is for 3 years with an option to extend for up to 2 years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As per the attached tender documents

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

As per the attached tender documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 January 2022

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

14 January 2022

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Additional Information

The Contracting Authority intends to use an eTendering system in this procurement exercise and reserves the right to use a reverse auction. Suppliers Instructions How to Express Interest in this Tender:

1. Register your company on the eSourcing portal (this is only required once)

- Browse to the eSourcing Portal: <https://lbbd.bravosolution.co.uk> and click the link to register

- Accept the terms and conditions and click 'continue'

- Enter your correct business and user details - Note the username you chose and click 'Save' when complete

- You will shortly receive an email with your unique password (please keep this secure)

2. Express an Interest in the tender

- Login to the portal with the username/password

- Click the 'PQQs / ITTs Open To All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitations to Tender open to any registered supplier)

- Click on the relevant PQQ/ ITT to access the content. - Click the 'Express Interest' button at the top of the page. - This will move the PQQ /ITT into your 'My PQQs/ My ITTs'

page. (This is a secure area reserved for your projects only)

-You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ ITT Details' box 3.

Responding to the tender

- Click 'My Response' under 'PQQ/ ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining)

- You can now use the 'Messages' function to communicate with the buyer

and seek any clarification

- Note the deadline for completion, then follow the onscreen instructions to complete the PQQ/ ITT

- There may be a mixture of online & offline actions for you to perform (there is detailed online help available) You must then submit your reply using the 'Submit Response' button at the top of the page.

If you require any further assistance please consult the online help, or contact the eTendering help desk

VI.4) Procedures for review

VI.4.1) Review body

High Court

London

Country

United Kingdom