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Contract

Safeguarding Training on the Isle of Wight

Isle of Wight Council

F03: Contract award notice

Notice identifier: 2021/S 000-030425

Procurement identifier (OCID): ocds-h6vhtk-02b9ae

Published 7 December 2021, 5:41pm

Section I: Contracting authority

I.1) Name and addresses

Isle of Wight Council

County Hall, High Street

Newport

PO30 1UD

Contact

Mrs Vanessa Squibb

Email

vanessa.squibb@iow.gov.uk

Telephone

+44 1983821000

Country

United Kingdom

NUTS code

UKJ34 - Isle of Wight

Internet address(es)

Main address

<http://www.iwight.com>

Buyer's address

<http://www.iwight.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Safeguarding Training on the Isle of Wight

Reference number

DN525939

II.1.2) Main CPV code

- 80511000 - Staff training services

II.1.3) Type of contract

Services

II.1.4) Short description

The Isle of Wight Council (“the Authority”) invited Tenders from suitably qualified suppliers (“Potential Suppliers”) for the provision of Safeguarding Training on the Isle of Wight.

This procurement followed the Open procedure under the Public Contract Regulations 2015.

The Authority is committed to ensuring their workforce is competent and confident to carry out their responsibilities to both safeguard adults at risk and is also committed to safeguarding and promoting the welfare of children and young people and expect all staff and volunteers to share in this commitment.

The Authority wanted to engage with supplier(s) that have extensive experience of the delivery of safeguarding adult learning & development activities and the delivery of safeguarding children learning & development activities.

These activities are offered to a range of learners who are all Isle of Wight based, and therefore the supplier would need to provide face to face activities at various locations on the Isle of Wight. This can be at either at an Authority venue or the supplier’s venue with the agreement of the Authority. Additionally, the Authority may request that specific venues are used for delivery of the activities such as a particular Authority building; residential care environment; or in a school environment. However, the Authority is also looking at other solutions for some of these activities which may include digital solutions, recordings or a blended approach therefore suppliers should also have the ability to provide virtual delivery of any or all of the activities.

This opportunity was divided into 2 Lots:

LOT 1 – ADULT SERVICES SAFEGUARDING COURSES

LOT 2 – CHILDREN’S SERVICES SAFEGUARDING COURSES

Potential suppliers could submit bids for one lot or both lots.

Potential suppliers should note that this is a non-exclusive contract(s) and that there is no guarantee of value or volume of activities.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £180,000

II.2) Description

II.2.1) Title

Safeguarding Training on the Isle of Wight LOT 1 – ADULT SERVICES SAFEGUARDING COURSES

Lot No

1

II.2.2) Additional CPV code(s)

- 80511000 - Staff training services

II.2.3) Place of performance

NUTS codes

- UKJ34 - Isle of Wight

II.2.4) Description of the procurement

The Isle of Wight Council (“the Authority”) invited Tenders from suitably qualified suppliers (“Potential Suppliers”) for the provision of Safeguarding Training on the Isle of Wight.

This procurement followed the Open procedure under the Public Contract Regulations 2015.

The Authority is committed to ensuring their workforce is competent and confident to carry out their responsibilities to both safeguard adults at risk and is also committed to safeguarding and promoting the welfare of children and young people and expect all staff and volunteers to share in this commitment.

The Authority wanted to engage with supplier(s) that have extensive experience of the delivery of safeguarding adult learning & development activities and the delivery of safeguarding children learning & development activities.

These activities are offered to a range of learners who are all Isle of Wight based, and therefore the supplier would need to provide face to face activities at various locations on the Isle of Wight. This can be at either at an Authority venue or the supplier’s venue with the agreement of the Authority. Additionally, the Authority may request that specific

venues are used for delivery of the activities such as a particular Authority building; residential care environment; or in a school environment. However, the Authority is also looking at other solutions for some of these activities which may include digital solutions, recordings or a blended approach therefore suppliers should also have the ability to provide virtual delivery of any or all of the activities.

This opportunity was divided into 2 Lots and this Lot is:

LOT 1 – ADULT SERVICES SAFEGUARDING COURSES

For this Lot, the current programme includes but is not limited to the following key areas:

- Adult safeguarding for new staff
- Adult safeguarding for senior staff and managers
- Adult safeguarding refresher
- Adult safeguarding for provider services
- Chairing safeguarding meetings
- Managing and undertaking section 42 enquiries
- Safeguarding Adults and the Mental Capacity Act 2005
- Legal case law updates and supporting legal literacy
- Homelessness and Safeguarding Adults
- Domestic abuse
- Self-neglect
- MARM

It is expected that the supplier will deliver learning and development activities which values working collaboratively with others, places the service user at the centre of practice, respects diversity, promotes equality and human rights, dignity, freedom and respect for others. The 'Making Safeguarding Personal' approach should underpin all adult safeguarding learning and development activity.

The supplier will need to demonstrate their understanding and knowledge of national legal frameworks, as well as local policies and procedures from the Isle of Wight Safeguarding

Adult Board.

The supplier will need to observe the learning outcomes within the 4LSAB Multi-Agency Learning and Development Strategy for Safeguarding Adults and should be prepared to update their content when new versions are published. Learning activities will be aimed at a variety of levels.

Potential suppliers should note that this is a non-exclusive contract(s) and that there is no guarantee of value or volume of activities. However it is intended that the successful supplier for each lot will receive all the requests for the learning activities within that lot from the Authority throughout the duration of the contract at the agreed pricing structure submitted within this tender unless the supplier is unable to provide the services at the required time/level or the Authority is required to use a different source of supply.

Although we cannot guarantee the type and number of courses required over the contract period, as they fluctuate depending on the operational demands of service areas and staffing levels, below details the indicative number of courses over the initial term of the contract:

LOT 1 – ADULT SERVICES SAFEGUARDING COURSES:

- o Adult safeguarding for new staff – 20 courses over two years
- o Adult safeguarding for senior staff and managers – 12 courses over two years
- o Adult safeguarding refresher – 12 courses over two years
- o Adult safeguarding for provider services – 12 courses over two years
- o Chairing safeguarding meetings – 6 courses over two years
- o Managing and undertaking section 42 enquiries – 12 courses over two years
- o Safeguarding Adults and the Mental Capacity Act 2005 – 8 courses over two years
- o Legal case law updates and supporting legal literacy – 8 courses over two years
- o Homelessness and Safeguarding Adults – 6 courses over two years
- o Domestic abuse – 24 courses over two years
- o Self-neglect – 12 courses over two years
- o MARM – 12 courses over two years

It should be noted that if a digital solution/recording/blended approach is selected by the Authority for any of these activities then the quantities of face to face courses may be lower.

The term of the contract shall be for 3 years with the option to extend for up to a further period or periods up to 24 months at the sole discretion of the Authority.

It should be noted that some courses will need to be delivered as soon as possible after the contract commences.

II.2.5) Award criteria

Quality criterion - Name: Mobilisation / Weighting: 10

Quality criterion - Name: Course Delivery / Weighting: 20

Quality criterion - Name: Demonstration of Quality / Weighting: 30

Quality criterion - Name: Learners with Disabilities/Difficulties / Weighting: 2.5

Quality criterion - Name: Staff / Weighting: 2.5

Quality criterion - Name: Communication / Weighting: 2.5

Quality criterion - Name: Social Value / Weighting: 2.5

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

There is the option to extend the contract for up to a further period or periods up to 24 months at the sole discretion of the Authority.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Any values given are estimated over the whole contract term including the possible extension period. There is no value or volume of work guaranteed.

II.2) Description

II.2.1) Title

Safeguarding Training on the Isle of Wight LOT 2 – CHILDREN'S SERVICES
SAFEGUARDING COURSES

Lot No

2

II.2.2) Additional CPV code(s)

- 80511000 - Staff training services

II.2.3) Place of performance

NUTS codes

- UKJ34 - Isle of Wight

II.2.4) Description of the procurement

The Isle of Wight Council ("the Authority") invited Tenders from suitably qualified suppliers ("Potential Suppliers") for the provision of Safeguarding Training on the Isle of Wight.

This procurement followed the Open procedure under the Public Contract Regulations 2015.

The Authority is committed to ensuring their workforce is competent and confident to carry out their responsibilities to both safeguard adults at risk and is also committed to safeguarding and promoting the welfare of children and young people and expect all staff and volunteers to share in this commitment.

The Authority wanted to engage with supplier(s) that have extensive experience of the delivery of safeguarding adult learning & development activities and the delivery of safeguarding children learning & development activities.

These activities are offered to a range of learners who are all Isle of Wight based, and therefore the supplier would need to provide face to face activities at various locations on the Isle of Wight. This can be at either at an Authority venue or the supplier's venue with

the agreement of the Authority. Additionally, the Authority may request that specific venues are used for delivery of the activities such as a particular Authority building; residential care environment; or in a school environment. However, the Authority is also looking at other solutions for some of these activities which may include digital solutions, recordings or a blended approach therefore suppliers should also have the ability to provide virtual delivery of any or all of the activities.

This opportunity was divided into 2 Lots and this Lot is:

LOT 2 – CHILDREN’S SERVICES SAFEGUARDING COURSES

For this Lot, the current programme includes but is not limited to the following key areas:

- Safeguarding Foundation – Level 2 – Aimed at any member of the children’s workforce who has regular face to face contact with children.
- Designated Safeguarding Leads (Education Settings) – Level 3 - Aimed at Designated Safeguarding Leads and their nominated deputies in education settings. It aims to explain the expectations of the role and looks at some of the issues you could face whilst practising in this role. The course will also look at how delegates can start preparing their workplace for the safeguarding element of an Ofsted inspection.
- Managing Safeguarding Responsibilities (Non-Education Settings) – Level 3 - Aimed at delegates who do not work in education settings but have a substantial degree of responsibility to act upon children and young people’s welfare concerns or who manage others who are working frontline with children and young people, who may raise safeguarding concerns.
- Annual Safeguarding Conference – support to source keynote speakers, to deliver content for the event – for staff from Level 1 to 3

This lot will support the Authority to fulfil its responsibilities for safeguarding and promoting children and young people’s welfare. The learning activities must meet the Authority’s role in providing single agency training as per the Isle of Wight Safeguarding Children Partnership Policy (section 4).

The supplier will need to observe the learning outcomes as detailed in the policy and is required to have understanding and knowledge of national statutory guidance in addition to local policies and procedures.

Potential suppliers can submit bids for one lot or both lots.

Potential suppliers should note that this is a non-exclusive contract(s) and that there is no guarantee of value or volume of activities. However it is intended that the successful

supplier for each lot will receive all the requests for the learning activities within that lot from the Authority throughout the duration of the contract at the agreed pricing structure submitted within this tender unless the supplier is unable to provide the services at the required time/level or the Authority is required to use a different source of supply.

Although we cannot guarantee the type and number of courses required over the contract period, as they fluctuate depending on the operational demands of service areas and staffing levels, below details the indicative number of courses over the initial term of the contract:

LOT 2 – CHILDREN’S SERVICES SAFEGUARDING COURSES:

- o Safeguarding Foundation – 29 courses over 2 years
- o Designated Safeguarding Leads (Education Settings) – 15 courses over 2 years
- o Managing Safeguarding Responsibilities (Non-Education Settings) – 4 courses over 2 years
- o Annual Safeguarding Conference – support to source keynote speakers, to deliver content for the event.

It should be noted that if a digital solution/recording/blended approach is selected by the Authority for any of these activities then the quantities of face to face courses may be lower.

The term of the contract shall be for 3 years with the option to extend for up to a further period or periods up to 24 months at the sole discretion of the Authority.

It should be noted that some courses will need to be delivered as soon as possible after the contract commences.

II.2.5) Award criteria

Quality criterion - Name: Mobilisation / Weighting: 10

Quality criterion - Name: Course Delivery / Weighting: 20

Quality criterion - Name: Demonstration of Quality / Weighting: 30

Quality criterion - Name: Learners with Disabilities/Difficulties / Weighting: 2.5

Quality criterion - Name: Staff / Weighting: 2.5

Quality criterion - Name: Communication / Weighting: 2.5

Quality criterion - Name: Social Value / Weighting: 2.5

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

There is the option to extend the contract for up to a further period or periods up to 24 months at the sole discretion of the Authority.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Any values given are estimated over the whole contract term including the possible extension period. There is no value or volume of work guaranteed.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-012861](#)

Section V. Award of contract

Contract No

1

Lot No

1

Title

Safeguarding Training on the Isle of Wight LOT 1 – ADULT SERVICES SAFEGUARDING COURSES

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 October 2021

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TALKING LIFE LTD

36 Birkenhead Road Hoylake

Wirral

CH47 3BW

Country

United Kingdom

NUTS code

- UKJ34 - Isle of Wight

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £120,000

Total value of the contract/lot: £120,000

Section V. Award of contract

Contract No

2

Lot No

2

Title

Safeguarding Training on the Isle of Wight - LOT 2 – CHILDREN'S SERVICES
SAFEGUARDING COURSES

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

12 October 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Safe4Schools LTD

2 Court Lodge Cottage,Hastingleigh

Ashford

TN255HN

Country

United Kingdom

NUTS code

- UKJ34 - Isle of Wight

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £60,000

Total value of the contract/lot: £60,000

Section VI. Complementary information

VI.3) Additional information

Any values given are estimated over the whole contract term including the possible extension period. There is no value or volume of work guaranteed.

VI.4) Procedures for review

VI.4.1) Review body

The High Court

London

Country

United Kingdom