

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/030391-2024>

Contract

## **Non-Commercial Bus Services**

Torbay Council

F03: Contract award notice

Notice identifier: 2024/S 000-030391

Procurement identifier (OCID): ocds-h6vhtk-040d69

Published 23 September 2024, 4:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Torbay Council

Town Hall, Castle Circus

Torquay

TQ1 3DR

#### **Contact**

Mrs Clare Farquhar

#### **Email**

[clare.farquhar@torbay.gov.uk](mailto:clare.farquhar@torbay.gov.uk)

#### **Telephone**

+44 1803208514

#### **Country**

United Kingdom

**Region code**

UKK42 - Torbay

**Internet address(es)**

Main address

<http://www.torbay.gov.uk/>

Buyer's address

<http://www.torbay.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Non-Commercial Bus Services

Reference number

DN695571

**II.1.2) Main CPV code**

- 60100000 - Road transport services

**II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Due to the ongoing impact of the Covid-19 pandemic on bus patronage, bus operators within

Torbay have been struggling to break even. Since the pandemic, Torbay Council has been

providing emergency financial support for 9 public bus routes for socially necessary bus services. These bus routes have still not returned to commercial viability and without the continued financial support will be at risk of being withdrawn with the associated detrimental impact on access to employment, education, services, health, and well-being in

addition to Torbay's climate emergency efforts.

Torbay Council is seeking Operators to at least retain the existing bus service network in accordance with the Councils BSIP, but also to enhance it with improvements to service levels, including operating to key locations which are not currently served. Our aim is to improve the routes with increased frequency, additional services covering earlier and later times and at weekends with modern, low floor, zero or low emission vehicles.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Lowest offer: £2,000,000 / Highest offer: £2,500,000 taken into consideration

### **II.2) Description**

#### **II.2.1) Title**

Lot 1: Route 15/16

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 60112000 - Public road transport services

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

### **II.2.4) Description of the procurement**

Delivery of Torbay Bus Route 15/16

Key Stops:

15 - Brixham Town Centre – Summercourt Way Shops – South Bay Holiday Park

16 - Brixham Town Centre – Higher Ranscombe Road – South Bay Holiday Park

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40.00

Quality criterion - Name: Social Value / Weighting: 10.00

Price - Weighting: 50.00

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

The original route Operator made the decision to continue running this service commercially with no subsidy from Torbay Council. Torbay Council reserves the right to award this contract to the winning bidder at a future date should the service require a subsidy.

## **II.2) Description**

### **II.2.1) Title**

Lot 2: Route 17/17A

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 60112000 - Public road transport services

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

### **II.2.4) Description of the procurement**

Delivery of Torbay Bus Route 17 and 17A

Key Stops:

Brixham Town Centre – Furzeham – Wall Park Road – Halfway House

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40.00

Quality criterion - Name: Social Value / Weighting: 10.00

Price - Weighting: 50.00%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 3: Route 25

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 60112000 - Public road transport services

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

### **II.2.4) Description of the procurement**

Delivery of Torbay Bus Route 25

Key Stops:

Morrisons (Paignton) – Paignton Town Centre – Paignton Harbour – Youngs Park

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40.00

Quality criterion - Name: Social value / Weighting: 10.00

Price - Weighting: 50.00

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 4 Route 60

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 60112000 - Public road transport services

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

### **II.2.4) Description of the procurement**

Delivery of Torbay Bus Route 60

Key Stops:

Paignton Town Centre – Shorton – Preston Shops – Occombe Farm

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40.00

Quality criterion - Name: Social Value / Weighting: 10.00

Price - Weighting: 50.00

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 5: Route 61

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 60112000 - Public road transport services

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

### **II.2.4) Description of the procurement**

Delivery of Torbay Bus Route 61

Key Stops:

Livermead – Torquay Railway Station – Fleet Street – St Luke’s Road North & South –  
Torquay Town Centre

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40.00

Quality criterion - Name: Social Value / Weighting: 10.00

Price - Weighting: 50.00

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 6: Route 62

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 60112000 - Public road transport services

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

### **II.2.4) Description of the procurement**

Delivery of Torbay Bus Route 62

Key Stops:

Parkhill Road – Chelston - Torquay Harbour/Strand and Town Centre – Cockington

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40.00

Quality criterion - Name: Social Value / Weighting: 10.00

Price - Weighting: 50.00

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 7: Route 64

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 60112000 - Public road transport services

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

### **II.2.4) Description of the procurement**

Delivery of Torbay Bus Route 64

Key Stops:

Torquay Town Centre – Fleet Street – Higher Lincombe Rd – Ilsham Road – Middle Warberry

Rd – Lower Warberry Rd

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40.00

Quality criterion - Name: Social Value / Weighting: 10.00

Price - Weighting: 50.00

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 8: Route 65

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 60112000 - Public road transport services

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

### **II.2.4) Description of the procurement**

Delivery of Torbay Bus Route 65

Key Stops:

The Willows – Truro Avenue – St.Marychurch – Lyme View Rd – Quinta Rd – Torquay Town

Centre

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40.00

Quality criterion - Name: Social Value / Weighting: 10.00

Price - Weighting: 50.00

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 9: Routes 108/109

Lot No

9

### **II.2.2) Additional CPV code(s)**

- 60112000 - Public road transport services

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

### **II.2.4) Description of the procurement**

Delivery of Torbay Bus Routes 108 and 109

Key Stops:

Paignton Town Centre – Great Parks – Foxhole

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40.00

Quality criterion - Name: Social Value / Weighting: 10.00

Price - Weighting: 50.00

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-030912](#)

---

## **Section V. Award of contract**

### **Contract No**

TPHC7822

### **Lot No**

2

### **Title**

Non-Commercial Bus Services - Lot 2: Route 17/17A

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 February 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Stagecoach Devon Ltd

Matford Park Depot, Matford Park Road

Exeter

EX2 8FD

Country

United Kingdom

NUTS code

- UKK43 - Devon CC

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £143,248 / Highest offer: £170,000 taken into consideration

## **Section V. Award of contract**

### **Contract No**

TPHC7822

### **Lot No**

3

### **Title**

Non-Commercial Bus Services - Lot 3: Route 25

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 February 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

DJ Watts Coach Travel Ltd T/A Torbay Buses

Mercedes House, Kemmings Close

Paignton

TQ4 7TW

Country

United Kingdom

NUTS code

- UKK42 - Torbay

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £484,872 / Highest offer: £580,000 taken into consideration

---

## **Section V. Award of contract**

### **Contract No**

TPHC7822

### **Lot No**

4

### **Title**

Non-Commercial Bus Services - Lot 4 Route 60

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 February 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Stagecoach Devon Ltd

Matford Park Depot, Matford Park Road

Exeter

EX2 8FD

Country

United Kingdom

NUTS code

- UKK43 - Devon CC

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £366,568 / Highest offer: £440,000 taken into consideration

## **Section V. Award of contract**

### **Contract No**

TPHC7822

### **Lot No**

5

### **Title**

Non-Commercial Bus Services - Lot 5 Route 61

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 February 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

DJ Watts Coach Travel Ltd T/A Torbay Buses

Mercedes House, Kemmings Close

Paignton

TQ4 7TW

Country

United Kingdom

NUTS code

- UKK42 - Torbay

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £270,528 / Highest offer: £325,000 taken into consideration

---

## **Section V. Award of contract**

### **Contract No**

TPHC7822

### **Lot No**

6

### **Title**

Non-Commercial Bus Services - Lot 6 Route 62

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 February 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

DJ Watts Coach Travel Ltd T/A Torbay Buses

Mercedes House, Kemmings Close

Paignton

TQ4 7TW

Country

United Kingdom

NUTS code

- UKK42 - Torbay

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £545,256 / Highest offer: £654,000 taken into consideration

## **Section V. Award of contract**

### **Contract No**

TPHC7822

### **Lot No**

7

### **Title**

Non-Commercial Bus Services - Lot 7 Route 64

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 February 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

DJ Watts Coach Travel Ltd T/A Torbay Buses

Mercedes House, Kemmings Close

Paignton

TQ4 7TW

Country

United Kingdom

NUTS code

- UKK42 - Torbay

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £516,776 / Highest offer: £620,000 taken into consideration

---

## **Section V. Award of contract**

### **Contract No**

TPHC7822

### **Lot No**

8

### **Title**

Non-Commercial Bus Services - Lot 8 Route 65

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 February 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

DJ Watts Coach Travel Ltd T/A Torbay Buses

Mercedes House, Kemmings Close

Paignton

TQ4 7TW

Country

United Kingdom

NUTS code

- UKK42 - Torbay

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £180,224 / Highest offer: £216,000 taken into consideration

---

## **Section V. Award of contract**

### **Contract No**

TPHC7822

### **Lot No**

9

### **Title**

Non-Commercial Bus Services - Lot 9 Routes 108/109

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 February 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

DJ Watts Coach Travel Ltd T/A Torbay Buses

Mercedes House, Kemmings Close

Paignton

TQ4 7TW

Country

United Kingdom

NUTS code

- UKK42 - Torbay

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Lowest offer: £551,336 / Highest offer: £660,000 taken into consideration

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

7 Rolls Building, Fetter Lane

London

EC4A 1NL

Country

United Kingdom