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Tender

West Yorkshire Independent Sexual Violence Adviser (ISVA) Service and Independent Stalking Advocacy Caseworker (ISAC) Service

West Yorkshire Combined Authority

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-030383

Procurement identifier (OCID): ocds-h6vhtk-0543ef

Published 5 June 2025, 4:45pm

Scope

Reference

100107

Description

Supporting victims, survivors, witnesses, and those harmed by crime is at the heart of this Police and Crime Plan, helping people to get justice. The Mayor will continue to commission the most appropriate services that victims and witnesses need, building on the excellent work already being undertaken around priorities. The West Yorkshire Independent Sexual Violence Adviser (ISVA) Service and Independent Stalking Advocacy Caseworker (ISAC) service embracing the concept of: Work with people who have experienced rape and sexual assault and stalking and provide a confidential service offering impartial and independent advice. ISVA and ISAC support varies based on the individual needs of the victim/survivor. The support is primarily through the criminal justice process, offering emotional and practical support and acts as the main point of contact for a victim/survivor and can liaise with the police on their behalf if needed. The anticipated

budget is £6.8 million across the full 7 year period if all extension periods are taken for both contracts. Procurement identifier (OCID): ocds-h6vhtk-05019e

Total value (estimated)

- £6,846,000 excluding VAT
- £8,215,200 including VAT

Above the relevant threshold

Main procurement category

Services

Contract locations

- UKE4 - West Yorkshire

Not the same for all lots

CPV classifications and contract dates are shown in Lot sections, because they are not the same for all lots.

Lot LOT-0001. Lot 1 West Yorkshire Independent Sexual Violence Adviser (ISVA) Service

Description

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Lot value (estimated)

- £5,040,000 excluding VAT
- £6,048,000 including VAT

Contract dates (estimated)

- 1 April 2026 to 1 April 2029
- Possible extension to 1 April 2033
- 7 years, 1 day

Description of possible extension:

Included is an extension option of two, 2-year periods (total 7 years).

CPV classifications

- 85312320 - Counselling services

- 85000000 - Health and social work services

Same for all lots

Contract locations are shown in the Scope section, because they are the same for all lots.

Lot LOT-0002. Lot 2 - Independent Stalking Advocacy Caseworker (ISAC) Service

Description

Supporting victims, survivors, witnesses, and those harmed by crime is at the heart of this Police and Crime Plan, helping people to get justice. The Mayor will continue to commission the most appropriate services that victims and witnesses need, building on the excellent work already being undertaken around priorities. The West Yorkshire Independent Stalking Advocacy Caseworker (ISAC) service embracing the concept of: Work with people who have experienced rape and sexual assault and stalking and provide a confidential service offering impartial and independent advice. ISAC support varies based on the individual needs of the victim/survivor. The support is primarily through the criminal justice process, offering emotional and practical support and acts as the main point of contact for a victim/survivor and can liaise with the police on their behalf if needed.

Lot value (estimated)

- £1,806,000 excluding VAT
- £2,167,200 including VAT

Contract dates (estimated)

- 1 December 2025 to 30 November 2028
- Possible extension to 30 November 2032

- 7 years

Description of possible extension:

Included is an extension option of two, 2-year periods (total 7 years).

CPV classifications

- 85312320 - Counselling services

Same for all lots

Contract locations are shown in the Scope section, because they are the same for all lots.

Participation

Particular suitability

Lot LOT-0001. Lot 1 West Yorkshire Independent Sexual Violence Adviser (ISVA) Service

Lot LOT-0002. Lot 2 - Independent Stalking Advocacy Caseworker (ISAC) Service

Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

2 July 2025, 5:00pm

Tender submission deadline

28 July 2025, 12:00am

Submission address and any special instructions

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=94720&B=

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

12 September 2025

Award criteria

Name	Type
Methodology	Quality
Resources	Quality
Project Management	Quality
Service Design & Delivery	Quality
Quality & Impact	Quality

Name	Type
Social Value	Quality

Weighting description

Quality = 80% Weighting Price = 20% Weighting

Other information

Description of risks to contract performance

Potential legislative or policy changes: It is not possible to address the potential impact of legislative or policy changes upfront in the contract because the nature, timing, and scope of such changes are inherently uncertain and outside the control of both the contracting authority and the supplier. Future legislation or policy shifts may introduce new requirements or alter existing frameworks in ways that cannot be predicted at the time of contract drafting. Attempting to pre-emptively incorporate such unknowns into the contract would risk creating vague or unworkable provisions. West Yorkshire funding allocation from 1 April 2026 is not yet confirmed by the Ministry of Justice: It is not possible to fully address the potential impact of such risks upfront in the contract because the funding allocation is determined externally by the Ministry of Justice and is outside the control of both the contracting authority and the supplier. Without confirmed details regarding future funding levels, it is not feasible to define specific contractual commitments or resource allocations beyond the current funding period. Including provisions based on unconfirmed assumptions could result in unrealistic obligations or financial exposure for either party.

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Contracting authority

West Yorkshire Combined Authority

- Public Procurement Organisation Number: PHYG-7328-ZLQJ

Wellington House, 40-50 Wellington Street

Leeds

LS1 2DE

United Kingdom

Contact name: Sukhninder Kaur

Email: commercialteam@westyorks-ca.gov.uk

Website: <https://www.westyorks-ca.gov.uk>

Region: UKE42 - Leeds

Organisation type: Public authority - sub-central government