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Tender

## **Identity and Access Management**

University of Exeter

F02: Contract notice

Notice identifier: 2023/S 000-030380

Procurement identifier (OCID): ocds-h6vhtk-03e25f

Published 16 October 2023, 4:21 am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Exeter

Northcote House

Exeter

EX4 4QJ

#### **Contact**

Simon Denton

#### **Email**

[s.denton@exeter.ac.uk](mailto:s.denton@exeter.ac.uk)

#### **Telephone**

+44 1392723333

#### **Country**

United Kingdom

**Region code**

UKK - South West (England)

**National registration number**

RC000653

**Internet address(es)**

Main address

<http://www.exeter.ac.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/53042>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=74013&B=EXETER](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=74013&B=EXETER)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=74013&B=EXETER](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=74013&B=EXETER)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Identity and Access Management

Reference number

UOE/2023/055/SD

#### **II.1.2) Main CPV code**

- 48732000 - Data security software package

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The University of Exeter Identity and Access Management project as supported by this procurement activity seeks to deliver on our Strategy 2030 by enabling an effortless, frictionless single solution for not only staff and students but everyone that helps us deliver on our strategy to identify themselves with us.

Through this procurement we are seeking to appoint a supplier capable of delivering innovation and best practice in respect to identity solutions through improved security compliance, automated security, and information governance protocols, alongside an enhanced user experience. The appointed supplier will be capable of implementing their solution through a phased rationalisation of all university solutions to a single capability, and be able to support the desired capability over the initial 3 year term of the contract, and 2 optional extensions periods if taken up. The solution must be inherently scaleable to growth in line with our vision to expand the Exeter Community.

#### **II.1.5) Estimated total value**

Value excluding VAT: £5,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

## **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 72260000 - Software-related services
- 72261000 - Software support services
- 72263000 - Software implementation services
- 72268000 - Software supply services

## **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

Main site or place of performance

Exeter

## **II.2.4) Description of the procurement**

The University of Exeter Identity and Access Management (IDAM) project as supported by this procurement activity seeks to deliver on our Strategy 2030 by enabling an effortless, frictionless single solution for not only staff and students but everyone that helps us deliver on our strategy to identify themselves with us.

Through this procurement we are seeking to appoint a supplier capable of delivering innovation and best practice in respect to identity solutions through improved security compliance and automated security and information governance protocols alongside the enhanced user experience. The appointed supplier will be capable of implementing their solution through a phased rationalisation of all university solutions to a single capability, and be able to support the desired capability over the initial three (3) fixed term of the proposed contract, and the two (2) optional extensions periods should these be taken up. It is vital the solution offered is inherent scaleable to allow for growth in line with our 2030 vision to expand the Exeter Community through engaging with individuals past, present and future.

Interested suppliers will either need to register on the University of Exeter eTendering portal or login if an existing user, and thereafter register interest in this specific tender opportunity; UOE/2023/055/SD - Identity and Access Management. Having registered interest in the tender opportunity itself suppliers will be able to access the tender documentation, ask clarification questions, and ultimately submit their response to the tender from within the eTendering portal.

University of Exeter eTendering portal; <https://uk.eu-supply.com/login.asp?B=EXETER>

Suppliers can raise clarification questions via the University of Exeter eTendering portal, the deadline for submission of questions is Tuesday 7th November at 17:00hrs in order to allow for responses to be issued before the tender deadline.

The deadline for submission of tender responses is Wednesday 15th November at 17:00hrs, responses to be submitted via the eTendering portal.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £5,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The proposed Contract as a result of this procurement exercise will have an initial fixed term of three (3) years with two (2) optional extension periods of 12 months each.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Attached as document

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**Section III. Legal, economic, financial and technical information**

**III.1) Conditions for participation**

**III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

**III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-020412](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

15 November 2023

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 31 March 2024

#### **IV.2.7) Conditions for opening of tenders**

Date

15 November 2023

Local time

5:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 5 years

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Court of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Legal Services

University of Exeter

Exeter

EX4 4QJ

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Legal Services

University of Exeter

Exeter

EX4 4QJ

Country

United Kingdom