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Tender

Identity and Access Management

University of Exeter

F02: Contract notice

Notice identifier: 2023/S 000-030380

Procurement identifier (OCID): ocds-h6vhtk-03e25f

Published 16 October 2023, 4:21am

Section I: Contracting authority

I.1) Name and addresses

University of Exeter

Northcote House

Exeter

EX4 4QJ

Contact

Simon Denton

Email

s.denton@exeter.ac.uk

Telephone

+44 1392723333

Country

United Kingdom

Region code

UKK - South West (England)

National registration number

RC000653

Internet address(es)

Main address

<http://www.exeter.ac.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/53042>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=74013&B=EXETER

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=74013&B=EXETER

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Identity and Access Management

Reference number

UOE/2023/055/SD

II.1.2) Main CPV code

- 48732000 - Data security software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

The University of Exeter Identity and Access Management project as supported by this procurement activity seeks to deliver on our Strategy 2030 by enabling an effortless, frictionless single solution for not only staff and students but everyone that helps us deliver on our strategy to identify themselves with us.

Through this procurement we are seeking to appoint a supplier capable of delivering innovation and best practice in respect to identity solutions through improved security compliance, automated security, and information governance protocols, alongside an enhanced user experience. The appointed supplier will be capable of implementing their solution through a phased rationalisation of all university solutions to a single capability, and be able to support the desired capability over the initial 3 year term of the contract, and 2 optional extensions periods if taken up. The solution must be inherently scalable to growth in line with our vision to expand the Exeter Community.

II.1.5) Estimated total value

Value excluding VAT: £5,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 72260000 - Software-related services
- 72261000 - Software support services
- 72263000 - Software implementation services
- 72268000 - Software supply services

II.2.3) Place of performance

NUTS codes

- UKK - South West (England)

Main site or place of performance

Exeter

II.2.4) Description of the procurement

The University of Exeter Identity and Access Management (IDAM) project as supported by this procurement activity seeks to deliver on our Strategy 2030 by enabling an effortless, frictionless single solution for not only staff and students but everyone that helps us deliver on our strategy to identify themselves with us.

Through this procurement we are seeking to appoint a supplier capable of delivering innovation and best practice in respect to identity solutions through improved security compliance and automated security and information governance protocols alongside the enhanced user experience. The appointed supplier will be capable of implementing their solution through a phased rationalisation of all university solutions to a single capability, and be able to support the desired capability over the initial three (3) fixed term of the proposed contract, and the two (2) optional extensions periods should these be taken up. It is vital the solution offered is inherent scalable to allow for growth in line with our 2030 vision to

expand the Exeter Community through engaging with individuals past, present and future.

Interested suppliers will either need to register on the University of Exeter eTendering portal or login if an existing user, and thereafter register interest in this specific tender opportunity; UOE/2023/055/SD - Identity and Access Management. Having registered interest in the tender opportunity itself suppliers will be able to access the tender documentation, ask clarification questions, and ultimately submit their response to the tender from within the eTendering portal.

University of Exeter eTendering portal; <https://uk.eu-supply.com/login.asp?B=EXETER>

Suppliers can raise clarification questions via the University of Exeter eTendering portal, the deadline for submission of questions is Tuesday 7th November at 17:00hrs in order to allow for responses to be issued before the tender deadline.

The deadline for submission of tender responses is Wednesday 15th November at 17:00hrs, responses to be submitted via the eTendering portal.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £5,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The proposed Contract as a result of this procurement exercise will have an initial fixed term of three (3) years with two (2) optional extension periods of 12 months each.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Attached as document

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-020412](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

15 November 2023

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 31 March 2024

IV.2.7) Conditions for opening of tenders

Date

15 November 2023

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 5 years

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Royal Court of Justice

Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Legal Services

University of Exeter

Exeter

EX4 4QJ

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Legal Services

University of Exeter

Exeter

EX4 4QJ

Country

United Kingdom