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Contract

## **Library Management System**

Hartlepool Borough Council

F03: Contract award notice

Notice identifier: 2021/S 000-030354

Procurement identifier (OCID): ocds-h6vhtk-02cc70

Published 7 December 2021, 12:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hartlepool Borough Council

Civic Centre, Victoria Road

HARTLEPOOL

TS248AY

#### **Contact**

Ursula Larkin

#### **Email**

[ursula.larkin@hartlepool.gov.uk](mailto:ursula.larkin@hartlepool.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKC11 - Hartlepool and Stockton-on-Tees

**Internet address(es)**

Main address

[www.hartlepool.gov.uk](http://www.hartlepool.gov.uk)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Library Management System

Reference number

DN558935

#### **II.1.2) Main CPV code**

- 48161000 - Library management system

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Hartlepool Borough Council invite tenders from appropriately qualified and experienced organisations with the capacity to provide a proven tried and tested off the shelf- system for their Library Management System.

Bidders must have an off-the-shelf Library Management System which meets the Mandatory requirements of this tender and has been tried, tested and been fully operational for at least 12 months by at least 1 organisation apart from itself.

Proposed solutions must have a minimum user base of preferably 3 local authorities or colleges of Further Education.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £99,001

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC11 - Hartlepool and Stockton-on-Tees

## **II.2.4) Description of the procurement**

The Library Management System (LMS) is a core part of the administration of the public library service and the aim of this tender is to secure a solution that can work across multiple library sites to:

1. Securely store details of all stock held by Hartlepool Borough Council Libraries.
2. Securely store details of all public library borrowers.
3. Provide a searchable library catalogue for the public and library staff to locate and reserve items.
4. Provide direct access to online resources such as e-books and e-audio books from the online catalogue.
5. Record all transactions including items issued, returned and reserved.
6. Provide full circulation control functionality including Inter Library Loans.
7. Allow stock to be issued and returned via existing RFID self-service technology or future alternative.
8. Incorporate full EDI capable ordering and invoicing acquisitions functionality.
9. Incorporate Cataloguing and Indexing Modules.
10. Incorporate Housebound and Mobile Services Modules.
11. Provide detailed Management information and reporting tools including standard reports and ability to link to tools that provide detailed Management Information, including, but not limited to MS Power BI.
12. Supplier to provide support and maintenance to include response and resolution within a specified timescale and in accordance with an agreed Service Level Agreement.
13. Supplier to provide training for library staff.
14. System to be cloud based and work on Microsoft Windows 10 and subsequent versions devices running Microsoft Edge and Google Chrome browsers.
15. System to be able to integrate with existing council and library systems including (but

not limited to):

- i. Integra Financial Management System
- ii. BDS metadata import
- iii. NetLoans computer booking and print management systems
- iv. Bibliotheca self-service RFID via SIP2 or web services.
- v. Bolinda BorrowBox ebook and e-audio service (or alternative if required).
- vi. Firmstep

16. There will also be a requirement to migrate existing data from the current 'Capita Alto' LMS in to the new LMS.

Full details are provided in the Specification and other Tender documents available via the ProContract e-tendering portal

<https://procontract.due-north.com>

## **II.2.5) Award criteria**

Quality criterion - Name: As per tender documents / Weighting: 70%

Cost criterion - Name: As per tender documents / Weighting: 30%

## **II.2.11) Information about options**

Options: Yes

Description of options

Initial Contract is for 5 years with the potential for 2 further 12 month extension periods subject to budget and supplier performance.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-017666](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

9 November 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Civica UK Limited

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £99,001

Total value of the contract/lot: £99,001

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Courts of England & Wales

London

Country

United Kingdom