This is a published notice on the Find a Tender service: https://www.find-tender.service.gov.uk/Notice/030351-2024

Tender

Provision of Agency staff to support XC service delivery including cleaning activities and preparation and delivery of catering products to trains.

XC TRAINS LIMITED

F05: Contract notice - utilities

Notice identifier: 2024/S 000-030351

Procurement identifier (OCID): ocds-h6vhtk-049d03

Published 23 September 2024, 3:20pm

Section I: Contracting entity

I.1) Name and addresses

XC TRAINS LIMITED

Admiral Way, Doxford International Business Park

SUNDERLAND

SR33XP

Contact

David Hughes

Email

agencytenderadmin@crosscountrytrains.co.uk

Country

United Kingdom

Region code
UKC23 - Sunderland
Companies House
04402048
Internet address(es)
Main address
https://www.crosscountrytrains.co.uk/
I.3) Communication
The procurement documents are available for unrestricted and full direct access, free o charge, at
https://www.crosscountrytrains.co.uk/
Additional information can be obtained from another address:
CrossCountry Trains Ltd
18 The Priory Queensway
BIRMINGHAM
B4 6BS
Contact
David Hughes
Email

Country

United Kingdom

agencytenderadmin@crosscountrytrains.co.uk

Region code

UKC - North East (England)

Internet address(es)

Main address

https://www.crosscountrytrains.co.uk/

Tenders or requests to participate must be submitted to the above-mentioned address

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Agency staff to support XC service delivery including cleaning activities and preparation and delivery of catering products to trains.

II.1.2) Main CPV code

79620000 - Supply services of personnel including temporary staff

II.1.3) Type of contract

Services

II.1.4) Short description

XC Trains Limited (XC) will be conducting a competitive tender under the Utilities Contracts Regulations 2016 for the provision of temporary staff to support XC service delivery including cleaning activities and the preparation and delivery of catering products to trains.

XC defines the provision of agency staff to support XC service delivery to include working on and around train services in a safety environment.

II.1.5) Estimated total value

Value excluding VAT: £3,600,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

• UK - United Kingdom

II.2.4) Description of the procurement

XC Trains Limited (XC) will be conducting a competitive tender under the Utilities Contracts Regulations 2016 for the provision of temporary staff

XC defines supply of agency staff as the supply and delivery of temporary staff to nominated UK locations (and any other UK locations as and when required), to support our Service delivery including cleaning (on board and static) and preparation and delivery of catering products to XC services.

XC is a unique operation in that it runs from the Southwest in England to the North of Scotland and therefore has one of the largest geographical coverages in the UK. A large proportion of its customers are leisure travellers with luggage.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 May 2025

End date

17 October 2027

This contract is subject to renewal

Yes

Description of renewals

plus two years

II.2.9) Information about the limits on the number of candidates to be invited

Envisaged minimum number: 1

Maximum number: 6

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

option to extend by 2 years

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 October 2024

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

24 October 2024

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

XC TRAINS

18 The Priory Queensway

BIRMINGHAM

B4 6BS

Email

paul.crowley@crosscountrytrains.co.uk

Telephone

+44 7976592267

Country

United Kingdom