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Contract

Diagnostic and transformation programme

Oldham Metropolitan Borough Council

F03: Contract award notice

Notice identifier: 2025/S 000-030343

Procurement identifier (OCID): ocids-h6vhtk-0543da

Published 5 June 2025, 3:51pm

Section I: Contracting authority

I.1) Name and addresses

Oldham Metropolitan Borough Council

Spindles Shopping Centre, West Street

Oldham

OL11HD

Contact

James England

Email

James.England@oldham.gov.uk

Telephone

+44 1617703000

Country

United Kingdom

Region code

UKD37 - Greater Manchester North East

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.oldham.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Diagnostic and transformation programme

Reference number

DN769403

II.1.2) Main CPV code

- 79411000 - General management consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description

Local government across the UK is facing a challenging financial landscape, with rising demand for services, increasing costs, and constraints on funding. Oldham Council is no exception, facing significant demand pressures across key services, particularly within Children's Services, Adults' Social Care, and Temporary Accommodation.

This diagnostic will provide an evidence-based approach to managing these pressures, ensuring services remain sustainable while improving outcomes for residents. The Council is seeking a delivery partner to undertake a diagnostic assessment that identifies cost-saving opportunities, operational efficiencies, and new ways of working that will better manage demand and enhance service quality.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £605,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKD37 - Greater Manchester North East

II.2.4) Description of the procurement

Key Outcomes and Deliverables

The diagnostic should deliver, in line with all relevant and required legislation:

1. A comprehensive understanding of demand drivers, financial pressures, market management and service capacity across Children's Services, Adults' Social Care, and Temporary Accommodation.
2. Independent benchmarking data and analysis, positioning Oldham alongside statistical neighbours across a range of metrics, including all available cost, workforce, and delivery performance matrix.
3. A set of prioritised, practical strategies for bringing areas of overspend under control, including short- and medium-term actions, with an assessment of probability of delivery

success and the likely pay off.

4. An implementation roadmap, to be mutually agreed, outlining required activities, timelines, benefits, risks, and delivery mechanisms.

5. Detailed internal business cases for investment in demand management and prevention.

6. Clear and deliverable recommendations for reshaping the corporate centre, ensuring its capacity and alignment with frontline service demands.

7. A strengthened approach to using data and insight for decision-making, including practical applications of AI and Power BI for future use, with embedded dashboards for continuous monitoring and action.

8. A model of co-design and collaboration that empowers staff, supports the development of our culture ambitions and builds internal capability for transformation.

II.2.5) Award criteria

Cost criterion - Name: Quality/Technical / Weighting: 70

Cost criterion - Name: Social value / Weighting: 10

Cost criterion - Name: Price / Weighting: 20

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Call off from SBS10197 - Consultancy and Advisory Services for Health

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

21 May 2025

V.2.2) Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Newton Consultancy Ltd

Abingdon

Country

United Kingdom

NUTS code

- UKD37 - Greater Manchester North East

Companies House

15391002

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £650,000

Total value of the contract/lot: £605,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Oldham Council

Oldham

Country

United Kingdom