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Tender

## **Humberside Victims Hub - A Service for All Individuals Affected by Crime**

The Police and Crime Commissioner for Humberside

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-030336

Procurement identifier (OCID): ocids-h6vhtk-040c04

Published 13 October 2023, 3:51pm

The closing date and time has been changed to:

**21 November 2023, 4:00pm**

See the [change notice](#).

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Police and Crime Commissioner for Humberside

The Lawns

Hull, HU16 5SN

Harland Way, Cotting

#### **Contact**

Diane Holland

#### **Email**

[Diane.Holland@southyorks.pnn.police.uk](mailto:Diane.Holland@southyorks.pnn.police.uk)

**Country**

United Kingdom

**Region code**

UKE - Yorkshire and the Humber

**National registration number**

n/a

**Internet address(es)**

Main address

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=71893&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=71893&B=BLUELIGHT)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=73417&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=73417&B=BLUELIGHT)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=73417&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=73417&B=BLUELIGHT)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Humberside Victims Hub - A Service for All Individuals Affected by Crime

Reference number

2630 - 2022

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Victims' Hub Service will provide a one point of contact for all individuals affected by crime in the Humberside region. The service will provide initial needs assessments and access to a range of support services through defined support and care pathways.

This specification is for the delivery of a Victims Hub service for adults and young people. The purpose of the Hub Service is to provide a trusted, comfortable, co-ordinate and simplified access to the support service and the Criminal Justice System (CJS) for individuals already and at risk of being affected by crime.

The service will provide tailored pathways for Humberside victims to access wider healthcare, social care, and criminal justice processes to improve individual health and well-being, as well as criminal justice outcomes.

#### **II.1.5) Estimated total value**

Value excluding VAT: £3,700,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKE - Yorkshire and the Humber

Main site or place of performance

Hull, HU16 5SN

### **II.2.4) Description of the procurement**

The Victims' Hub Service will provide a one point of contact for all individuals affected by crime in the Humberside region. The service will provide initial needs assessments and access to a range of support services through defined support and care pathways.

This specification is for the delivery of a Victims Hub service for adults and young people. The purpose of the Hub Service is to provide a trusted, comfortable, co-ordinate and simplified access to the support service and the Criminal Justice System (CJS) for individuals already and at risk of being affected by crime.

The service will provide tailored pathways for Humberside victims to access wider healthcare, social care, and criminal justice processes to improve individual health and well-being, as well as criminal justice outcomes.

The service will support or have a pathway for all individuals affected by crime, the definition of a crime will have a lower threshold than police forces as it will include all levels of ASB and where an individual is in need the service will endeavour to find a pathway to assist them.

The overall aim of the service is to enable victims of crime to 'cope and recover' with the impact of the crime and to recover from the harm experienced in the shortest possible time. The purpose of the Victims Support Service is to ensure the individual affected by crime receives the service they want. This may be to offer advice and support within the service or to offer a referral and assessment approach for victims to access specialised advice, support and assistance as well as improve their health and well-being and their experience of the criminal justice system.

### **II.2.6) Estimated value**

Value excluding VAT: £3,700,000

### **II.2.7) Duration of the contract or the framework agreement**

Start date

1 April 2024

End date

31 March 2031

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Form of procedure**

Open procedure

#### **IV.1.11) Main features of the award procedure**

Quality - 60%

Social Value - 10%

Price - 30%

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

14 November 2023

Local time

4:00pm

Changed to:

Date

21 November 2023

Local time

4:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of England and Wales

7 Rools Buildings, Fetter Lane

London

EC4A 1NL

Country

United Kingdom

Internet address

<http://www.judiciary.gov.uk>

#### **VI.4.2) Body responsible for mediation procedures**

Regional Procurement

Junction 41 Ind Est

Wakefield

WF2 0XH

Email

[procurement@southyorks.pnn.police.uk](mailto:procurement@southyorks.pnn.police.uk)

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Regional Procurement

Junction 41 Ind Est

Wakefield

WF2 0XH

Email

[procurement@southyorks.pnn.police.uk](mailto:procurement@southyorks.pnn.police.uk)

Country

United Kingdom