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Tender

Humberside Victims Hub - A Service for All Individuals Affected by Crime

The Police and Crime Commissioner for Humberside

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2023/S 000-030336

Procurement identifier (OCID): ocds-h6vhtk-040c04

Published 13 October 2023, 3:51pm

The closing date and time has been changed to:

21 November 2023, 4:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

The Police and Crime Commissioner for Humberside

The Lawns

Hull, HU16 5SN

Harland Way, Cotting

Contact

Diane Holland

Email

Diane.Holland@southyorks.pnn.police.uk

Country

United Kingdom

Region code

UKE - Yorkshire and the Humber

National registration number

n/a

Internet address(es)

Main address

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=71893&B=BLUELIGHT

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=73417&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=73417&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Humberside Victims Hub - A Service for All Individuals Affected by Crime

Reference number

2630 - 2022

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Victims' Hub Service will provide a one point of contact for all individuals affected by crime in the Humberside region. The service will provide initial needs assessments and access to a range of support services through defined support and care pathways.

This specification is for the delivery of a Victims Hub service for adults and young people. The purpose of the Hub Service is to provide a trusted, comfortable, co-ordinate and simplified access to the support service and the Criminal Justice System (CJS) for individuals already and at risk of being affected by crime.

The service will provide tailored pathways for Humberside victims to access wider healthcare, social care, and criminal justice processes to improve individual health and well-being, as well as criminal justice outcomes.

II.1.5) Estimated total value

Value excluding VAT: £3,700,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKE - Yorkshire and the Humber

Main site or place of performance

Hull, HU16 5SN

II.2.4) Description of the procurement

The Victims' Hub Service will provide a one point of contact for all individuals affected by crime in the Humberside region. The service will provide initial needs assessments and access to a range of support services through defined support and care pathways.

This specification is for the delivery of a Victims Hub service for adults and young people. The purpose of the Hub Service is to provide a trusted, comfortable, co-ordinate and simplified access to the support service and the Criminal Justice System (CJS) for individuals already and at risk of being affected by crime.

The service will provide tailored pathways for Humberside victims to access wider healthcare, social care, and criminal justice processes to improve individual health and well-being, as well as criminal justice outcomes.

The service will support or have a pathway for all individuals affected by crime, the definition of a crime will have a lower threshold than police forces as it will include all levels of ASB and where an individual is in need the service will endeavour to find a pathway to assist them.

The overall aim of the service is to enable victims of crime to 'cope and recover' with the impact of the crime and to recover from the harm experienced in the shortest possible time. The purpose of the Victims Support Service is to ensure the individual affected by crime receives the service they want. This may be to offer advice and support within the service or to offer a referral and assessment approach for victims to access specialised advice, support and assistance as well as improve their health and well-being and their experience of the criminal justice system.

II.2.6) Estimated value

Value excluding VAT: £3,700,000

II.2.7) Duration of the contract or the framework agreement

Start date

1 April 2024

End date

31 March 2031

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.11) Main features of the award procedure

Quality - 60%

Social Value - 10%

Price - 30%

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

14 November 2023

Local time

4:00pm

Changed to:

Date

21 November 2023

Local time

4:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The High Court of England and Wales

7 Rools Buildings, Fetter Lane

London

EC4A 1NL

Country

United Kingdom

Internet address

<http://www.judiciary.gov.uk>

VI.4.2) Body responsible for mediation procedures

Regional Procurement

Junction 41 Ind Est

Wakefield

WF2 0XH

Email

procurement@southyorks.pnn.police.uk

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Regional Procurement

Junction 41 Ind Est

Wakefield

WF2 0XH

Email

procurement@southyorks.pnn.police.uk

Country

United Kingdom