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Not applicable

Claims Management System

Nuclear Decommissioning Authority

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-030296

Procurement identifier (OCID): ocds-h6vhtk-040b2e

Published 13 October 2023, 2:00pm

Section I: Contracting authority/entity

I.1) Name and addresses

Nuclear Decommissioning Authority

Herdus House Westlakes Science and Technology Park Moor Row

Cumbria

CA24 3HU

Contact

Kerri Bailey

Email

kerri.bailey@nda.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/nuclear-decommissioning-authority>

Buyer's address

<https://www.gov.uk/government/organisations/nuclear-decommissioning-authority>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Claims Management System

Reference number

C16566

II.1.2) Main CPV code

- 72222300 - Information technology services

II.1.3) Type of contract

Services

II.1.4) Short description

Provide a liability claims management system and service that is a stand-by option which will be embedded within a wider claim's response operation. The system and service will need the agility to ramp-up and administer claims, if needed, arising from a large-scale event.

To deliver this output and outcome, the awarded supplier will need to provide:

- Claims Plans and Documentation
- Claims Portal/System: Design and Build
- Scalable Administrator services
- Participation in the NDA claim steering committee
- An integrated turnkey solution.

This is to alert the market to a supplier engagement day in London on 15th November 2023.

Please register interest via the NDA Atamis portal at <https://atamis-2464.my.site.com/s/Welcome>.

Section VI. Complementary information

VI.6) Original notice reference

Notice number: [2023/S 000-030028](#)

Section VII. Changes

VII.1.2) Text to be corrected in the original notice

Section number

II.2.4.1

Instead of

Text

The NDA intend to issue a tender through the Lot 4 – Major Transformation Programmes of Technology Services 3 (RM6100) CCS Framework for the provision of a Design, Build and Implementation of a Claims Management System. The requirement is to provide a liability claims management system and service that is a stand-by option which will be embedded within a wider claim's response operation. The system and service will need the agility to ramp-up and administer claims, if needed, arising from a large-scale event. To deliver this output and outcome, the awarded supplier will need to provide: • Claims Plans and Documentation • Claims Portal/System: Design and Build • Scalable Administrator services • Participation in the NDA claim steering committee • An integrated turnkey solution. There are 39 Suppliers on Lot 4 – Major Transformation Programmes of Technology Services 3 (RM6100) CCS Framework, and we will permit these suppliers to work with subcontractors to deliver the scope of work, a link to the suppliers can be found here: Suppliers on Lot 4: Major Services Transformation Programmes -

<https://www.crowncommercial.gov.uk/agreements/RM6100:4/lot-suppliers> Please note that bids can only be submitted by one of the qualified Suppliers on this Lot of the Framework, however, you can be stated as a subcontractor with the consent of the Framework Supplier. A Supplier Engagement Day will be held at 10:00hrs (10am) on Wednesday 11th October 2023 at: 1, Tower Place West, Tower Place, London EC3R 5BU. You are invited to attend by registering your interest via the NDA Group Atamis System via <https://atamis-2464.my.site.com/s/Welcome>.

Read

Text

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and Implementation of a Claims Management System. The requirement is to provide a liability claims management system and service that is a stand-by option which will be embedded within a wider claim's response operation. The system and service will need the agility to ramp-up and administer claims, if needed, arising from a large-scale event. To deliver this output and outcome, the awarded supplier will need to provide:

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- Claims Portal/System: Design and Build
- Scalable Administrator services
- Participation in the NDA claim steering committee
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