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Contract

## **Advocacy Services**

Thurrock Council

F03: Contract award notice

Notice identifier: 2022/S 000-030283

Procurement identifier (OCID): ocds-h6vhtk-03593e

Published 27 October 2022, 9:43am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Thurrock Council

Civic Offices, New Road

Grays

RM17 6SL

#### **Email**

[procurement@thurrock.gov.uk](mailto:procurement@thurrock.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UKH32 - Thurrock

#### **Internet address(es)**

Main address

<https://www.thurrock.gov.uk/>

Buyer's address

<https://in-tendhost.co.uk/thurrockcouncil.aspx/Home>

#### **I.4) Type of the contracting authority**

Regional or local authority

#### **I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Advocacy Services

Reference number

PS/2021/203

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Thurrock Council sought a Provider to deliver an advocacy service that will offer a single gateway and coherent service pathway, which will meet all relevant statutory advocacy obligations alongside a range of non-statutory interventions, information and resources to support and empower individuals. The services to be provided are:• Care Act Advocacy (CAA)• Independent Mental Health Advocacy (IMHA). • Independent Complaints Advocacy Services (ICAS)• Independent Mental Capacity Advocacy (IMCA) – (including Paid Relevant Person Representative)

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,000,000

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

- 85320000 - Social services
- 85300000 - Social work and related services

### **II.2.3) Place of performance**

NUTS codes

- UKH32 - Thurrock

### **II.2.4) Description of the procurement**

Thurrock Council sought a Provider to deliver an advocacy service that will offer a single gateway and coherent service pathway, which will meet all relevant statutory advocacy obligations alongside a range of non-statutory interventions, information and resources to support and empower individuals. The services to be provided are: • Care Act Advocacy (CAA) • Independent Mental Health Advocacy (IMHA). • Independent Complaints Advocacy Services (ICAS) • Independent Mental Capacity Advocacy (IMCA) – (including Paid Relevant Person Representative)

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

This contract is for three years with the option to extend for a further two years. Please note the contract value provided in II.2.6 is the total estimated value over the full five years, including extension options.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2022/S 000-021528](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

27 October 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

VoiceAbility

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £940,000

Total value of the contract/lot: £940,000

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

London

Country

United Kingdom