

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/030283-2022>

Contract

Advocacy Services

Thurrock Council

F03: Contract award notice

Notice identifier: 2022/S 000-030283

Procurement identifier (OCID): ocds-h6vhtk-03593e

Published 27 October 2022, 9:43am

Section I: Contracting authority

I.1) Name and addresses

Thurrock Council

Civic Offices, New Road

Grays

RM17 6SL

Email

procurement@thurrock.gov.uk

Country

United Kingdom

NUTS code

UKH32 - Thurrock

Internet address(es)

Main address

<https://www.thurrock.gov.uk/>

Buyer's address

<https://in-tendhost.co.uk/thurrockcouncil.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Advocacy Services

Reference number

PS/2021/203

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Thurrock Council sought a Provider to deliver an advocacy service that will offer a single

gateway and coherent service pathway, which will meet all relevant statutory advocacy obligations alongside a range of non-statutory interventions, information and resources to support and empower individuals. The services to be provided are: • Care Act Advocacy (CAA) • Independent Mental Health Advocacy (IMHA). • Independent Complaints Advocacy Services (ICAS) • Independent Mental Capacity Advocacy (IMCA) – (including Paid Relevant Person Representative)

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,000,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services
- 85320000 - Social services
- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKH32 - Thurrock

II.2.4) Description of the procurement

Thurrock Council sought a Provider to deliver an advocacy service that will offer a single gateway and coherent service pathway, which will meet all relevant statutory advocacy obligations alongside a range of non-statutory interventions, information and resources to support and empower individuals. The services to be provided are: • Care Act Advocacy (CAA) • Independent Mental Health Advocacy (IMHA). • Independent Complaints Advocacy Services (ICAS) • Independent Mental Capacity Advocacy (IMCA) – (including Paid Relevant Person Representative)

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

This contract is for three years with the option to extend for a further two years. Please note the contract value provided in II.2.6 is the total estimated value over the full five years, including extension options.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-021528](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

27 October 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

VoiceAbility

London

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £940,000

Total value of the contract/lot: £940,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom