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Not applicable

## **Critical Care Transfer Coordination Service (Call Handling) – East Midlands**

NHS England

F14: Notice for changes or additional information

Notice identifier: 2023/S 000-030275

Procurement identifier (OCID): ocids-h6vhtk-040381

Published 13 October 2023, 12:58pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS England

Quarry House, Quarry Hill

Leeds

LS2 7UE

#### **Contact**

Anna Salt

#### **Email**

[anna.salt@nhs.net](mailto:anna.salt@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.england.nhs.uk/>

Buyer's address

<https://www.england.nhs.uk/>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Critical Care Transfer Coordination Service (Call Handling) – East Midlands

#### **II.1.2) Main CPV code**

- 75122000 - Administrative healthcare services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Arden and Greater East Midlands Commissioning Support Unit (AGCSU), on behalf of NHS England Midlands (referred to as the Commissioner), is undertaking a market engagement exercise to understand the current and future capacity and capability of the providers and potential providers within this specialised area. Interested parties are encouraged to register their interest and participate in the market questionnaire which will provide feedback to commissioners.

The service provider will receive and coordinate urgent and emergency requests made via telephone and digital routes 24 hours a day, 7 days a week, 365 days a year from specialised service leads who require advice on resuscitation and stabilisation, to facilitate cot/bed locating from within and outside the East Midlands region, and/or to facilitate patient transfers to and from general hospitals to specialist treatment centres via the commissioned Ambulance Transport Provider (currently St John Ambulance).

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## **Section VI. Complementary information**

### **VI.6) Original notice reference**

Notice number: [2023/S 000-028235](#)

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## **Section VII. Changes**

### **VII.1) Information to be changed or added**

### **VII.2) Other additional information**

The contracting Authority has been changed from NHS England Midlands to NHS England.