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Contract

## **Technology Framework Agreement 2 [4899761]**

Procurement and Logistics Service on behalf of HSC  
Business Services Organisation  
Belfast Health and Social Care Trust  
Children's Court Guardian Agency for Northern Ireland  
Northern Health and Social Care Trust  
South Eastern Health and Social Care Trust  
Southern Health and Social Care Trust  
Western Health and Social Care Trust  
NI Ambulance Service Trust  
NI Blood Transfusion Service  
NI Medical and Dental Training Agency  
NI Practice and Education Council for Nursing and Midwifery  
NI Social Care Council  
NI Public Health Agency  
NI Patient Client Council  
NI Regulation and Quality Improvement Authority  
DOH - Strategic Planning and Performance Group  
NI Fire and Rescue Services

F03: Contract award notice

Notice identifier: 2024/S 000-030273

Procurement identifier (OCID): ocds-h6vhtk-036b17

Published 23 September 2024, 9:43am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Procurement and Logistics Service on behalf of HSC

14-16 Great Victoria Street

Belfast

BT2 7BA

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

Business Services Organisation

2 Franklin Street

Belfast

BT2 8DQ

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

Belfast Health and Social Care Trust

A Floor, Belfast City Hospital, Lisburn Road

Belfast

BT9 7AB

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.1) Name and addresses**

Children's Court Guardian Agency for Northern Ireland

Centre House, 79 Chichester Street

Belfast

BT1 4JE

### **Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

### **Country**

United Kingdom

### **Region code**

UK - United Kingdom

### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.1) Name and addresses**

Northern Health and Social Care Trust

Bretten Hall, Bush Road

Antrim

BT41 2RL

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

South Eastern Health and Social Care Trust

Ulster Hospital, Upper Newtownards Rd

Belfast

BT16 1RH

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

Southern Health and Social Care Trust

Craigavon Area Hospital, 68 Lurgan Road

Portadown

BT63 5QQ

### **Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

### **Country**

United Kingdom

### **Region code**

UK - United Kingdom

### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.1) Name and addresses**

Western Health and Social Care Trust

Altnagelvin Area Hospital, Glenshane Road

Londonderry

BT47 6SB

### **Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

### **Country**

United Kingdom

### **Region code**

UK - United Kingdom

### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.1) Name and addresses**

NI Ambulance Service Trust

Knockbracken Healthcare Park, Saintfield Road

Belfast

BT8 8SG

### **Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

NI Blood Transfusion Service

Lisburn Road

Belfast

BT9 7TS

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**



Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.1) Name and addresses**

NI Medical and Dental Training Agency

Beechill House, 42 Beechill Rd

Belfast

BT8 7RL

### **Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

### **Country**

United Kingdom

### **Region code**

UK - United Kingdom

### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.1) Name and addresses**

NI Practice and Education Council for Nursing and Midwifery

Centre House, 79 Chichester St

Belfast

BT1 4JE

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

NI Social Care Council

Millennium House, 19-25 Great Victoria St

Belfast

BT2 7AQ

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

NI Public Health Agency

Linenhall Street Unit, 12-22 Linenhall Street

Belfast

BT2 8BS

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.1) Name and addresses**

NI Patient Client Council

1st Floor, Ormeau Baths 18 Ormeau Avenue

Belfast

BT2 8HS

### **Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

### **Country**

United Kingdom

### **Region code**

UK - United Kingdom

### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.1) Name and addresses**

NI Regulation and Quality Improvement Authority

9th Floor Riverside Tower, 5 Lanyon Place

Belfast

BT1 3BT

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

**I.1) Name and addresses**

DOH - Strategic Planning and Performance Group

12-22 Linenhall Street

Belfast

BT2 8BS

**Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

**Country**

United Kingdom

**Region code**

UK - United Kingdom

### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

### **I.1) Name and addresses**

NI Fire and Rescue Services

1 Seymour Street

Lisburn

BT27 4SX

### **Email**

[ict.sourcing@hscni.net](mailto:ict.sourcing@hscni.net)

### **Country**

United Kingdom

### **Region code**

UK - United Kingdom

### **Internet address(es)**

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

## **I.2) Information about joint procurement**

The contract involves joint procurement

The contract is awarded by a central purchasing body

## **I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Technology Framework Agreement 2 [4899761]

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Technology Framework Agreement 2 [4899761]

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £600,000,000

## **II.2) Description**

### **II.2.1) Title**

Lot 1 - Service Delivery, Transformation and Operational Services

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 72500000 - Computer-related services
- 30200000 - Computer equipment and supplies
- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 30210000 - Data-processing machines (hardware)
- 30213000 - Personal computers
- 30213100 - Portable computers
- 30213200 - Tablet computer
- 30215000 - Microcomputer hardware
- 30213300 - Desktop computer
- 30230000 - Computer-related equipment
- 30231000 - Computer screens and consoles
- 30231300 - Display screens
- 30231200 - Consoles
- 30234000 - Storage media
- 30236000 - Miscellaneous computer equipment



- 31154000 - Uninterruptible power supplies
- 30233000 - Media storage and reader devices
- 32232000 - Video-conferencing equipment
- 32270000 - Digital transmission apparatus
- 32420000 - Network equipment
- 32421000 - Network cabling
- 32422000 - Network components
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 72220000 - Systems and technical consultancy services
- 48000000 - Software package and information systems
- 32400000 - Networks
- 32522000 - Telecommunications equipment
- 51600000 - Installation services of computers and office equipment
- 51300000 - Installation services of communications equipment
- 50320000 - Repair and maintenance services of personal computers
- 50312300 - Maintenance and repair of data network equipment
- 50323000 - Maintenance and repair of computer peripherals
- 51610000 - Installation services of computers and information-processing equipment
- 50324200 - Preventive maintenance services
- 51611100 - Hardware installation services
- 51612000 - Installation services of information-processing equipment

- 50324100 - System maintenance services
- 50324000 - Support services of personal computers
- 45314320 - Installation of computer cabling
- 50312000 - Maintenance and repair of computer equipment
- 80533100 - Computer training services
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 79121100 - Software copyright consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

Technology Framework Agreement 2 [4899761]

### **II.2.5) Award criteria**

Quality criterion - Name: As detailed within the procurement documents / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Technical Advice and Support

Lot No

2

## **II.2.2) Additional CPV code(s)**

- 72500000 - Computer-related services
- 30200000 - Computer equipment and supplies
- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 30210000 - Data-processing machines (hardware)
- 30213000 - Personal computers
- 30213100 - Portable computers
- 30213200 - Tablet computer
- 30215000 - Microcomputer hardware
- 30213300 - Desktop computer
- 30230000 - Computer-related equipment
- 30231000 - Computer screens and consoles
- 30231300 - Display screens
- 30231200 - Consoles
- 30234000 - Storage media
- 30236000 - Miscellaneous computer equipment
- 31154000 - Uninterruptible power supplies
- 30233000 - Media storage and reader devices

- 32232000 - Video-conferencing equipment
- 32270000 - Digital transmission apparatus
- 32420000 - Network equipment
- 32421000 - Network cabling
- 32422000 - Network components
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 72220000 - Systems and technical consultancy services
- 48000000 - Software package and information systems
- 32400000 - Networks
- 32522000 - Telecommunications equipment
- 51600000 - Installation services of computers and office equipment
- 51300000 - Installation services of communications equipment
- 50320000 - Repair and maintenance services of personal computers
- 50312300 - Maintenance and repair of data network equipment
- 50323000 - Maintenance and repair of computer peripherals
- 51610000 - Installation services of computers and information-processing equipment
- 50324200 - Preventive maintenance services
- 51611100 - Hardware installation services
- 51612000 - Installation services of information-processing equipment
- 50324100 - System maintenance services
- 50324000 - Support services of personal computers

- 45314320 - Installation of computer cabling
- 50312000 - Maintenance and repair of computer equipment
- 80533100 - Computer training services
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 79121100 - Software copyright consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKN - Northern Ireland

### **II.2.4) Description of the procurement**

Technology Framework Agreement 2 [4899761]

### **II.2.5) Award criteria**

Quality criterion - Name: As detailed within the procurement documents / Weighting: 75

Price - Weighting: 25

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-025194](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

1

### **Title**

Lot 1 - Service Delivery, Transformation and Operational Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 August 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 11

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 10

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Telefónica Tech formerly CANCOM

CONCOURSE BUILDING

BELFAST

BT3 9DT

Email

[Andrew.Knight@telefonicatech.uk](mailto:Andrew.Knight@telefonicatech.uk)

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

FUJITSU SERVICES LTD

22 BAKER ST

LONDON

W1U 3BW

Email

[askfujitsu@uk.fujitsu.com](mailto:askfujitsu@uk.fujitsu.com)

Country

United Kingdom

NUTS code



- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

BRITISH TELECOMMUNICATIONS PLC

One Braham, Braham Street

LONDON

E1 8EE

Email

[Barry.2.mclean@bt.com](mailto:Barry.2.mclean@bt.com)

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

CAPITA MANAGED IT SOLUTIONS LTD

HILLVIEW HOUSE

NEWTOWNABBEY

BT36 7LQ

Email

[CMITS-tenders1@capita.co.uk](mailto:CMITS-tenders1@capita.co.uk)

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £576,000,000

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## **Section V. Award of contract**

### **Contract No**

2

### **Lot No**

2

### **Title**

Lot 2 - Technical Advice and Support

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

28 August 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 11

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 10

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: Yes

#### **V.2.3) Name and address of the contractor**

Deloitte - Main Account MCS/LLP

Hill House

LONDON

EC4A 3JR

Email

[cpdtenders@deloitte.co.uk](mailto:cpdtenders@deloitte.co.uk)

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

Expleo Technology UK Limited

7-11 Moorgate

LONDON

EC2R 6AF

Email

[scott.armstrong@expleogroup.com](mailto:scott.armstrong@expleogroup.com)

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

### **V.2.3) Name and address of the contractor**

PA CONSULTING Services LTD

Centre House, 79 Chichester Street

Belfast

BT1 4JE

Email

[nicola.morrison@paconsulting.com](mailto:nicola.morrison@paconsulting.com)

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £24,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

In Section I.2, it is stated that this procurement is a joint procedure and Contract award is by a Central Purchasing Body. The Contract is not a Joint Contract, it is a Central Purchasing Body Contract operated by the Business Services Organisation, PaLS on behalf of the participants listed at I.1. The Contracting Authority has identified the Most Economically Advantageous Tender (MEAT) on the basis of the evaluation as detailed within the Tender documentation.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Business Services Organisation, Procurement and Logistics

Belfast

Country

United Kingdom