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Contract

Technology Framework Agreement 2 [4899761]

Procurement and Logistics Service on behalf of HSC
Business Services Organisation
Belfast Health and Social Care Trust
Children's Court Guardian Agency for Northern Ireland
Northern Health and Social Care Trust
South Eastern Health and Social Care Trust
Southern Health and Social Care Trust
Western Health and Social Care Trust
NI Ambulance Service Trust
NI Blood Transfusion Service
NI Medical and Dental Training Agency
NI Practice and Education Council for Nursing and Midwifery
NI Social Care Council
NI Public Health Agency
NI Patient Client Council
NI Regulation and Quality Improvement Authority
DOH - Strategic Planning and Performance Group
NI Fire and Rescue Services

F03: Contract award notice

Notice identifier: 2024/S 000-030273

Procurement identifier (OCID): ocids-h6vhtk-036b17

Published 23 September 2024, 9:43am

Section I: Contracting authority

I.1) Name and addresses

Procurement and Logistics Service on behalf of HSC

14-16 Great Victoria Street

Belfast

BT2 7BA

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Business Services Organisation

2 Franklin Street

Belfast

BT2 8DQ

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Belfast Health and Social Care Trust

A Floor, Belfast City Hospital, Lisburn Road

Belfast

BT9 7AB

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Children's Court Guardian Agency for Northern Ireland

Centre House, 79 Chichester Street

Belfast

BT1 4JE

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Northern Health and Social Care Trust

Bretten Hall, Bush Road

Antrim

BT41 2RL

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

South Eastern Health and Social Care Trust

Ulster Hospital, Upper Newtownards Rd

Belfast

BT16 1RH

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Southern Health and Social Care Trust

Craigavon Area Hospital, 68 Lurgan Road

Portadown

BT63 5QQ

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

Western Health and Social Care Trust

Altnagelvin Area Hospital, Glenshane Road

Londonderry

BT47 6SB

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

NI Ambulance Service Trust

Knockbracken Healthcare Park, Saintfield Road

Belfast

BT8 8SG

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

NI Blood Transfusion Service

Lisburn Road

Belfast

BT9 7TS

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

NI Medical and Dental Training Agency

Beechill House, 42 Beechill Rd

Belfast

BT8 7RL

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

NI Practice and Education Council for Nursing and Midwifery

Centre House, 79 Chichester St

Belfast

BT1 4JE

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

NI Social Care Council

Millennium House, 19-25 Great Victoria St

Belfast

BT2 7AQ

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

NI Public Health Agency

Linenhall Street Unit, 12-22 Linenhall Street

Belfast

BT2 8BS

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

NI Patient Client Council

1st Floor, Ormeau Baths 18 Ormeau Avenue

Belfast

BT2 8HS

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

NI Regulation and Quality Improvement Authority

9th Floor Riverside Tower, 5 Lanyon Place

Belfast

BT1 3BT

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

DOH - Strategic Planning and Performance Group

12-22 Linenhall Street

Belfast

BT2 8BS

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.1) Name and addresses

NI Fire and Rescue Services

1 Seymour Street

Lisburn

BT27 4SX

Email

ict.sourcing@hscni.net

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Technology Framework Agreement 2 [4899761]

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Technology Framework Agreement 2 [4899761]

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £600,000,000

II.2) Description

II.2.1) Title

Lot 1 - Service Delivery, Transformation and Operational Services

Lot No

1

II.2.2) Additional CPV code(s)

- 72500000 - Computer-related services
- 30200000 - Computer equipment and supplies
- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages

- 30210000 - Data-processing machines (hardware)
- 30213000 - Personal computers
- 30213100 - Portable computers
- 30213200 - Tablet computer
- 30215000 - Microcomputer hardware
- 30213300 - Desktop computer
- 30230000 - Computer-related equipment
- 30231000 - Computer screens and consoles
- 30231300 - Display screens
- 30231200 - Consoles
- 30234000 - Storage media
- 30236000 - Miscellaneous computer equipment
- 31154000 - Uninterruptible power supplies
- 30233000 - Media storage and reader devices
- 32232000 - Video-conferencing equipment
- 32270000 - Digital transmission apparatus
- 32420000 - Network equipment
- 32421000 - Network cabling
- 32422000 - Network components
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 72220000 - Systems and technical consultancy services
- 48000000 - Software package and information systems
- 32400000 - Networks
- 32522000 - Telecommunications equipment
- 51600000 - Installation services of computers and office equipment

- 51300000 - Installation services of communications equipment
- 50320000 - Repair and maintenance services of personal computers
- 50312300 - Maintenance and repair of data network equipment
- 50323000 - Maintenance and repair of computer peripherals
- 51610000 - Installation services of computers and information-processing equipment
- 50324200 - Preventive maintenance services
- 51611100 - Hardware installation services
- 51612000 - Installation services of information-processing equipment
- 50324100 - System maintenance services
- 50324000 - Support services of personal computers
- 45314320 - Installation of computer cabling
- 50312000 - Maintenance and repair of computer equipment
- 80533100 - Computer training services
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 79121100 - Software copyright consultancy services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

Technology Framework Agreement 2 [4899761]

II.2.5) Award criteria

Quality criterion - Name: As detailed within the procurement documents / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Lot 2 - Technical Advice and Support

Lot No

2

II.2.2) Additional CPV code(s)

- 72500000 - Computer-related services
- 30200000 - Computer equipment and supplies
- 30000000 - Office and computing machinery, equipment and supplies except furniture and software packages
- 30210000 - Data-processing machines (hardware)
- 30213000 - Personal computers
- 30213100 - Portable computers
- 30213200 - Tablet computer
- 30215000 - Microcomputer hardware
- 30213300 - Desktop computer
- 30230000 - Computer-related equipment
- 30231000 - Computer screens and consoles
- 30231300 - Display screens
- 30231200 - Consoles
- 30234000 - Storage media
- 30236000 - Miscellaneous computer equipment

- 31154000 - Uninterruptible power supplies
- 30233000 - Media storage and reader devices
- 32232000 - Video-conferencing equipment
- 32270000 - Digital transmission apparatus
- 32420000 - Network equipment
- 32421000 - Network cabling
- 32422000 - Network components
- 79400000 - Business and management consultancy and related services
- 79410000 - Business and management consultancy services
- 72220000 - Systems and technical consultancy services
- 48000000 - Software package and information systems
- 32400000 - Networks
- 32522000 - Telecommunications equipment
- 51600000 - Installation services of computers and office equipment
- 51300000 - Installation services of communications equipment
- 50320000 - Repair and maintenance services of personal computers
- 50312300 - Maintenance and repair of data network equipment
- 50323000 - Maintenance and repair of computer peripherals
- 51610000 - Installation services of computers and information-processing equipment
- 50324200 - Preventive maintenance services
- 51611100 - Hardware installation services
- 51612000 - Installation services of information-processing equipment
- 50324100 - System maintenance services
- 50324000 - Support services of personal computers
- 45314320 - Installation of computer cabling
- 50312000 - Maintenance and repair of computer equipment

- 80533100 - Computer training services
- 50300000 - Repair, maintenance and associated services related to personal computers, office equipment, telecommunications and audio-visual equipment
- 79121100 - Software copyright consultancy services

II.2.3) Place of performance

NUTS codes

- UKN - Northern Ireland

II.2.4) Description of the procurement

Technology Framework Agreement 2 [4899761]

II.2.5) Award criteria

Quality criterion - Name: As detailed within the procurement documents / Weighting: 75

Price - Weighting: 25

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-025194](#)

Section V. Award of contract

Contract No

1

Lot No

1

Title

Lot 1 - Service Delivery, Transformation and Operational Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2024

V.2.2) Information about tenders

Number of tenders received: 11

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 10

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Telefónica Tech formerly CANCOM

CONCOURSE BUILDING

BELFAST

BT3 9DT

Email

Andrew.Knight@telefonicatech.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.3) Name and address of the contractor

FUJITSU SERVICES LTD

22 BAKER ST

LONDON

W1U 3BW

Email

askfujitsu@uk.fujitsu.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.3) Name and address of the contractor

BRITISH TELECOMMUNICATIONS PLC

One Braham, Braham Street

LONDON

E1 8EE

Email

Barry.2.mclean@bt.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.3) Name and address of the contractor

CAPITA MANAGED IT SOLUTIONS LTD

HILLVIEW HOUSE

NEWTOWNABBEY

BT36 7LQ

Email

CMITS-tenders1@capita.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £576,000,000

Section V. Award of contract

Contract No

2

Lot No

2

Title

Lot 2 - Technical Advice and Support

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 August 2024

V.2.2) Information about tenders

Number of tenders received: 11

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 10

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Deloitte - Main Account MCS/LLP

Hill House

LONDON

EC4A 3JR

Email

cpdtenders@deloitte.co.uk

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.3) Name and address of the contractor

Expleo Technology UK Limited

7-11 Moorgate

LONDON

EC2R 6AF

Email

scott.armstrong@expleogroup.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.3) Name and address of the contractor

PA CONSULTING Services LTD

Centre House, 79 Chichester Street

Belfast

BT1 4JE

Email

nicola.morrison@paconsulting.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £24,000,000

Section VI. Complementary information

VI.3) Additional information

In Section I.2, it is stated that this procurement is a joint procedure and Contract award is by a Central Purchasing Body. The Contract is not a Joint Contract, it is a Central Purchasing Body Contract operated by the Business Services Organisation, PaLS on behalf of the participants listed at I.1. The Contracting Authority has identified the Most Economically Advantageous Tender (MEAT) on the basis of the evaluation as detailed within the Tender documentation.

VI.4) Procedures for review

VI.4.1) Review body

Business Services Organisation, Procurement and Logistics

Belfast

Country

United Kingdom