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Contract

Support of Applications on the OutSystems Platform

Social Security Scotland

F03: Contract award notice

Notice identifier: 2025/S 000-030271

Procurement identifier (OCID): ocds-h6vhtk-037cb2

Published 5 June 2025, 2:11pm

Section I: Contracting authority

I.1) Name and addresses

Social Security Scotland

3rd Floor, Agnes Husband House, 17 South Union Street

Dundee

DD1 4BF

Contact

Yvonne Graham

Email

procurement@socialsecurity.gov.scot

Telephone

+44 1412425913

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<https://www.socialsecurity.gov.scot/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA30345

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Support of Applications on the OutSystems Platform

Reference number

S/22/134

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

This Contract is to provide 3rd line support to the Purchaser's Chief Digital Office in respect of applications supported by the Purchaser on

the OutSystems Platform.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,000,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

This Contract is to provide 3rd line support to the Purchaser's Chief Digital Office in

respect of applications supported by the Purchaser on the OutSystems Platform

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

The value of 1000000GBP in this notice is based on 4 years at the indicative 250000GBP maximum annual value. The contract does enable the Purchaser potentially to spend beyond this value during the contract.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-011314](#)

Section V. Award of contract

Contract No

S/22/134

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 September 2023

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Fujitsu Services Limited

22, Baker Street

London

W1U 3BW

Telephone

+44 000000

Fax

+44 000000

Country

United Kingdom

NUTS code

- UKI - London

Internet address

<https://global.fujitsu/en-global>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,000,000

Section VI. Complementary information

VI.3) Additional information

Award against Dynamic Purchasing System: Social Security Scotland OutSystems Services - Dynamic Purchasing System - Lot 1 - Projects

The estimated value is 1000000GBP based on 4 years at the indicative maximum annual value of 250000GBP.

(note: the estimate and indicative maximum values are not guaranteed)

This Contract Award Notice was previously published in Public Contracts Scotland.
Reference: OCT490075 OCID:ocds-r6ebe6-0000745628

(SC Ref:800032)

VI.4) Procedures for review

VI.4.1) Review body

Edinburgh Sherriff Court

Sheriff Clerks Office, 27 Chambers Street

Edinburgh

EH1 1LB

Country

United Kingdom