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Tender

DOMICILIARY CARE SERVICES

Hartlepool Borough Council

F02: Contract notice

Notice identifier: 2022/S 000-030262

Procurement identifier (OCID): ocds-h6vhtk-037c80

Published 26 October 2022, 5:09pm

Section I: Contracting authority

I.1) Name and addresses

Hartlepool Borough Council

Civic Centre, Victoria Road

Hartlepool

TS24 8AY

Contact

Mrs Karen Cooper

Email

karen.cooper@hartlepool.gov.uk

Telephone

+44 1429523009

Country

United Kingdom

Region code

UKC11 - Hartlepool and Stockton-on-Tees

Internet address(es)

Main address

<http://www.hartlepool.gov.uk>

Buyer's address

<http://www.hartlepool.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.procontract.due-north.com

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.procontract.due-north.com

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DOMICILIARY CARE SERVICES

Reference number

DN639360

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Hartlepool Borough Council wishes to invite registered domiciliary care providers to tender for two contracts for the provision of domiciliary care services in Hartlepool.

The primary objective of the service is to enable people living in the Hartlepool community to remain living at home for as long as possible and maintain a good quality of life which meets their identified outcomes. People who use the service should be able to achieve and maintain their maximum levels of independence and self-care allowing them to live more independently with dignity.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC11 - Hartlepool and Stockton-on-Tees

II.2.4) Description of the procurement

Hartlepool Borough Council wishes to invite registered domiciliary care providers to tender

for two contracts for the provision of domiciliary care services in Hartlepool.

The primary objective of the service is to enable people living in the Hartlepool community to remain living at home for as long as possible and maintain a good quality of life which meets their identified outcomes. People who use the service should be able to achieve and maintain their maximum levels of independence and self-care allowing them to live more independently with dignity.

The providers will be expected to show a commitment to partnership working, quality assurance and continuous improvement. Performance will be monitored through self-assessment and the departments monitoring process for domiciliary care providers.

The two contracts relate to geographical areas within Hartlepool, with one designated service provider in each area having specific contractual responsibilities.

Utilisation within the areas has remained fairly static with average hours delivered in each area in the region in the last 12 months of around 1900 - 2100 per week. The number of users within each geographical area range between 400 - 540 over the last year.

The Council will allocate the geographical area to the successful providers.

The successful providers will be required to accept all referrals from the Council for any service user within their contracted geographical area unless following assessment they are unable to meet the persons needs. The service must be provided within 48 (forty eight) hours of receipt of the referral. There may be occasion where referrals are made to providers outside of their geographical area. Acceptance of these referrals will be at the providers discretion.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

60

This contract is subject to renewal

Yes

Description of renewals

Option to extend for a 12 month rolling basis until 1 April 2030

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 November 2022

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

2 December 2022

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Hartlepool Borough Council

Civic Centre,

Hartlepool

TS24 8AY

Country

United Kingdom