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Contract

Community Planned and Reactive Building Maintenance and Cleaning Services

Torbay and South Devon NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2021/S 000-030258

Procurement identifier (OCID): ocds-h6vhtk-02c794

Published 6 December 2021, 4:51pm

Section I: Contracting authority

I.1) Name and addresses

Torbay and South Devon NHS Foundation Trust

Regent House, Regent Close

Torquay

TQ2 7AN

Contact

Adam Wilby

Email

adam.wilby@nhs.net

Country

United Kingdom

NUTS code

UKK4 - Devon

National registration number

RA9

Internet address(es)

Main address

<https://www.torbayandsouthdevon.nhs.uk/>

Buyer's address

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=38786&B=NHSSW

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Community Planned and Reactive Building Maintenance and Cleaning Services

Reference number

TSDFT241

II.1.2) Main CPV code

- 50700000 - Repair and maintenance services of building installations

II.1.3) Type of contract

Services

II.1.4) Short description

Torbay and South Devon NHS Foundation Trust had a requirement for the provision of planned and reactive building maintenance services and cleaning services to a number of its community facilities throughout South Devon. The requirement is separated into two Lots.

Lot 1 Planned and Reactive Building Maintenance Services and Lot 2 Cleaning Services.

Suitably experienced bidders could bid for either lot or both lots.

Contract(s) is for 5 years with the option to extend up to a further two years. The contract shall allow for the addition of extra assets/locations as well as the subtraction of assets/locations throughout the term. The Trust will retain a right to break from the contract at the end of year 3 subject to notice being served.

The Authority is ran the procurement on an electronic tendering platform and all interested parties accessed tender documents, further information and submitted tenders through this route.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,100,000

II.2) Description

II.2.1) Title

Community Planned and Reactive Building Maintenance

Lot No

1

II.2.2) Additional CPV code(s)

- 50413200 - Repair and maintenance services of firefighting equipment
- 50500000 - Repair and maintenance services for pumps, valves, taps and metal containers and machinery
- 50610000 - Repair and maintenance services of security equipment

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

Main site or place of performance

Sites in South Devon

II.2.4) Description of the procurement

The Planned and Reactive Building Maintenance services for the Trust's Community facilities, comprises of the following components:

- Planned and Reactive Building Maintenance services objectives
- Planned preventative maintenance
- Statutory and Legislative compliance

- Materials and consumables
- Maintaining and updating a current asset register for all facilities
- Reactive and Emergency Maintenance
- Project Works

The Service Provider shall provide, throughout the duration of the contract, all Planned and Reactive Maintenance Services, including Building Fabric and Mechanical & Electrical maintenance, Statutory and Legislative compliance, and associated Engineering services, to the Trust's Community buildings and facilities, in accordance with the specification.

The objectives of the service are to provide an efficient, responsive, and effective maintenance service, which is cost effective, based on statutory standards, robust technical and operational requirements and is sensitive to the business operating requirements of the Trust.

Value is an estimate and actual expenditure may be higher or lower throughout the contract term.

II.2.5) Award criteria

Quality criterion - Name: Technical Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

The Authority will have the right to extend the term up to a further two years.

The Authority will have the right to add and remove sites and related services throughout the term of the agreement.

The Authority will have the right to break from the contract at the end of year 3 subject to notice being served.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Cleaning Services

Lot No

2

II.2.2) Additional CPV code(s)

- 90910000 - Cleaning services

II.2.3) Place of performance

NUTS codes

- UKK4 - Devon

Main site or place of performance

Various sites in South Devon

II.2.4) Description of the procurement

Cleaning Services to the Trust's community sites. Supporting the Trust's operations, meeting the highest infection control standards and strongly aligning with the Trust's values.

The Contractor shall:

- a. Provide high quality Cleaning Services at appropriate times as necessary to achieve the required cleanliness outcomes and Service Standards.
- b. Complete particular scheduled, periodic, planned and reactive duties as set out in the Specification.
- c. Clean all Functional Areas of the Locations.

A key outcome for this contract is to provide a quality and value driven Cleaning Service

which achieves an optimum standard of cleaning for all buildings and areas of the Site which is appropriate for their use, is held in high regard by all Users, and complies with the Cleaning Standards and inspection regimes for each risk category of building and space prescribed with the National Standards of Healthcare Cleanliness (2021).

The value is an estimate and actual contract expenditure may be higher or lower.

II.2.5) Award criteria

Quality criterion - Name: Technical Quality / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: Yes

Description of options

The Authority will have the right to extend the term up to a further two years.

The Authority will have the right to add and remove sites and related services throughout the term of the agreement.

The Authority will have the right to break from the contract at the end of year 3 subject to notice being served.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-016418](#)

Section V. Award of contract

Contract No

1

Lot No

1

Title

Community Planned and Reactive Building Maintenance

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 November 2021

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Lorne Stewart Plc

Aladdin Building, Western Avenue, Greenford, Middlesex

Middlesex

UB6 8UY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

1348218'

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £1,961,000

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 20 %

Short description of the part of the contract to be subcontracted

Specialist services

Section V. Award of contract

Contract No

2

Lot No

2

Title

Cleaning Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 November 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Norse Commercial Services Ltd

280 Fifers Lane

Norwich

NR6 6EQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2888808

Internet address

<http://www.ncsgrp.co.uk>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,100,000

Total value of the contract/lot: £1,148,900

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Torbay and South Devon NHS Foundation Trust

Procurement Department, Regent House, Regent House

Torquay

TQ2 7AN

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Torbay and South Devon NHS Foundation Trust

Procurement Department, Regent House, Regent Close

Torquay

TQ2 7AN

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Torbay and South Devon NHS Foundation Trust

Procurement Department, Regent House, Regent Close

Torquay

TQ2 7AN

Country

United Kingdom