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Contract

## **Community Planned and Reactive Building Maintenance and Cleaning Services**

Torbay and South Devon NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2021/S 000-030258

Procurement identifier (OCID): ocids-h6vhtk-02c794

Published 6 December 2021, 4:51pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Torbay and South Devon NHS Foundation Trust

Regent House, Regent Close

Torquay

TQ2 7AN

#### **Contact**

Adam Wilby

#### **Email**

[adam.wilby@nhs.net](mailto:adam.wilby@nhs.net)

#### **Country**

United Kingdom

#### **NUTS code**

UKK4 - Devon

**National registration number**

RA9

**Internet address(es)**

Main address

<https://www.torbayandsouthdevon.nhs.uk/>

Buyer's address

[https://uk.eu-supply.com/app/rfq/rw/entrance\\_s.asp?PID=38786&B=NHSSW](https://uk.eu-supply.com/app/rfq/rw/entrance_s.asp?PID=38786&B=NHSSW)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Community Planned and Reactive Building Maintenance and Cleaning Services

Reference number

TSDFT241

#### **II.1.2) Main CPV code**

- 50700000 - Repair and maintenance services of building installations

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Torbay and South Devon NHS Foundation Trust had a requirement for the provision of planned and reactive building maintenance services and cleaning services to a number of its community facilities throughout South Devon. The requirement is separated into two Lots.

Lot 1 Planned and Reactive Building Maintenance Services and Lot 2 Cleaning Services.

Suitably experienced bidders could bid for either lot or both lots.

Contract(s) is for 5 years with the option to extend up to a further two years. The contract shall allow for the addition of extra assets/locations as well as the subtraction of assets/locations throughout the term. The Trust will retain a right to break from the contract at the end of year 3 subject to notice being served.

The Authority is ran the procurement on an electronic tendering platform and all interested parties accessed tender documents, further information and submitted tenders through this route.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,100,000

## **II.2) Description**

### **II.2.1) Title**

Community Planned and Reactive Building Maintenance

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 50413200 - Repair and maintenance services of firefighting equipment
- 50500000 - Repair and maintenance services for pumps, valves, taps and metal containers and machinery
- 50610000 - Repair and maintenance services of security equipment

### **II.2.3) Place of performance**

NUTS codes

- UKK4 - Devon

Main site or place of performance

Sites in South Devon

### **II.2.4) Description of the procurement**

The Planned and Reactive Building Maintenance services for the Trust's Community facilities, comprises of the following components:

- Planned and Reactive Building Maintenance services objectives
- Planned preventative maintenance
- Statutory and Legislative compliance
- Materials and consumables
- Maintaining and updating a current asset register for all facilities

- Reactive and Emergency Maintenance
- Project Works

The Service Provider shall provide, throughout the duration of the contract, all Planned and Reactive Maintenance Services, including Building Fabric and Mechanical & Electrical maintenance, Statutory and Legislative compliance, and associated Engineering services, to the Trust's Community buildings and facilities, in accordance with the specification.

The objectives of the service are to provide an efficient, responsive, and effective maintenance service, which is cost effective, based on statutory standards, robust technical and operational requirements and is sensitive to the business operating requirements of the Trust.

Value is an estimate and actual expenditure may be higher or lower throughout the contract term.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical Quality / Weighting: 60

Price - Weighting: 40

#### **II.2.11) Information about options**

Options: Yes

Description of options

The Authority will have the right to extend the term up to a further two years.

The Authority will have the right to add and remove sites and related services throughout the term of the agreement.

The Authority will have the right to break from the contract at the end of year 3 subject to notice being served.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Cleaning Services

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKK4 - Devon

Main site or place of performance

Various sites in South Devon

### **II.2.4) Description of the procurement**

Cleaning Services to the Trust's community sites. Supporting the Trust's operations, meeting the highest infection control standards and strongly aligning with the Trust's values.

The Contractor shall:

- a. Provide high quality Cleaning Services at appropriate times as necessary to achieve the required cleanliness outcomes and Service Standards.
- b. Complete particular scheduled, periodic, planned and reactive duties as set out in the Specification.
- c. Clean all Functional Areas of the Locations.

A key outcome for this contract is to provide a quality and value driven Cleaning Service which achieves an optimum standard of cleaning for all buildings and areas of the Site which is appropriate for their use, is held in high regard by all Users, and complies with the Cleaning Standards and inspection regimes for each risk category of building and space prescribed with the National Standards of Healthcare Cleanliness (2021).

The value is an estimate and actual contract expenditure may be higher or lower.

### **II.2.5) Award criteria**

Quality criterion - Name: Technical Quality / Weighting: 60

Price - Weighting: 40

### **II.2.11) Information about options**

Options: Yes

Description of options

The Authority will have the right to extend the term up to a further two years.

The Authority will have the right to add and remove sites and related services throughout the term of the agreement.

The Authority will have the right to break from the contract at the end of year 3 subject to notice being served.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-016418](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

1

### **Title**

Community Planned and Reactive Building Maintenance

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 November 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Lorne Stewart Plc

Aladdin Building, Western Avenue, Greenford, Middlesex

Middlesex

UB6 8UY

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

1348218`

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,000,000

Total value of the contract/lot: £1,961,000

**V.2.5) Information about subcontracting**

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 20 %

Short description of the part of the contract to be subcontracted

Specialist services

## **Section V. Award of contract**

### **Contract No**

2

### **Lot No**

2

### **Title**

Cleaning Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

23 November 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Norse Commercial Services Ltd

280 Fifers Lane

Norwich

NR6 6EQ

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

2888808

Internet address

<http://www.ncsgrp.co.uk>

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,100,000

Total value of the contract/lot: £1,148,900

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Torbay and South Devon NHS Foundation Trust

Procurement Department, Regent House, Regent House

Torquay

TQ2 7AN

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Torbay and South Devon NHS Foundation Trust

Procurement Department, Regent House, Regent Close

Torquay

TQ2 7AN

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Torbay and South Devon NHS Foundation Trust

Procurement Department, Regent House, Regent Close

Torquay

TQ2 7AN

Country

United Kingdom