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Contract

HCC - 07/24 - The Provision of Extra Care Services

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-030246

Procurement identifier (OCID): ocds-h6vhtk-0470c3

Published 5 June 2025, 1:38pm

Section I: Contracting authority

I.1) Name and addresses

Hertfordshire County Council

Pegs Lane

Hertford

SG13 8DE

Contact

Strategic Procurement Group

Email

zoe.upson@hertfordshire.gov.uk

Telephone

+44 01707292463

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

Internet address(es)

Main address

<http://www.hertfordshire.gov.uk>

Buyer's address

<https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HCC - 07/24 - The Provision of Extra Care Services

Reference number

HCC2415973 - 5981

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Hertfordshire County Council went out to procurement for the Provision of Extra Care Services. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £25,179,055

II.2) Description

II.2.1) Title

Emmanuel Lodge & Wormley Court, Broxbourne

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to procurement for the Provision of Extra Care Services. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to a further two (2) years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Evelyn Sharp House, Dacorum

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to procurement for the Provision of Extra Care Services. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to two (2) further years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Bircherley Court & Calton Court, East Hertfordshire

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to procurement for the Provision of Extra Care Services. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to two (2) further years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Parkside, East Hertfordshire

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to procurement for the Provision of Extra Care Services. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to two (2) further years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Silkin Court, Stevenage

Lot No

5

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to procurement for the Provision of Extra Care Services. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to two (2) further years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Fred Millard Court, Stevenage

Lot No

6

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to procurement for the Provision of Extra Care Services. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to two (2) further years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Dale Court & Rutland Lodge, Watford

Lot No

7

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to procurement for the Provision of Extra Care Services. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to two (2) further years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Chilton Green & Woodside House, Welwyn Hatfield

Lot No

8

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to procurement for the Provision of Extra Care

Services. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to two (2) further years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Swanfield Court, Welwyn Hatfield

Lot No

9

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council went out to procurement for the Provision of Extra Care Services. This is an Award Notice and this opportunity has now closed. Please see

Section V (Award of Contract) for further details.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to two (2) further years

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-021900](#)

Section V. Award of contract

Contract No

HCC2415973

Lot No

1

Title

Emmanuel Lodge & Wormley Court, Broxbourne

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 May 2025

V.2.2) Information about tenders

Number of tenders received: 29

Number of tenders received from SMEs: 22

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 29

Number of tenders received by electronic means: 29

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Abbots Care Limited

Units 5&6 Phoenix House, Campfield Road

St Albans

AL1 5FL

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £4,834,620

Total value of the contract/lot: £4,834,620

Section V. Award of contract

Contract No

HCC2415974

Lot No

2

Title

Evelyn Sharp House, Dacorum

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 May 2025

V.2.2) Information about tenders

Number of tenders received: 33

Number of tenders received from SMEs: 29

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 33

Number of tenders received by electronic means: 33

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care By Us Limited

Cardinal House Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,079,640

Total value of the contract/lot: £1,079,640

Section V. Award of contract

Contract No

HCC2415975

Lot No

3

Title

Bircherley Court & Calton Court, East Hertfordshire

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 May 2025

V.2.2) Information about tenders

Number of tenders received: 26

Number of tenders received from SMEs: 19

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 26

Number of tenders received by electronic means: 26

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care By Us Limited

Cardinal House Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £5,379,775

Total value of the contract/lot: £5,379,775

Section V. Award of contract

Contract No

HCC2415976

Lot No

4

Title

Parkside, East Hertfordshire

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 May 2025

V.2.2) Information about tenders

Number of tenders received: 33

Number of tenders received from SMEs: 26

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 33

Number of tenders received by electronic means: 33

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care By Us Limited

Cardinal House Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,896,045

Total value of the contract/lot: £1,896,045

Section V. Award of contract

Contract No

HCC2415977

Lot No

5

Title

Silkin Court, Stevenage

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 May 2025

V.2.2) Information about tenders

Number of tenders received: 34

Number of tenders received from SMEs: 26

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 34

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care By Us Limited

Cardinal House Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,463,230

Total value of the contract/lot: £2,463,230

Section V. Award of contract

Contract No

HCC2415978

Lot No

6

Title

Fred Millard Court, Stevenage

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 May 2025

V.2.2) Information about tenders

Number of tenders received: 31

Number of tenders received from SMEs: 25

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 31

Number of tenders received by electronic means: 31

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care By Us Limited

Cardinal House Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,803,135

Total value of the contract/lot: £1,803,135

Section V. Award of contract

Contract No

HCC2415979

Lot No

7

Title

Dale Court & Rutland Lodge, Watford

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 May 2025

V.2.2) Information about tenders

Number of tenders received: 28

Number of tenders received from SMEs: 24

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 28

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Abbots Care Limited

Units 5&6 Phoenix House, Campfield Road

St Albans

AL1 5FL

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,784,800

Total value of the contract/lot: £2,784,800

Section V. Award of contract

Contract No

HCC2415980

Lot No

8

Title

Chilton Green & Woodside House, Welwyn Hatfield

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 May 2025

V.2.2) Information about tenders

Number of tenders received: 32

Number of tenders received from SMEs: 25

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 32

Number of tenders received by electronic means: 32

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Abbots Care Limited

Units 5&6 Phoenix House, Campfield Road

St Albans

AL1 5FL

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £3,730,420

Total value of the contract/lot: £3,730,420

Section V. Award of contract

Contract No

HCC2415981

Lot No

9

Title

Swanfield Court, Welwyn Hatfield

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 May 2025

V.2.2) Information about tenders

Number of tenders received: 41

Number of tenders received from SMEs: 28

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 41

Number of tenders received by electronic means: 41

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Care By Us Limited

Cardinal House Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £25,179,055

Total value of the contract/lot: £25,179,055

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court Royal Courts of Justice

London

WC24 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court Royal Courts of Justice

London

WC24 2LL

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

High Court Royal Courts of Justice

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom