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Contract

## **HCC - 07/24 - The Provision of Extra Care Services**

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2025/S 000-030246

Procurement identifier (OCID): ocds-h6vhtk-0470c3

Published 5 June 2025, 1:38pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hertfordshire County Council

Pegs Lane

Hertford

SG13 8DE

#### **Contact**

Strategic Procurement Group

#### **Email**

[zoe.upson@hertfordshire.gov.uk](mailto:zoe.upson@hertfordshire.gov.uk)

#### **Telephone**

+44 01707292463

#### **Country**

United Kingdom

**NUTS code**

UKH23 - Hertfordshire

**Internet address(es)**

Main address

[www.hertfordshire.gov.uk](http://www.hertfordshire.gov.uk)

Buyer's address

<https://in-tendhost.co.uk/supplyhertfordshire/asp/Home>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

HCC - 07/24 - The Provision of Extra Care Services

Reference number

HCC2415973 - 5981

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Hertfordshire County Council went out to procurement for the Provision of Extra Care Services. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £25,179,055

### **II.2) Description**

#### **II.2.1) Title**

Emmanuel Lodge & Wormley Court, Broxbourne

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

### **II.2.4) Description of the procurement**

Hertfordshire County Council went out to procurement for the Provision of Extra Care Services. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for up to a further two (2) years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Evelyn Sharp House, Dacorum

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

### **II.2.4) Description of the procurement**

Hertfordshire County Council went out to procurement for the Provision of Extra Care Services. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for up to two (2) further years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Bircherley Court & Calton Court, East Hertfordshire

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

#### **II.2.4) Description of the procurement**

Hertfordshire County Council went out to procurement for the Provision of Extra Care Services. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

#### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for up to two (2) further years

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Parkside, East Hertfordshire

Lot No

4

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

#### **II.2.4) Description of the procurement**

Hertfordshire County Council went out to procurement for the Provision of Extra Care Services. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

#### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for up to two (2) further years

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Silkin Court, Stevenage

Lot No

5

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

#### **II.2.4) Description of the procurement**

Hertfordshire County Council went out to procurement for the Provision of Extra Care Services. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

#### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for up to two (2) further years

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Fred Millard Court, Stevenage

Lot No

6

#### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

#### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

#### **II.2.4) Description of the procurement**

Hertfordshire County Council went out to procurement for the Provision of Extra Care Services. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for up to two (2) further years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Dale Court & Rutland Lodge, Watford

Lot No

7

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

### **II.2.4) Description of the procurement**

Hertfordshire County Council went out to procurement for the Provision of Extra Care Services. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for up to two (2) further years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Chilton Green & Woodside House, Welwyn Hatfield

Lot No

8

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

### **II.2.4) Description of the procurement**

Hertfordshire County Council went out to procurement for the Provision of Extra Care

Services. This is an Award Notice and this opportunity has now closed. Please see Section V (Award of Contract) for further details.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for up to two (2) further years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Swanfield Court, Welwyn Hatfield

Lot No

9

### **II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

### **II.2.3) Place of performance**

NUTS codes

- UKH23 - Hertfordshire

### **II.2.4) Description of the procurement**

Hertfordshire County Council went out to procurement for the Provision of Extra Care Services. This is an Award Notice and this opportunity has now closed. Please see

Section V (Award of Contract) for further details.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: Price - 30

### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend for up to two (2) further years

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-021900](#)

## **Section V. Award of contract**

### **Contract No**

HCC2415973

### **Lot No**

1

### **Title**

Emmanuel Lodge & Wormley Court, Broxbourne

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 May 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 29

Number of tenders received from SMEs: 22

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 29

Number of tenders received by electronic means: 29

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Abbots Care Limited

Units 5&6 Phoenix House, Campfield Road

St Albans

AL1 5FL

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £4,834,620

Total value of the contract/lot: £4,834,620

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## **Section V. Award of contract**

### **Contract No**

HCC2415974

### **Lot No**

2

### **Title**

Evelyn Sharp House, Dacorum

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 May 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 33

Number of tenders received from SMEs: 29

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 33

Number of tenders received by electronic means: 33

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Care By Us Limited

Cardinal House Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,079,640

Total value of the contract/lot: £1,079,640

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## **Section V. Award of contract**

### **Contract No**

HCC2415975

### **Lot No**

3

### **Title**

Bircherley Court & Calton Court, East Hertfordshire

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 May 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 26

Number of tenders received from SMEs: 19

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 26

Number of tenders received by electronic means: 26

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Care By Us Limited

Cardinal House Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £5,379,775

Total value of the contract/lot: £5,379,775

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## **Section V. Award of contract**

### **Contract No**

HCC2415976

### **Lot No**

4

### **Title**

Parkside, East Hertfordshire

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 May 2025

### **V.2.2) Information about tenders**

Number of tenders received: 33

Number of tenders received from SMEs: 26

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 33

Number of tenders received by electronic means: 33

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Care By Us Limited

Cardinal House Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,896,045

Total value of the contract/lot: £1,896,045

## **Section V. Award of contract**

### **Contract No**

HCC2415977

### **Lot No**

5

### **Title**

Silkin Court, Stevenage

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 May 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 34

Number of tenders received from SMEs: 26

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 34

Number of tenders received by electronic means: 34

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Care By Us Limited

Cardinal House Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,463,230

Total value of the contract/lot: £2,463,230

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## **Section V. Award of contract**

### **Contract No**

HCC2415978

### **Lot No**

6

### **Title**

Fred Millard Court, Stevenage

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 May 2025

### **V.2.2) Information about tenders**

Number of tenders received: 31

Number of tenders received from SMEs: 25

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 31

Number of tenders received by electronic means: 31

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Care By Us Limited

Cardinal House Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,803,135

Total value of the contract/lot: £1,803,135

## **Section V. Award of contract**

### **Contract No**

HCC2415979

### **Lot No**

7

### **Title**

Dale Court & Rutland Lodge, Watford

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 May 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 28

Number of tenders received from SMEs: 24

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 28

Number of tenders received by electronic means: 28

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Abbots Care Limited

Units 5&6 Phoenix House, Campfield Road

St Albans

AL1 5FL

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £2,784,800

Total value of the contract/lot: £2,784,800

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## **Section V. Award of contract**

### **Contract No**

HCC2415980

### **Lot No**

8

### **Title**

Chilton Green & Woodside House, Welwyn Hatfield

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

1 May 2025

### **V.2.2) Information about tenders**

Number of tenders received: 32

Number of tenders received from SMEs: 25

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 32

Number of tenders received by electronic means: 32

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Abbots Care Limited

Units 5&6 Phoenix House, Campfield Road

St Albans

AL1 5FL

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £3,730,420

Total value of the contract/lot: £3,730,420

## **Section V. Award of contract**

### **Contract No**

HCC2415981

### **Lot No**

9

### **Title**

Swanfield Court, Welwyn Hatfield

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 May 2025

#### **V.2.2) Information about tenders**

Number of tenders received: 41

Number of tenders received from SMEs: 28

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 41

Number of tenders received by electronic means: 41

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Care By Us Limited

Cardinal House Abbeyfield Court, Abbeyfield Road

Nottingham

NG7 2SZ

Country

United Kingdom

NUTS code

- UKF14 - Nottingham

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £25,179,055

Total value of the contract/lot: £25,179,055

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court Royal Courts of Justice

London

WC24 2LL

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

High Court Royal Courts of Justice

London

WC24 2LL

Country

United Kingdom

#### **VI.4.4) Service from which information about the review procedure may be obtained**

High Court Royal Courts of Justice

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom