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Tender

## **Employee Assistance Programme & Physiotherapy Services**

South Western Ambulance Service

F02: Contract notice

Notice identifier: 2024/S 000-030243

Procurement identifier (OCID): ocds-h6vhtk-049cc1

Published 20 September 2024, 4:35pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

South Western Ambulance Service

Abbey Court, Eagle Way,

Exeter

EX2 7HY

#### **Contact**

Alasdair Rust

#### **Email**

[alasdair.rust@swast.nhs.uk](mailto:alasdair.rust@swast.nhs.uk)

#### **Country**

United Kingdom

**Region code**

UKK - South West (England)

**National registration number**

Ambulance Service

**Internet address(es)**

Main address

<https://www.swast@nus.uk>

Buyer's address

<https://www.swast.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://health-family.force.com/s/Welcome>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://health-family.force.com/s/Welcome>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

**I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Employee Assistance Programme & Physiotherapy Services

#### **II.1.2) Main CPV code**

- 98334000 - Wellness services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

South Western Ambulance Service NHS Foundation Trust (SWAST) has a requirement for the provision of an Employee Assistance Programme (EAP) and Physiotherapy service to the organisations staff with an approximate headcount of 6000 people and family members across the 6 counties of Cornwall, Devon, Dorset, Gloucester, Somerset, & Wiltshire.

The EAP will include but is not limited to Advice and support, Counselling & Therapy Services, Psychological Trauma Therapy, Therapeutic Interventions.

The physical health provision will include but not limited to physiotherapy and holistic Services using varied delivery methods.

SWAST is looking to Award a contract for EAP and Physiotherapy Services. The Contract will be awarded to a single provider, consortium bids are welcomed. The highest scoring bidder will be awarded the Contract. The Contract will be awarded for an initial term of 3 Years with the option to extend the Contract up to a maximum of 8 Years by intervals of no less than 12 Months.

The estimated contract value for SWAST is £190,000 per annum. (Maximum length of contract - 8 Years X £190,000 = £1,520,000).

As part of the Southern Ambulance Services Collaboration (SASC) the Trust below may join the Contract during the term of the contract including extension periods.

- London Ambulance Service NHS Trust (Estimated Annual spend - £735k (8 Years = £5,880,000)).

### **II.1.5) Estimated total value**

Value excluding VAT: £7,400,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 98330000 - Physical well-being services

### **II.2.3) Place of performance**

NUTS codes

- UKK - South West (England)

Main site or place of performance

Trust Headquarters, EX2 7HY.  
St James, BS32 8EF

### **II.2.4) Description of the procurement**

All information including the specification and the Award criteria is stated within the procurement documents.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £7,400,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 February 2025

End date

31 January 2028

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2.14) Additional information**

Please contact Alasdair Rust, [Alasdair.rust@swast.nhs.uk](mailto:Alasdair.rust@swast.nhs.uk)

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 October 2024

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

20 September 2024

Local time

1:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

Initial contract term will be 3 Years with the option to extend by 5 X 12 Month periods.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

South Western Ambulance Trust

St James, Block A, Great Park Road

Bristol

BS32 4QJ

Country

United Kingdom