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Tender

Expert by Experience led Quality Assurance Service for health & social care services commissioned for people with disabilities, autism and/or mental health conditions

Gloucestershire County Council

F02: Contract notice

Notice identifier: 2021/S 000-030224

Procurement identifier (OCID): ocds-h6vhtk-02fd87

Published 6 December 2021, 2:46pm

Section I: Contracting authority

I.1) Name and addresses

Gloucestershire County Council

Shire Hall

Gloucester

GL1 2TH

Contact

Commercial Services Department

Email

commercialservicescentralmailbox@gloucestershire.gov.uk

Telephone

+44 1452583609

Country

United Kingdom

NUTS code

UKK13 - Gloucestershire

Internet address(es)

Main address

<https://www.gloucestershire.gov.uk>

Buyer's address

<https://www.gloucestershire.gov.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=a7e6aa2e-5046-ec11-810e-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=a7e6aa2e-5046-ec11-810e-005056b64545>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Expert by Experience led Quality Assurance Service for health & social care services commissioned for people with disabilities, autism and/or mental health conditions

Reference number

DN580104

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Gloucestershire County Council seeks to commission a disability-focussed organisation to deliver an Expert by Experience (EBE) led Quality Assurance (QA) Service. The Service will be an integral part of Gloucestershire's QA programme. The programme provides oversight, support and scrutiny across health and social care services commissioned for individuals with learning disabilities, physical and sensory disabilities, mental health issues and/or autism.

The Service will be responsible for undertaking quality assurance assessments across the range of the disabilities care and support sector. The Service will be led by an organisation who have the skills, knowledge and proficiency to be able to do so comprehensively.

The Service will hold the role of Experts by Experience at the forefront, ensuring their knowledge, skills and experience are utilised to direct and develop the Service as well as lead the findings and recommendations it makes to commissioned services.

The Service will offer a crucial platform for all individuals receiving care and support services, regardless of their condition or diagnosis, to be able to provide feedback on the support services they receive in a way they feel comfortable to do so, in a peer-to-peer environment with the appropriate tools to be able to communicate in the way that best suits them.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK13 - Gloucestershire

II.2.4) Description of the procurement

See above.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

End date

31 March 2025

This contract is subject to renewal

Yes

Description of renewals

1 x extension period of up to 24 months available

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 January 2022

Local time

10:00am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

17 January 2022

Local time

10:05am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Gloucestershire County Council

Gloucester

GL1 2TH

Country

United Kingdom