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Tender

## **Expert by Experience led Quality Assurance Service for health & social care services commissioned for people with disabilities, autism and/or mental health conditions**

Gloucestershire County Council

F02: Contract notice

Notice identifier: 2021/S 000-030224

Procurement identifier (OCID): ocds-h6vhtk-02fd87

Published 6 December 2021, 2:46pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Gloucestershire County Council

Shire Hall

Gloucester

GL1 2TH

#### **Contact**

Commercial Services Department

#### **Email**

[commericalservicescentralmailbox@gloucestershire.gov.uk](mailto:commericalservicescentralmailbox@gloucestershire.gov.uk)

**Telephone**

+44 1452583609

**Country**

United Kingdom

**NUTS code**

UKK13 - Gloucestershire

**Internet address(es)**

Main address

<https://www.gloucestershire.gov.uk>

Buyer's address

<https://www.gloucestershire.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.duenorth.com/Advert/Index?advertId=a7e6aa2e-5046-ec11-810e-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.duenorth.com/Advert/Index?advertId=a7e6aa2e-5046-ec11-810e-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Expert by Experience led Quality Assurance Service for health & social care services commissioned for people with disabilities, autism and/or mental health conditions

Reference number

DN580104

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Gloucestershire County Council seeks to commission a disability-focussed organisation to deliver an Expert by Experience (EBE) led Quality Assurance (QA) Service. The Service will be an integral part of Gloucestershire's QA programme. The programme provides oversight, support and scrutiny across health and social care services commissioned for individuals with learning disabilities, physical and sensory disabilities, mental health issues and/or autism.

The Service will be responsible for undertaking quality assurance assessments across the range of the disabilities care and support sector. The Service will be led by an organisation who have the skills, knowledge and proficiency to be able to do so comprehensively.

The Service will hold the role of Experts by Experience at the forefront, ensuring their knowledge, skills and experience are utilised to direct and develop the Service as well as lead the findings and recommendations it makes to commissioned services.

The Service will offer a crucial platform for all individuals receiving care and support services, regardless of their condition or diagnosis, to be able to provide feedback on the support

services they receive in a way they feel comfortable to do so, in a peer-to-peer environment with the appropriate tools to be able to communicate in the way that best suits them.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKK13 - Gloucestershire

### **II.2.4) Description of the procurement**

See above.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

End date

31 March 2025

This contract is subject to renewal

Yes

Description of renewals

1 x extension period of up to 24 months available

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

17 January 2022

Local time

10:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

17 January 2022

Local time

10:05am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Gloucestershire County Council

Gloucester

GL1 2TH

Country

United Kingdom