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Contract

# **Housing Management and Property Management System**

Swindon Borough Council

F03: Contract award notice

Notice identifier: 2023/S 000-030185

Procurement identifier (OCID): ocds-h6vhtk-037f2c

Published 13 October 2023, 8:46am

# **Section I: Contracting authority**

## I.1) Name and addresses

Swindon Borough Council

Swindon Borough Council, Civic Offices, Euclid Street

Swindon

SN1 2JH

#### Contact

Ms Arlene Griffin

#### **Email**

AGriffin@swindon.gov.uk

#### Country

**United Kingdom** 

#### Region code

UKK14 - Swindon

Internet address(es)

Main address

https://www.swindon.gov.uk/

Buyer's address

https://www.swindon.gov.uk/

## I.4) Type of the contracting authority

Regional or local authority

## I.5) Main activity

Housing and community amenities

# **Section II: Object**

# II.1) Scope of the procurement

### II.1.1) Title

Housing Management and Property Management System

Reference number

DN669177

#### II.1.2) Main CPV code

48000000 - Software package and information systems

#### II.1.3) Type of contract

Supplies

#### II.1.4) Short description

Housing Management Software System Swindon Borough Council invites expressions of interest from suitably qualified and experienced service providers for the provision of a

Housing Management Software System to cover all the main elements of the business including voids and lettings, rent arrears and tenancy management, repairs and asset management, customer portal and homelessness and housing advice. Swindon Borough Council has just over 10,000 units of accommodation and over 7,000 households on the waiting list. 40,000 repairs are undertaken each year. Over 500 staff use the housing software on a daily basis The initial contract term will be for 7 years with an option to extend for a further 3 x 1 years for a potential total contract term of 10 years as stated in the ITT documents.

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,595,827.38

#### II.2) Description

#### II.2.3) Place of performance

**NUTS** codes

• UKK14 - Swindon

#### II.2.4) Description of the procurement

Housing Management Software System Swindon Borough Council invites expressions of interest from suitably qualified and experienced service providers for the provision of a Housing Management Software System to cover all the main elements of the business including voids and lettings, rent arrears and tenancy management, repairs and asset management, customer portal and homelessness and housing advice. Swindon Borough Council has just over 10,000 units of accommodation and over 7,000 households on the waiting list. 40,000 repairs are undertaken each year. Over 500 staff use the housing software on a daily basis The initial contract term will be for 7 years with an option to extend for a further 3 x 1 years for a potential total contract term of 10 years as stated in the ITT documents.

#### II.2.5) Award criteria

Quality criterion - Name: Quality - Functional / Weighting: 54%

Quality criterion - Name: Quality - Technical / Weighting: 4%

Quality criterion - Name: Quality - Technical Walkthrough / Weighting: 1%

Quality criterion - Name: Quality - Implementation / Weighting: 5%

Quality criterion - Name: Quality - Implementation Plan / Weighting: 5%

Quality criterion - Name: Quality - Finance / Weighting: 3%

Quality criterion - Name: Quality - Support and Maintenance / Weighting: 4%

Quality criterion - Name: Quality - Demo / Weighting: 4%

Quality criterion - Name: Quality - Social Value / Weighting: 1%

Quality criterion - Name: Quality - System and Information / Weighting: 4%

Price - Weighting: 15%

#### II.2.11) Information about options

Options: Yes

Description of options

The initial contract term is 7 years with the option to extend for a further  $3 \times 1$  years, up to 10 years in total.

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

## IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: 2022/S 000-031226

#### Section V. Award of contract

#### **Contract No**

DN669177

#### **Title**

Housing and Property Management Software

A contract/lot is awarded: Yes

## V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

31 July 2023

#### V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

**NEC Software Solutions UK Limited** 

BizSpace, 1st Floor, iMex Centre, 575-599 Maxted Road,

Hemel Hempstead, Hertfordshire

HP2 7DX

Email

psbidmgmt@necsws.com

Country

**United Kingdom** 

**NUTS** code

• UKK14 - Swindon

The contractor is an SME

No

#### V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,595,827.38

Total value of the contract/lot: £1,595,827.38

# Section VI. Complementary information

# VI.4) Procedures for review

VI.4.1) Review body

Swindon Borough Council

Swindon

SN1 2JH

Country

United Kingdom