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Contract

Housing Management and Property Management System

Swindon Borough Council

F03: Contract award notice

Notice identifier: 2023/S 000-030185

Procurement identifier (OCID): ocds-h6vhtk-037f2c

Published 13 October 2023, 8:46am

Section I: Contracting authority

I.1) Name and addresses

Swindon Borough Council

Swindon Borough Council, Civic Offices, Euclid Street

Swindon

SN1 2JH

Contact

Ms Arlene Griffin

Email

AGriffin@swindon.gov.uk

Country

United Kingdom

Region code

UKK14 - Swindon

Internet address(es)

Main address

<https://www.swindon.gov.uk/>

Buyer's address

<https://www.swindon.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Housing Management and Property Management System

Reference number

DN669177

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Housing Management Software System Swindon Borough Council invites expressions of interest from suitably qualified and experienced service providers for the provision of a

Housing Management Software System to cover all the main elements of the business including voids and lettings, rent arrears and tenancy management, repairs and asset management, customer portal and homelessness and housing advice. Swindon Borough Council has just over 10,000 units of accommodation and over 7,000 households on the waiting list. 40,000 repairs are undertaken each year. Over 500 staff use the housing software on a daily basis The initial contract term will be for 7 years with an option to extend for a further 3 x 1 years for a potential total contract term of 10 years as stated in the ITT documents.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,595,827.38

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKK14 - Swindon

II.2.4) Description of the procurement

Housing Management Software System Swindon Borough Council invites expressions of interest from suitably qualified and experienced service providers for the provision of a Housing Management Software System to cover all the main elements of the business including voids and lettings, rent arrears and tenancy management, repairs and asset management, customer portal and homelessness and housing advice. Swindon Borough Council has just over 10,000 units of accommodation and over 7,000 households on the waiting list. 40,000 repairs are undertaken each year. Over 500 staff use the housing software on a daily basis The initial contract term will be for 7 years with an option to extend for a further 3 x 1 years for a potential total contract term of 10 years as stated in the ITT documents.

II.2.5) Award criteria

Quality criterion - Name: Quality - Functional / Weighting: 54%

Quality criterion - Name: Quality - Technical / Weighting: 4%

Quality criterion - Name: Quality - Technical Walkthrough / Weighting: 1%

Quality criterion - Name: Quality - Implementation / Weighting: 5%

Quality criterion - Name: Quality - Implementation Plan / Weighting: 5%

Quality criterion - Name: Quality - Finance / Weighting: 3%

Quality criterion - Name: Quality - Support and Maintenance / Weighting: 4%

Quality criterion - Name: Quality - Demo / Weighting: 4%

Quality criterion - Name: Quality - Social Value / Weighting: 1%

Quality criterion - Name: Quality - System and Information / Weighting: 4%

Price - Weighting: 15%

II.2.11) Information about options

Options: Yes

Description of options

The initial contract term is 7 years with the option to extend for a further 3 x 1 years, up to 10 years in total.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-031226](#)

Section V. Award of contract

Contract No

DN669177

Title

Housing and Property Management Software

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 July 2023

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

NEC Software Solutions UK Limited

BizSpace, 1st Floor, iMex Centre, 575-599 Maxted Road,

Hemel Hempstead, Hertfordshire

HP2 7DX

Email

psbidmgmt@necswws.com

Country

United Kingdom

NUTS code

- UKK14 - Swindon

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,595,827.38

Total value of the contract/lot: £1,595,827.38

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Swindon Borough Council

Swindon

SN1 2JH

Country

United Kingdom