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Contract

Children and Young People's Mental Health Digital Service (Essex)

NHS Hertfordshire and West Essex ICB

NHS Mid and South Essex ICB

NHS Suffolk and North East Essex ICB

Essex County Council

Southend-on-Sea Council

Thurrock Council

F03: Contract award notice

Notice identifier: 2022/S 000-030185

Procurement identifier (OCID): ocids-h6vhtk-032b6a

Published 26 October 2022, 1:19pm

Section I: Contracting authority

I.1) Name and addresses

NHS Hertfordshire and West Essex ICB

Charter House, Parkway

Welwyn Garden City

AL8 6JL

Contact

Cariad Burgess

Email

cariad.burgess@attain.co.uk

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://hertsandwestessex.icb.nhs.uk/>

I.1) Name and addresses

NHS Mid and South Essex ICB

Phoenix House, Christopher Martin Rd,

Basildon

SS14 3HG

Email

cariad.burgess@attain.co.uk

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://www.midandsouthessex.ics.nhs.uk/>

I.1) Name and addresses

NHS Suffolk and North East Essex ICB

Severalls Business Park, Aspen House, Stephenson Rd,

Colchester

CO4 9QR

Email

cariad.burgess@attain.co.uk

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://suffolkandnortheastsex.icb.nhs.uk/>

I.1) Name and addresses

Essex County Council

19 Market Road

Chelmsford

CM1 1GG

Email

cariad.burgess@attain.co.uk

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://essex.gov.uk>

I.1) Name and addresses

Southend-on-Sea Council

8th Floor, Civic Centre, Victoria Ave

Southend-on-Sea

SS2 6ER

Email

cariad.burgess@attain.co.uk

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://www.southend.gov.uk>

I.1) Name and addresses

Thurrock Council

Civic Offices, New Road

Grays

RM17 6SL

Email

cariad.burgess@attain.co.uk

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://www.thurrock.gov.uk/contact>

I.2) Information about joint procurement

The contract involves joint procurement

In the case of joint procurement involving different countries, state applicable national procurement law

N/A

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Children and Young People's Mental Health Digital Service (Essex)

Reference number

ACE-0508-2022-ALC

II.1.2) Main CPV code

- 85323000 - Community health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Hertfordshire and West Essex Integrated Care Board, as lead Commissioner, on behalf of NHS Mid and South Essex ICB, NHS Suffolk and North East Essex ICB, Essex County Council, Thurrock Borough Council and Southend-on-Sea City Council, for the provision of Children's and Young People's Mental Health Digital Services.

The opportunity was advertised on Contracts Finder and Find a Tender Services in April 2022.

The maximum annual budget is £273,877 per annum. The service commencement date is 1st December 2022 for a term of 3 years plus the option to extend for a further 24 months. The total aggregate value inclusive of all extensions is £1,369,385.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £821,631 / Highest offer: £1,369,385 taken into consideration

II.2) Description

II.2.2) Additional CPV code(s)

- 85312300 - Guidance and counselling services

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

II.2.4) Description of the procurement

The aim of this CYP MH Digital Service is to provide children, young people and their carers/guardians a digital platform for mental health support services to provide an early intervention, easy to access online in and out of hours counselling and support service to those children and young people who are registered or are eligible to be registered with a GP throughout Essex.

The Southend Essex and Thurrock (SET) Executive Collaborative Commissioning Forum is looking to improve digital and remote access to mental health support and counselling services for children and young people (CYP), enhancing the mental health of young people and their families across the seven Essex CCG localities, Essex County Council, Southend Borough Council and Thurrock Council.

Locally, commissioners recognise that CAMHS are struggling to meet growing demand from young people for mental health services and are exploring how digital technologies can help support young people in a less resource intensive way—especially where young people do not need the level of specialist community intervention that CAMHS provides

The Provider will ensure they comply with locality policies and procedures, with particular regard to encouraging young people to be as involved as possible in planning and care decisions and to ensure the needs and circumstances of individuals are made visible in their policy and practice. The Provider will ensure they build partnering relationships / pathway working with statutory health and social care services

Please note that the original advertisement for this opportunity was under NHS West Essex Clinical Commissioning Group as lead Commissioner on behalf of the Commissioning Authorities. As of the 1st July 2022, the seven aforementioned CCG's will transition into three separate Integrated Care Boards (ICB's) namely; NHS Suffolk and North East Essex ICB, NHS Mid and South Essex ICB and NHS Hertfordshire and West Essex ICB, which will be named as the Contracting Authorities in any future Contract Award Notices associated with this procurement.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100%

Quality criterion - Name: Price / Weighting: Pass/Fail

Cost criterion - Name: Service Delivery / Weighting: 30%

Cost criterion - Name: Quality Procedures and Performance / Weighting: 40%

Cost criterion - Name: Workforce / Weighting: 10%

Cost criterion - Name: Information Governance / Weighting: 15%

Cost criterion - Name: IM&T / Weighting: 5%

II.2.11) Information about options

Options: Yes

Description of options

Option to extend by 24 months

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-009423](#)

Section V. Award of contract

Title

CYP MH Digital Service (Essex)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 October 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Kooth Digital Health Ltd

5 Merchant Square

London

W21AY

Country

United Kingdom

NUTS code

- UKI - London

Internet address

<https://www.kooth.com/>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £821,631

Section VI. Complementary information

VI.3) Additional information

We note as a condition of this form that a minimum of at least '1' must be stated for the following:

Number of tenders received from tenderers from other EU Member States.

To meet the requirements of this form, a figure of 1 has been represented against each. It is noted that the true value for each of the above is in fact 0.

The Service to which this procurement relates fall within Schedule 3 of the Public Contracts Regulations 2015 as amended by as amended by The Public Procurement (Amendment etc.) (EU Exit) Regulations 2020, (the "Regulations"). As such, the Contracting Authority does not intend to hold itself bound by any of the Regulations, save those applicable to Schedule 3 Services.

VI.4) Procedures for review

VI.4.1) Review body

High Court of Justice of England and Wales

Strand

London

WC2A 2LL

Country

United Kingdom