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Contract

FWoW Connections Portal - Phase 1

NORTHERN GAS NETWORKS LIMITED

F06: Contract award notice – utilities

Notice identifier: 2021/S 000-030178

Procurement identifier (OCID): ocds-h6vhtk-02e711

Published 6 December 2021, 10:42am

Section I: Contracting entity

I.1) Name and addresses

NORTHERN GAS NETWORKS LIMITED

1100 Century Way Thorpe Park

LEEDS

LS158TU

Contact

Maija Narimanidze

Email

MNarimanidze@northerngas.co.uk

Telephone

+44 7814042782

Country

United Kingdom

NUTS code

UKE42 - Leeds

Internet address(es)

Main address

<https://www.northerngasnetworks.co.uk/>

I.6) Main activity

Production, transport and distribution of gas and heat

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

FWoW Connections Portal - Phase 1

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

In 2020 during the FWoW Connections project it was identified that an online self-serve portal would benefit both the connections team but also our connections customers by improving the time it takes to raise and complete a quotation or job. It would also improve the overall customer experience because customers would have access to real time information about their application status. TPoint have built the majority of the functionality in the portal, and in June 2021 a VEAT notice was issued for tPoint to integrate the customer portal into 1Spatial in SAP. This contract is for some additional costs to implement Phase 1 of the portal for go live to include standard connection, alterations and disconnections with a view to develop the 3PX, large loads and biomethane solution as part of Phase 2.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £60,925

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKE42 - Leeds

II.2.4) Description of the procurement

In 2020 during the FWoW Connections project it was identified that an online self-serve portal would benefit both the connections team but also our connections customers by improving the time it takes to raise and complete a quotation or job. It would also improve the overall customer experience because customers would have access to real time information about their application status. TPoint have built the majority of the functionality in the portal, and in June 2021 a VEAT notice was issued for tPoint to integrate the customer portal into 1Spatial in SAP. This contract is for some additional costs to implement Phase 1 of the portal for go live to include standard connection, alterations and disconnections with a view to develop the 3PX, large loads and biomethane solution as part of Phase 2.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-024483](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 October 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

TPoint Solutions Limited

Maidenhead

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £60,925

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Northern Gas Networks

Leeds

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Email to mnarimanidze@northerngas.co.uk