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Awarded contract

## **FWoW Connections Portal - Phase 1**

NORTHERN GAS NETWORKS LIMITED

F06: Contract award notice – utilities

Notice reference: 2021/S 000-030178

Published: 6 December 2021, 10:42am

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

NORTHERN GAS NETWORKS LIMITED

1100 Century Way Thorpe Park

LEEDS

LS158TU

#### **Contact**

Maija Narimanidze

#### **Email**

[MNarimanidze@northerngas.co.uk](mailto:MNarimanidze@northerngas.co.uk)

#### **Telephone**

+44 7814042782

#### **Country**

United Kingdom

**NUTS code**

UKE42 - Leeds

**Internet address(es)**

Main address

<https://www.northerngasnetworks.co.uk/>

**I.6) Main activity**

Production, transport and distribution of gas and heat

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

FWoW Connections Portal - Phase 1

**II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

In 2020 during the FWoW Connections project it was identified that an online self-serve portal would benefit both the connections team but also our connections customers by improving the time it takes to raise and complete a quotation or job. It would also improve the overall customer experience because customers would have access to real time information about their application status. TPoint have built the majority of the functionality in the portal, and in June 2021 a VEAT notice was issued for tPoint to integrate the customer portal into 1Spatial in SAP. This contract is for some additional costs to implement Phase 1 of the portal for go live to include standard connection, alterations and disconnections with a

view to develop the 3PX,large loads and biomethane solution as part of Phase 2.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £60,925

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKE42 - Leeds

### **II.2.4) Description of the procurement**

In 2020 during the FWoW Connections project it was identified that an online self-serve portal would benefit both the connections team but also our connections customers by improving the time it takes to raise and complete a quotation or job. It would also improve the overall customer experience because customers would have access to real time information about their application status. TPoint have built the majority of the functionality in the portal, and in June 2021 a VEAT notice was issued for tPoint to integrate the customer portal into 1Spatial in SAP. This contract is for some additional costs to implement Phase 1 of the portal for go live to include standard connection, alterations and disconnections with a view to develop the 3PX,large loads and biomethane solution as part of Phase 2.

### **II.2.5) Award criteria**

Price

### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-024483](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 October 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

TPoint Solutions Limited

Maidenhead

Country

United Kingdom

NUTS code

- UKJ11 - Berkshire

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £60,925

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Northern Gas Networks

Leeds

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Email to [mnarimanidze@northerngas.co.uk](mailto:mnarimanidze@northerngas.co.uk)