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Tender

PSNI - Security and Operational Support Services

Police Service of Northern Ireland

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2024/S 000-030172

Procurement identifier (OCID): ocids-h6vhtk-049c9e

Published 20 September 2024, 12:50pm

Section I: Contracting authority

I.1) Name and addresses

Police Service of Northern Ireland

Police Headquarters, 65 Knock Road

BELFAST

BT5 6LD

Contact

Justice Sector Procurement

Email

justice.cpd@finance-ni.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.psnipolice.uk>

Buyer's address

<https://etendersni.gov.uk/epps>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etendersni.gov.uk/epps>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etendersni.gov.uk/epps>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

PSNI - Security and Operational Support Services

Reference number

ID 5033423

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.1.4) Short description

The Police Service of Northern Ireland (PSNI) seeks to appoint a Contractor for the delivery of Security and Operational Support Services across PSNI locations. The Services to be delivered under this Contract are an integral component in the day-to-day policing of Northern Ireland. Delivery of a quality service is essential and is a critical factor in maintaining the professional image of the PSNI and enhancing public confidence. The Service Functions to be delivered under this contract are Security guarding, Close Protection Unit Drivers, CCTV Operators, Station Enquiry Assistants and Property Management. The services will commence on 7 March 2025.

II.1.5) Estimated total value

Value excluding VAT: £210,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79713000 - Guard services

- 79711000 - Alarm-monitoring services
- 79714000 - Surveillance services

II.2.3) Place of performance

NUTS codes

- UKN06 - Belfast

II.2.4) Description of the procurement

The Police Service of Northern Ireland (PSNI) seeks to appoint a Contractor for the delivery of Security and Operational Support Services across PSNI locations. The Services to be delivered under this Contract are an integral component in the day-to-day policing of Northern Ireland. Delivery of a quality service is essential and is a critical factor in maintaining the professional image of the PSNI and enhancing public confidence. The Service Functions to be delivered under this contract are Security guarding, Close Protection Unit Drivers, CCTV Operators, Station Enquiry Assistants and Property Management. The services will commence on 7 March 2025.

II.2.6) Estimated value

Value excluding VAT: £210,000,000

II.2.7) Duration of the contract or the framework agreement

Duration in months

36

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

The figure indicated in Section II 1.5 and Section II .2.6 represents an estimated contract value. This value reflects the potential scale of the contract and takes into account potential optional extension periods and the uptake of potential optional services as detailed in the tender documents. Neither CPD nor the PSNI can provide any guarantee as to the level of business under this contract. The successful Contractors performance on the contract will be regularly monitored and subject to Key Performance Indicators. Contractors not delivering on contract requirements is a serious matter. It means the public purse is not getting what it is paying for. If a contractor fails to reach satisfactory

levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management in CPD for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, it may be regarded as an act of grave professional misconduct and the contract may be terminated.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

As detailed in the tender documentation.

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Contract performance will be subject to the conditions specified in the contract and the successful Supplier's performance on the contract will be regularly monitored. The contract includes Social Value Performance clauses which the Contractor which the contractor will be required to deliver.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.11) Main features of the award procedure

Evaluation model is as listed in the Instructions to Tenderers document.

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 October 2024

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The contract will be for an initial period of 3 years. There are 3 optional extension periods up to 24 months each. The successful Contractors performance on the contract will be regularly monitored and subject to Key Performance Indicators. Contractors not delivering on contract requirements is a serious matter. It means the public purse is not getting what

it is paying for. If a contractor fails to reach satisfactory levels of contract performance they will be given a specified time to improve. If, after the specified time, they still fail to reach satisfactory levels of contract performance, the matter will be escalated to senior management in CPD for further action. If this occurs and their performance still does not improve to satisfactory levels within the specified period, it may be regarded as an act of grave professional misconduct and the contract may be terminated. The Authority expressly reserves the rights not to award any contract as a result of the procurement process commenced by publication of this notice.

VI.4) Procedures for review

VI.4.1) Review body

The UK does not have any such bodies with responsibility for appeal/mediation procedures. Instead; any challenges are dealt with by the High Court, Commercial Division, to which proceedings may be issued regarding alleged breaches of the PCR 2015 (as amended).

Belfast

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

CPD will comply with the Public Contracts Regulations 2015 and where.. appropriate, will incorporate a standstill period (i.e a minimum of 10 calendar days) at the point information on the award of the contract. is communicated to tenderers. That notification will provide full information on the award decision. This provides time for unsuccessful. tenderers to challenge the award decision before the contract is entered into..