

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/030162-2024>

Tender

Provision of Care and People Planning Software for Regulated and Sensory Services

ECL The Care & Wellbeing Company

F01: Prior information notice

Call for competition

Notice identifier: 2024/S 000-030162

Procurement identifier (OCID): ocds-h6vhtk-049c96

Published 20 September 2024, 12:23pm

Section I: Contracting authority

I.1) Name and addresses

ECL The Care & Wellbeing Company

Seax House, Victoria Road South

Chelmsford

CM1 1QH

Contact

Karen Tucciarone

Email

karen.tucciarone2@essexcares.org

Telephone

+44 333013406

Country

United Kingdom

Region code

UKH3 - Essex

Internet address(es)

Main address

<https://www.ecl.org/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://eocph.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://eocph.bravosolution.co.uk/web/login.shtml>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://eocph.bravosolution.co.uk/web/login.shtml>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Care and People Planning Software for Regulated and Sensory Services

Reference number

0060

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Essex Cares Limited (ECL) is seeking a digital care and client management system to support the paperless delivery of support services to clients, individually within their own homes and the community.

II.1.5) Estimated total value

Value excluding VAT: £18,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48500000 - Communication and multimedia software package
- 48600000 - Database and operating software package
- 48900000 - Miscellaneous software package and computer systems

II.2.3) Place of performance

NUTS codes

- UKH3 - Essex

Main site or place of performance

Seax House, Victoria Road South, Chelmsford

II.2.4) Description of the procurement

The required solution includes: client record management; electronic Medication Administration Records (eMAR); digital forms to support assessment, support planning, activity and incident recording; staff rostering; electronic visit management through mobile devices; location and mileage tracking; staff timesheets; client portal.

The solution will provide management as well as clinical and care staff with real time information and reports to ensure safe, high quality, compliant and efficient services.

The solution will also need to be capable of integrating with ECL's current and future Human Resources, Payroll, Financial and Billing systems.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £18,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 February 2025

End date

31 January 2028

This contract is subject to renewal

Yes

Description of renewals

Plus two year extension subject to supplier's satisfactory performance

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Information can be obtained within the tender documentation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Information can be obtained within the tender documentation

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of expressions of interest

Date

14 October 2024

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.5) Scheduled date for start of award procedures

10 January 2025

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

Strand

London

WC2 2LL

Country

United Kingdom