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Tender

## **Provision of Care and People Planning Software for Regulated and Sensory Services**

ECL The Care & Wellbeing Company

F01: Prior information notice

Call for competition

Notice identifier: 2024/S 000-030162

Procurement identifier (OCID): ocids-h6vhtk-049c96

Published 20 September 2024, 12:23pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

ECL The Care & Wellbeing Company

Seax House, Victoria Road South

Chelmsford

CM1 1QH

#### **Contact**

Karen Tucciarone

#### **Email**

[karen.tucciarone2@essexcares.org](mailto:karen.tucciarone2@essexcares.org)

#### **Telephone**

+44 333013406

**Country**

United Kingdom

**Region code**

UKH3 - Essex

**Internet address(es)**

Main address

<https://www.ecl.org/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://eoecph.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://eoecph.bravosolution.co.uk/web/login.shtml>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://eoecph.bravosolution.co.uk/web/login.shtml>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Provision of Care and People Planning Software for Regulated and Sensory Services

Reference number

0060

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Essex Cares Limited (ECL) is seeking a digital care and client management system to support the paperless delivery of support services to clients, individually within their own homes and the community.

#### **II.1.5) Estimated total value**

Value excluding VAT: £18,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48500000 - Communication and multimedia software package
- 48600000 - Database and operating software package
- 48900000 - Miscellaneous software package and computer systems

#### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex

Main site or place of performance

Seax House, Victoria Road South, Chelmsford

#### **II.2.4) Description of the procurement**

The required solution includes: client record management; electronic Medication Administration Records (eMAR); digital forms to support assessment, support planning, activity and incident recording; staff rostering; electronic visit management through mobile devices; location and mileage tracking; staff timesheets; client portal.

The solution will provide management as well as clinical and care staff with real time information and reports to ensure safe, high quality, compliant and efficient services.

The solution will also need to be capable of integrating with ECL's current and future Human Resources, Payroll, Financial and Billing systems.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £18,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 February 2025

End date

31 January 2028

This contract is subject to renewal

Yes

Description of renewals

Plus two year extension subject to supplier's satisfactory performance

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

Information can be obtained within the tender documentation

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

Information can be obtained within the tender documentation

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of expressions of interest**

Date

14 October 2024

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.5) Scheduled date for start of award procedures**

10 January 2025

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## **Section VI. Complementary information**

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

Strand

London

WC2 2LL

Country

United Kingdom