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Tender

## **NHS Sheffield CCG : Sheffield Crisis Café Lot 1 and Wellbeing Ambassadors Lot 2**

NHS Sheffield CCG

F02: Contract notice

Notice identifier: 2021/S 000-030158

Procurement identifier (OCID): ocids-h6vhtk-02f837

Published 3 December 2021, 10:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Sheffield CCG

722 Prince of Wales Rd

Sheffield

S9 4EU

#### **Email**

[t.squires@nhs.net](mailto:t.squires@nhs.net)

#### **Country**

United Kingdom

#### **NUTS code**

UKE32 - Sheffield

#### **Internet address(es)**

Main address

<https://www.sheffieldccg.nhs.uk>

Buyer's address

<https://www.nhssourcing.co.uk/>

### **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.nhssourcing.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.nhssourcing.co.uk/>

Tenders or requests to participate must be submitted to the above-mentioned address

### **I.4) Type of the contracting authority**

Body governed by public law

### **I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NHS Sheffield CCG : Sheffield Crisis Café Lot 1 and Wellbeing Ambassadors Lot 2

Reference number

SYPS/SHEFF/TS/21/75

### **II.1.2) Main CPV code**

- 85312300 - Guidance and counselling services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

In March 2020, NHS England announced new funding to be made available to local areas to strengthen mental health crisis teams and to provide new alternative forms of provision such as crisis cafes and safe havens. Through the CCG engagement work residents of Sheffield have told us they want an alternative to traditional clinical places to attend in non life threatening crisis situations.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lot 1 Crisis Café and Lot 2 Wellbeing Ambassadors

## **II.2) Description**

### **II.2.1) Title**

Sheffield Crisis Café (Lot 1)

Lot No

SYPS/SHEFF/TS/21/75

### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services

### **II.2.3) Place of performance**

NUTS codes

- UKE32 - Sheffield

Main site or place of performance

Sheffield, South Yorkshire

#### **II.2.4) Description of the procurement**

Crisis Café Lot 1 :

- The crisis café will deliver crisis support to those experiencing a mental health crisis.
- The café will allow access without prior arrangement of wait in a safe environment.
- A 'hot drink', a 'listening ear', practical support or help to access specialist mental health services (if required) will be provided.
- We expect the café to be staffed by people with experience, knowledge and expertise in mental health.
- The café is anticipated to operate 7 days per week opening (as a minimum) between 6pm and 12am (the provider will be expected to evaluate and refine opening times after the first 12 months to align to informed levels of demand)

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £1,200,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The contract for this service will be for two years with an option to extend for a further 2 years subject to mutual agreement between the Authority and provider. The maximum length of the contracts will be four years. The funding for Crisis Café Lot 1 will be £250,000 to £300,000 per annum. The value in this notice is for the full 4 years.

### **II.2) Description**

#### **II.2.1) Title**

Wellbeing Ambassadors

Lot No

Lot 2

#### **II.2.2) Additional CPV code(s)**

- 85312300 - Guidance and counselling services

#### **II.2.3) Place of performance**

NUTS codes

- UKE32 - Sheffield

Main site or place of performance

Sheffield, South Yorkshire

#### **II.2.4) Description of the procurement**

Wellbeing Ambassadors (non-clinical) (Lot 2):

- The Wellbeing Ambassadors will support people who are being seen in the hospital Emergency Department or will help people to access the Crisis Café.
- The ambassadors may also provide support to individuals who are on waiting lists or awaiting a decision over their mental health and ongoing treatment/interventions.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

The contracts for this service will be for two years with an option to extend for a further 2 years subject to mutual agreement between the Authority and provider. The maximum length of the contract will be four years. The Wellbeing Ambassadors (non-clinical) (Lot 2) funding will be £15,000 per. annum.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-028872](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

14 January 2022

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

14 January 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Improvement

London

Country

United Kingdom