

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/030152-2023>

Contract

## **NAC/5146 Provision of Tenants Home Contents Insurance**

NORTHAYRSHIRE

F03: Contract award notice

Notice identifier: 2023/S 000-030152

Procurement identifier (OCID): ocds-h6vhtk-03e3d9

Published 12 October 2023, 3:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NORTHAYRSHIRE

Cunninghame House, Friars Croft

Irvine

KA12 8EE

#### **Contact**

Al Foster

#### **Email**

[afoster@north-ayrshire.gov.uk](mailto:afoster@north-ayrshire.gov.uk)

#### **Telephone**

+44 1294324730

#### **Country**

United Kingdom

**NUTS code**

UKM93 - East Ayrshire and North Ayrshire mainland

**Internet address(es)**

Main address

<http://www.north-ayrshire.gov.uk>

Buyer's address

[http://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00337](http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00337)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

NAC/5146 Provision of Tenants Home Contents Insurance

Reference number

NAC/5146

#### **II.1.2) Main CPV code**

- 66510000 - Insurance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North Ayrshire Council requires a replacement contract for the provision of Tenants Home Contents Insurance to provide low cost and readily available home contents insurance to all NAC tenants. The qualified service provider will be required to offer both standard cover and accidental damage cover to tenants.

This contract will provide low cost and readily available home contents insurance for NAC tenants.

The successful Tenderer will be required to offer both standard cover and accidental damage cover to all tenants to the full (100%) declared sum insured without an excess.

A summary of cover required must include loss or damage to contents whilst in the home resulting from the following risks (Fully detailed in the specification):

- Fire, explosion, lightning, earthquake;
- Water or oil escaping from any fixed water or heating installation or domestic appliance;
- The building being hit by an aircraft, flying object or anything falling from them, or by a train or any other vehicle or animal;
- Falling trees or branches;

- Riot, civil commotion, strikes, labour or political disturbances;
- Malicious damage/vandalism;
- Storm or flood;
- Theft or attempted theft

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £493,831

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 66000000 - Financial and insurance services
- 66515000 - Damage or loss insurance services
- 66518000 - Insurance brokerage and agency services
- 66518100 - Insurance brokerage services
- 66518200 - Insurance agency services

#### **II.2.3) Place of performance**

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland
- UKM63 - Lochaber, Skye & Lochalsh, Arran & Cumbrae and Argyll & Bute

#### **II.2.4) Description of the procurement**

North Ayrshire Council requires a replacement contract for the provision of Tenants Home Contents Insurance to provide low cost and readily available home contents insurance to all NAC tenants. The qualified service provider will be required to offer both standard cover and accidental damage cover to tenants.

This contract will provide low cost and readily available home contents insurance for NAC tenants.

The successful Tenderer will be required to offer both standard cover and accidental damage cover to all tenants to the full (100%) declared sum insured without an excess.

A summary of cover required must include loss or damage to contents whilst in the home resulting from the following risks (Fully detailed in the specification):

- Fire, explosion, lightning, earthquake;
- Water or oil escaping from any fixed water or heating installation or domestic appliance;
- The building being hit by an aircraft, flying object or anything falling from them, or by a train or any other vehicle or animal;
- Falling trees or branches;
- Riot, civil commotion, strikes, labour or political disturbances;
- Malicious damage/vandalism;
- Storm or flood;
- Theft or attempted theft

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 20

Price - Weighting: 80

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

Economic operators may be excluded from this competition if they are in any of the situations referred to in regulation 58 of the Public Contracts (Scotland) Regulations 2015.

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-020953](#)

---

## **Section V. Award of contract**

### **Contract No**

NAC/5146

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

5 October 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Aon

144 Morrison Street

Edinburgh

EH3 8EX

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £493,831

---

**Section VI. Complementary information**

**VI.3) Additional information**

Lots are not being used for this tender for the reason(s) stated below:

Nature of the contract not suitable for lots.

Quality Management Procedures

1. The bidder must hold a UKAS (or equivalent) accredited independent third-party certificate of compliance in accordance with BS EN ISO 9001 (or equivalent) or a documented policy regarding quality management, see attachment at SPD question 4D.1.

Health and Safety Procedures

1. The bidder must hold a UKAS (or equivalent) accredited independent third-party certificate of compliance in accordance with ISO 45001 (or equivalent) or have, within the last 12 months, successfully met the assessment requirements of a construction-related scheme in registered membership of the Safety Schemes in Procurement (SSIP) forum or the bidder must have a regularly reviewed and documented policy for Health and Safety management, see attachment at SPD question 4D.1.

Should Bidders have any qualifications relating to the T&C's, specification etc this must be addressed during the Q&A's stage before the Q&A deadline and raised via PCS-T's message board.

(SC Ref:747419)

## **VI.4) Procedures for review**

### **VI.4.1) Review body**

Kilmarnock Sheriff Court

Sheriff Court House, St Marnock Street

Kilmarnock

KA1 1ED

Telephone

+44 1563550024

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/>