

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/030134-2022>

Planning

## **Empowering Families Mentor Service**

Southend-on-Sea City Council

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-030134

Procurement identifier (OCID): ocids-h6vhtk-037c31

Published 26 October 2022, 10:07am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Southend-on-Sea City Council

Civic Centre, Victoria Avenue

Southend-on-Sea

SS2 6FA

#### **Email**

[procurementadvisors@southend.gov.uk](mailto:procurementadvisors@southend.gov.uk)

#### **Telephone**

+44 1702215000

#### **Country**

United Kingdom

#### **Region code**

UKH31 - Southend-on-Sea

**Justification for not providing organisation identifier**

Not on any register

**Internet address(es)**

Main address

[www.southend.gov.uk](http://www.southend.gov.uk)

**I.3) Communication**

Additional information can be obtained from the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Empowering Families Mentor Service

Reference number

EFMS/2022

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Southend-on-Sea City Council are gauging market interest in the Empowering Family Mentor service which, depending on provider interest and continued funding, would commence on 1st April 2023 for two years with an option to extend for a one further year. The maximum contract value is £83,983 per annum and there is likely to be TUPE transfer. Current staffing costs are roughly £60,000 per annum.

It is expected the provider will deliver Empowering Families Mentor Service using community volunteers to mentor vulnerable families, as part of a whole-family approach to facilitate change, improve wellbeing, build resilience and empower families.

The Council will require the successful provider to recruit, train and develop a number of specialist community volunteers to offer long term mentor support to vulnerable families. This will predominantly involve working with families where there is active involvement from children's social care and children are identified as Children in Need or with a Child Protection Plan.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKH31 - Southend-on-Sea

#### **II.2.4) Description of the procurement**

It is expected the provider will deliver Empowering Families Mentor Service using community volunteers to mentor vulnerable families, as part of a whole-family approach to facilitate change, improve wellbeing, build resilience and empower families.

The Council will require the successful provider to recruit, train and develop a number of specialist community volunteers to offer long term mentor support to vulnerable families. This will predominantly involve working with families where there is active involvement from children's social care and children are identified as Children in Need or with a Child Protection Plan.

The successful provider will need to ensure the volunteer mentors have the necessary commitment, personal qualities, skills and confidence to positively contribute to improving outcomes for vulnerable families. The service will contribute to achieving the following outcomes:

- Improved wellbeing of the family - including areas around housing, finance, employment, education and health
- Families are empowered - families are stronger, more confident and feel more in control of their lives
- Families are resilient - there is a reduced need for support from specialist services, including children's social care

The current service provider has a number of experienced volunteers who may not transfer to volunteer for another service provider, therefore any new service provider will need to ensure they have volunteers available to provide the service from 1st April 2023.

#### **II.3) Estimated date of publication of contract notice**

18 November 2022

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

---

## **Section VI. Complementary information**

### **VI.3) Additional information**

If your organisation are able to meet the requirements and you are interested in this potential opportunity you will need to email [procurementadvisors@southend.gov.uk](mailto:procurementadvisors@southend.gov.uk) quoting EFMS/2022 by 12noon on Wednesday 16th November 2022.

Should there be interest, an Open Tender procedure will be adopted for this procurement and the council would expect to commence the process in November 2022, to procure this service.

If there is no interest expressed or request to participate, the Council will use regulation 32 of the Public Contract Regulations (2015) to award a contract to the current provider for a maximum period of three years.

The council is available to meet with interested parties to discuss the potential contract opportunity. If you would like to meet with the Project Team to discuss the project, please email [procurementops@southend.gov.uk](mailto:procurementops@southend.gov.uk) quoting EFMS/2022.