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Planning

Empowering Families Mentor Service

Southend-on-Sea City Council

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-030134

Procurement identifier (OCID): ocids-h6vhtk-037c31

Published 26 October 2022, 10:07am

Section I: Contracting authority

I.1) Name and addresses

Southend-on-Sea City Council

Civic Centre, Victoria Avenue

Southend-on-Sea

SS2 6FA

Email

procurementadvisors@southend.gov.uk

Telephone

+44 1702215000

Country

United Kingdom

Region code

UKH31 - Southend-on-Sea

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.southend.gov.uk

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Empowering Families Mentor Service

Reference number

EFMS/2022

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Southend-on-Sea City Council are gauging market interest in the Empowering Family Mentor service which, depending on provider interest and continued funding, would commence on 1st April 2023 for two years with an option to extend for a one further year. The maximum contract value is £83,983 per annum and there is likely to be TUPE transfer. Current staffing costs are roughly £60,000 per annum.

It is expected the provider will deliver Empowering Families Mentor Service using community volunteers to mentor vulnerable families, as part of a whole-family approach to facilitate change, improve wellbeing, build resilience and empower families.

The Council will require the successful provider to recruit, train and develop a number of specialist community volunteers to offer long term mentor support to vulnerable families. This will predominantly involve working with families where there is active involvement from children's social care and children are identified as Children in Need or with a Child Protection Plan.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH31 - Southend-on-Sea

II.2.4) Description of the procurement

It is expected the provider will deliver Empowering Families Mentor Service using community volunteers to mentor vulnerable families, as part of a whole-family approach to facilitate change, improve wellbeing, build resilience and empower families.

The Council will require the successful provider to recruit, train and develop a number of specialist community volunteers to offer long term mentor support to vulnerable families. This will predominantly involve working with families where there is active involvement from children's social care and children are identified as Children in Need or with a Child Protection Plan.

The successful provider will need to ensure the volunteer mentors have the necessary commitment, personal qualities, skills and confidence to positively contribute to improving outcomes for vulnerable families. The service will contribute to achieving the following outcomes:

- Improved wellbeing of the family - including areas around housing, finance, employment, education and health
- Families are empowered - families are stronger, more confident and feel more in control of their lives
- Families are resilient - there is a reduced need for support from specialist services, including children's social care

The current service provider has a number of experienced volunteers who may not transfer to volunteer for another service provider, therefore any new service provider will need to ensure they have volunteers available to provide the service from 1st April 2023.

II.3) Estimated date of publication of contract notice

18 November 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section VI. Complementary information

VI.3) Additional information

If your organisation are able to meet the requirements and you are interested in this potential opportunity you will need to email procurementadvisors@southend.gov.uk quoting EFMS/2022 by 12noon on Wednesday 16th November 2022.

Should there be interest, an Open Tender procedure will be adopted for this procurement and the council would expect to commence the process in November 2022, to procure this service.

If there is no interest expressed or request to participate, the Council will use regulation 32 of the Public Contract Regulations (2015) to award a contract to the current provider for a maximum period of three years.

The council is available to meet with interested parties to discuss the potential contract opportunity. If you would like to meet with the Project Team to discuss the project, please email procurementops@southend.gov.uk quoting EFMS/2022.