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Tender

Provision of Patient Transport Services

NHS Grampian

F02: Contract notice

Notice identifier: 2021/S 000-030133

Procurement identifier (OCID): ocds-h6vhtk-02fd2c

Published 3 December 2021, 4:34pm

Section I: Contracting authority

I.1) Name and addresses

NHS Grampian

Summerfield House, 2 Eday Road

Aberdeen

AB15 6RE

Contact

Peter Obosi

Email

peter.obosi@nhs.scot

Telephone

+44 3454566000

Country

United Kingdom

NUTS code

UKM50 - Aberdeen City and Aberdeenshire

Internet address(es)

Main address

<http://www.nhsgrampian.org>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00200

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/web/login.html>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Patient Transport Services

Reference number

OC004-21

II.1.2) Main CPV code

- 60000000 - Transport services (excl. Waste transport)

II.1.3) Type of contract

Services

II.1.4) Short description

This is a Framework Agreement for the Provision of Patient Transport Services (Especially Renal Patients and other categories of Patients).

The Authority's requirements are for patients without access to alternative transport options, such as relatives/friends or the voluntary sector. This will include those patients whose own transport arrangements are temporarily unavailable. The Renal Service within NHS Grampian is based in units at the following sites: Aberdeen, Stonehaven, Inverurie, Peterhead, Elgin, and Banff. The total number of lots is 8 (1 for each of the 6 dialysis units, 1 for journeys to satellite Renal Units out with a patient's local area or to ARI, and 1 for journeys to and from RI of Glasgow or Edinburgh). From the tenders received, the Authority intends to appoint a minimum of one provider each for lots 2-6 and a maximum of two providers to lots 1, 7, and 8. The service is required 24 hours a day, 7 days a week, and 365 days a year.

Please refer to the ITT Documents on PCS-Tender for more information.

II.1.5) Estimated total value

Value excluding VAT: £1,600,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

Lot 1 - Aberdeen City and Environs

Lot No

1

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)
- 60120000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

Main site or place of performance

Aberdeen City and Environs

II.2.4) Description of the procurement

The Lot involves transporting patients (especially renal patients) within Aberdeen City's geographical area to and from the Aberdeen Royal Infirmary Hospital and other hospitals within the city. A maximum of 2 providers will be appointed onto this lot. Further information is available on the Specification and ITT doc.

II.2.5) Award criteria

Quality criterion - Name: Quality/Technical / Weighting: 40

Price - Weighting: 60

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Framework Agreement will be for a period of three years and with the option to extend for an additional one year at the authority's discretion.

The Authority also reserves the right to extend beyond the four periods of the framework agreement where there is an urgent clinical and business need to do so or due to any circumstances beyond her control.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please see ITT Docs on PCS-Tender for further information.

II.2) Description

II.2.1) Title

Lot 2 - Banff & Environs

Lot No

2

II.2.2) Additional CPV code(s)

- 600000000 - Transport services (excl. Waste transport)
- 601200000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

Main site or place of performance

Banff and Environs

II.2.4) Description of the procurement

The Lot involves transporting patients within the Banff and environs area to and from Chalmers Hospital. A minimum of 1 provider will be appointed onto this lot. Further information is available on the Specification and ITT doc.

II.2.5) Award criteria

Quality criterion - Name: Quality/Technical / Weighting: 40

Price - Weighting: 60

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Framework Agreement will be for a period of three years and with the option to extend for an additional one year at the authority's discretion. The Authority also reserves the right to extend beyond the four periods of the framework agreement where there is an urgent clinical and business need to do so or due to any circumstances beyond her

control.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please check the ITT Docs on PCS-Tender for further information.

II.2) Description

II.2.1) Title

Lot 3 - Elgin & Environs

Lot No

3

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)
- 60120000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

Main site or place of performance

Elgin & Environs

II.2.4) Description of the procurement

This Lot involves transporting patients within Elgin and environs to and from Dr. Grays Hospital. A minimum of 1 provider will be appointed to this lot. Further information is available on the Specification and ITT.

II.2.5) Award criteria

Quality criterion - Name: Quality/Technical / Weighting: 40

Price - Weighting: 60

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Framework Agreement will be for a period of three years and with the option to extend for an additional one year at the authority's discretion. The Authority also reserves the right to extend beyond the four periods of the framework agreement where there is an urgent clinical and business need to do so or due to any circumstances beyond her control.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please check the ITT Docs on PCS-Tender for further information.

II.2) Description

II.2.1) Title

Lot 4 - Inverurie & Environs

Lot No

4

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)
- 60120000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

Main site or place of performance

Inverurie hospital and environs

II.2.4) Description of the procurement

This Lot involves transporting patients within Inverurie and environs to and from Inverurie Hospital. A minimum of 1 provider will be appointed to this lot. Further information is available on the Specification and ITT doc.

II.2.5) Award criteria

Quality criterion - Name: Quality/Technical / Weighting: 40

Price - Weighting: 60

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Framework Agreement will be for a period of three years and with the option to extend for an additional one year at the authority's discretion. The Authority also reserves the right to extend beyond the four periods of the framework agreement where there is an urgent clinical and business need to do so or due to any circumstances beyond her control.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please check the ITT Docs on PCS-Tender for further information.

II.2) Description

II.2.1) Title

Lot 5 - Peterhead & Environ

Lot No

5

II.2.2) Additional CPV code(s)

- 600000000 - Transport services (excl. Waste transport)
- 601200000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

Main site or place of performance

Peterhead hospital & environs

II.2.4) Description of the procurement

The Lot involves transporting patients within Peterhead and environs to and from Peterhead Community Hospital. A minimum of 1 provider will be appointed to this lot. Further information is available on the Specification and ITT.

II.2.5) Award criteria

Quality criterion - Name: Quality/Technical / Weighting: 40

Price - Weighting: 60

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Framework Agreement will be for a period of three years and with the option to extend for an additional one year at the authority's discretion. The Authority also reserves the right to extend beyond the four periods of the framework agreement where there is an urgent clinical and business need to do so or due to any circumstances beyond her control.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2.14) Additional information

Please check the ITT Docs on PCS-Tender for further information.

II.2) Description

II.2.1) Title

Lot 6 - Stonehaven & Environs

Lot No

6

II.2.2) Additional CPV code(s)

- 600000000 - Transport services (excl. Waste transport)
- 601200000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKM50 - Aberdeen City and Aberdeenshire

Main site or place of performance

Kincardine Community Hospital, Stonehaven and Environs

II.2.4) Description of the procurement

The Lot involves transporting patients within the Stonehaven and environs area to and from Kincardine Community Hospital. A minimum of 1 provider will be appointed onto this lot. Further information is available on the Specification and ITT doc.

II.2.5) Award criteria

Quality criterion - Name: Quality/Technical / Weighting: 40

Price - Weighting: 60

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Framework Agreement will be for a period of three years and with the option to extend for an additional one year at the authority's discretion. The Authority also reserves the right to extend beyond the four periods of the framework agreement where there is an urgent clinical and business need to do so or due to any circumstances beyond her control.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please check the ITT Docs on PCS-Tender for further information.

II.2) Description

II.2.1) Title

Lot 7- Journeys across NHS Grampian sites to non-local satellite hospitals or to the ARI

Lot No

7

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)

- 60120000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKM5 - North Eastern Scotland

Main site or place of performance

Grampian Region and all NHS Grampian sites

II.2.4) Description of the procurement

This Lot covers the transportation of patients to other hospitals outside their geographical area including the Aberdeen Royal Infirmary.

II.2.5) Award criteria

Quality criterion - Name: Quality/Technical / Weighting: 40

Price - Weighting: 60

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Framework Agreement will be for a period of three years and with the option to extend for an additional one year at the authority's discretion. The Authority also reserves the right to extend beyond the four periods of the framework agreement where there is an urgent clinical and business need to do so or due to any circumstances beyond her control.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please check the ITT Docs on PCS-Tender for further information.

II.2) Description

II.2.1) Title

Lot 8 - Journeys from across NHS Grampian to Edinburgh Royal Infirmary or Glasgow Royal Infirmary

Lot No

8

II.2.2) Additional CPV code(s)

- 60000000 - Transport services (excl. Waste transport)
- 60120000 - Taxi services

II.2.3) Place of performance

NUTS codes

- UKM5 - North Eastern Scotland

Main site or place of performance

All NHS Grampian's sites

II.2.4) Description of the procurement

This Lot covers the transportation of Patients to hospitals in Edinburgh or Glasgow. Providers may be required to pick up patients from across Grampian and to hospitals in Edinburgh or Glasgow or to any other hospitals outside the Grampian region. For these journeys, the potential providers will be expected to be available at very short notice and journeys could take place anytime including overnight, weekends, and public holidays.

A minimum of two providers will be appointed to this lot.

II.2.5) Award criteria

Quality criterion - Name: Quality/Technical / Weighting: 40

Price - Weighting: 60

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

The Framework Agreement will be for a period of three years and with the option to extend for an additional one year at the authority's discretion. The Authority also reserves the right to extend beyond the four periods of the framework agreement where there is an urgent clinical and business need to do so or due to any circumstances beyond her control.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Please check the ITT Docs on PCS-Tender for further information.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Interested providers are required to have all necessary registrations, permissions and licences that would enable them to provide this sort of service. Providers are required to conform with all regulations in the UK that are applicable in providing this sort of service.

Please see the ITT documents on PCS-Tender for further information.

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

National Health Service Scotland (NHSS) Contract Terms & Conditions for the Purchase of Services shall apply. Please note that the terms and conditions may be subject to amendments or supplemented with other Special Conditions. See the ITT Documents on PCS-Tender for further information.

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The Framework Agreement will be for a period of three years and with the option to extend for an additional one year at the authority's discretion. The Authority also reserves the right to extend beyond the four periods of the framework agreement where there is an urgent clinical need or extenuating circumstances to do so.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2015/S 099-180173](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

17 January 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

17 January 2022

Local time

12:00pm

Place

Online via PCS-Tender

Information about authorised persons and opening procedure

Procurement Department

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

The Authority shall notify all bidders of its decision to award the framework via PCS-Tender as soon as possible after a decision has been made. The Authority shall observe a 10 days standstill period before the contract is awarded. Unsuccessful bidders shall be debriefed accordingly.

The Authority will be using PCS eTendering System for this procurement exercise and reserves the right to use a reverse auction.

The tender publication will be from the week commencing 6th December 2021 via this link (<https://www.publictendersscotland.publiccontractsscotland.gov.uk/>) and the deadline for the return of all completed Tenders is 12:00 on 17/01/2022.

The conditions of the contract will be based on the Authority's Terms and Conditions.

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 20230. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

(SC Ref:675729)

VI.4) Procedures for review

VI.4.1) Review body

Aberdeen Sheriff Court and Justice of Peace court

53 Castle Street

ABERDEEN

AB11 5BB

Email

aberdeen@scotcourts.gov.uk

Telephone

+44 1224657200

Country

United Kingdom