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Tender

Sage Upgrade Support & Maintenance Contract

Royal Berkshire Fire Authority

F02: Contract notice

Notice identifier: 2021/S 000-030122

Procurement identifier (OCID): ocds-h6vhtk-02fd21

Published 3 December 2021, 3:36pm

Section I: Contracting authority

I.1) Name and addresses

Royal Berkshire Fire Authority

Newsham Court

Reading

RG31 7SD

Contact

Chris Dobson

Email

dobsonc@rbfrs.co.uk

Telephone

+44 1189384740

Country

United Kingdom

NUTS code

UKJ - South East (England)

National registration number

VAT gb 642 4620 56

Internet address(es)

Main address

<http://www.rbfrs.co.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/71935>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=41114&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfq/rwlentrance_s.asp?PID=41114&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Sage Upgrade Support & Maintenance Contract

Reference number

1224

II.1.2) Main CPV code

- 72253000 - Helpdesk and support services

II.1.3) Type of contract

Services

II.1.4) Short description

Contract for upgrade of Software and Provision of Helpdesk and Maintenance Services

II.1.5) Estimated total value

Value excluding VAT: £250,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48214000 - Network operating system software package
- 72267000 - Software maintenance and repair services

II.2.3) Place of performance

NUTS codes

- UKJ - South East (England)
- UK - United Kingdom

Main site or place of performance

Reading

II.2.4) Description of the procurement

Contract for upgrade of Software and Provision of Helpdesk and Maintenance Services

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £250,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Two years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

ProcurementEnquiries@gmail.com

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

19 January 2022

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 18 March 2022

IV.2.7) Conditions for opening of tenders

Date

19 January 2022

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: three years

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.4) Procedures for review

VI.4.1) Review body

Royal Berkshire Fire & Rescue Service

Newsham Court Pincent's Kiln

Readings

RG31 7SD

Country

United Kingdom