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Tender

## **Sage Upgrade Support & Maintenance Contract**

Royal Berkshire Fire Authority

F02: Contract notice

Notice identifier: 2021/S 000-030122

Procurement identifier (OCID): ocds-h6vhtk-02fd21

Published 3 December 2021, 3:36pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Royal Berkshire Fire Authority

Newsham Court

Reading

RG31 7SD

#### **Contact**

Chris Dobson

#### **Email**

[dobsonc@rbfrs.co.uk](mailto:dobsonc@rbfrs.co.uk)

#### **Telephone**

+44 1189384740

#### **Country**

United Kingdom

**NUTS code**

UKJ - South East (England)

**National registration number**

VAT gb 642 4620 56

**Internet address(es)**

Main address

<http://www.rbfrs.co.uk>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/71935>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=41114&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=41114&B=BLUELIGHT)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=41114&B=BLUELIGHT](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=41114&B=BLUELIGHT)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Regional or local Agency/Office

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Sage Upgrade Support & Maintenance Contract

Reference number

1224

#### **II.1.2) Main CPV code**

- 72253000 - Helpdesk and support services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Contract for upgrade of Software and Provision of Helpdesk and Maintenance Services

#### **II.1.5) Estimated total value**

Value excluding VAT: £250,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48214000 - Network operating system software package
- 72267000 - Software maintenance and repair services

#### **II.2.3) Place of performance**

NUTS codes

- UKJ - South East (England)
- UK - United Kingdom

Main site or place of performance

Reading

#### **II.2.4) Description of the procurement**

Contract for upgrade of Software and Provision of Helpdesk and Maintenance Services

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £250,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Two years

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

[ProcurementEnquiries@gmail.com](mailto:ProcurementEnquiries@gmail.com)

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

19 January 2022

Local time

2:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 18 March 2022

#### **IV.2.7) Conditions for opening of tenders**

Date

19 January 2022

Local time

2:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: three years

### **VI.2) Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Berkshire Fire & Rescue Service

Newsham Court Pincent's Kiln

Readings

RG31 7SD

Country

United Kingdom