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Contract

ITTN41: Domestic Abuse Accommodation Service

LONDON BOROUGH OF NEWHAM

F03: Contract award notice

Notice identifier: 2021/S 000-030090

Procurement identifier (OCID): ocds-h6vhtk-02fcfd

Published 3 December 2021, 1:57pm

Section I: Contracting authority

I.1) Name and addresses

LONDON BOROUGH OF NEWHAM

Newham Dockside, 1000 Dockside Road

LONDON

E162QU

Email

eprocurement@onesource.co.uk

Country

United Kingdom

NUTS code

UKI41 - Hackney and Newham

Internet address(es)

Main address

www.newham.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ITTN41: Domestic Abuse Accommodation Service

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The Adults and Health commissioning team has developed a new vision, set of values, principles and core requirements for the new service provision as part of the work to develop the council's wider response to domestic abuse and sexual violence. To this end, the recommissioning of the refuge will demonstrate the council's continued commitment to addressing Domestic Abuse and Sexual Violence, and at its very core, the recommissioning will:

- Acknowledge the need for accommodation that provides a safe, secure and supportive space for families who have experienced significant abuse and are at risk of further harm and homicide
- Acknowledge the need to embed a trauma informed approach across Domestic Abuse and Sexual Violence services and responses to domestic abuse in the borough
- Provide access to local specialist service provision that works from a person-centred

perspective supporting the individual to address multiple needs (including improving physical and mental health, addressing substance misuse needs, disability, improving educational and employment opportunities, accessing legal and immigration advice, specialist advocacy and therapeutic interventions)

- Addressing the needs of children and young people by providing them with a safe, continuous environment, which is conducive to addressing their needs and ambitions and protects them from experiencing harm and abuse
- Give significant consideration to how the council supports smaller specialist community organisations to engage with and participate in Newham's commissioning processes in respect of the council's Community Wealth Building Strategy.

Further to this, the service will:

Reflect our Values

- That everyone has the right to live a life free from abuse and violence
- The recognition of the impact of trauma and our commitment to support the individual and families to attain post traumatic recovery
- Our commitment to understanding and addressing gender based violence
- To maximise support and increase opportunities for children and families residing in Newham
- To commission services which recognise and reflect the history and cultural diversity of the borough

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £990,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI41 - Hackney and Newham

II.2.4) Description of the procurement

Domestic Abuse Accommodation (Refuge) for Women And Children of Black and South Asian Heritage

The service is for the care and support element of provision only. The Provider will be required to meet the requirements of and enter into a contractual agreement with the current refuge registered social landlord or source their own premises providing at least 25 bed spaces to 5 women (and 10 bed spaces for children). At no time shall the number of bed spaces for women fall below 25 units.

The service duration will cover a period of up to five years with a further two years available at the discretion of the Authority.

The service requirements have been designed to be flexible and responsive to changing needs, local intelligence, performance outcomes and legislation.

The aims of the service are to create a refuge service which:

Supports women and children from Black and South Asian heritage to develop their self-advocacy and achieve their potential.

? Addresses the needs of children and young people by providing them with a safe, continuous environment, which is conducive to their needs and ambitions, and protects them from experiencing harm and abuse.

? Addresses the specific cultural needs of women and children of Black and South Asian heritage using a trauma informed approach through a cultural lens.

? Enables women in the refuge to co-produce and participate in the ongoing development and monitoring of services and their effectiveness.

The primary objectives of the service are to:

Deliver a survivor focussed model of support which is trauma informed and culturally appropriate in a safe, secure and supportive space for women (and families) who have experienced significant domestic abuse.

? Provide support and advocacy for women to report abuse, seek legal redress via the

criminal justice systems and family courts and access to appropriate legal advice recognising the specific challenges women of Black and South Asian heritage often face.

? Address intersectionality and offers a culturally informed approach to supporting women of Black and South Asian heritage

? Offer targeted support within a safe gendered space that reduces risk and supports women to achieve autonomy in their lives.

? Address the immediate and longer term physical, sexual health and mental health and wellbeing needs of service users.

? Offer a person-centred perspective supporting the individual to address multiple needs (including improving physical and mental health, addressing substance misuse needs, disability, improving educational and employment opportunities, accessing legal and immigration advice, specialist advocacy and therapeutic interventions).

? Develop individual's independent living skills to enable them to positively maintain a tenancy and live independently.

? Develop effective relationships with partnership stakeholders to maximise outcomes and achieve sustainable move on for women.

? Move individuals onto appropriate accommodation at the right time recognising that a refuge is not a substitute for long-term accommodation. Length of stays should not be longer than necessary (ideally not longer than 6-9 months).

? Refer to specialist services as required and develop wider support networks that will enable each individual to advocate for their own needs.

II.2.5) Award criteria

Cost criterion - Name: Technical / Weighting: 100%

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-030087](#)

Section V. Award of contract

Title

Domestic Abuse Accommodation Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

2 November 2021

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

London Black Women's Project Limited

661 Barking Road

London

E13 9EX

Country

United Kingdom

NUTS code

- UKI41 - Hackney and Newham

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £990,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

London Borough of Newham

London

Country

United Kingdom