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Tender

Digital Workplace Solutions 2 (SBS10510)

N H S Shared Business Services

F02: Contract notice

Notice identifier: 2024/S 000-030076

Procurement identifier (OCID): ocds-h6vhtk-03f5e3

Published 19 September 2024, 5:17pm

The closing date and time has been changed to:

10 January 2025, 12:00pm

See the [change notice](#).

Section I: Contracting authority

I.1) Name and addresses

N H S Shared Business Services

Three Cherry Tree Lane

Hemel Hempstead

HP2 7AH

Email

nsbs.categorymanagementsourcing@nhs.net

Country

United Kingdom

Region code

UK - United Kingdom

Companies House

05280446

Internet address(es)

Main address

<https://www.sbs.nhs.uk/>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://discovery.ariba.com/rfx/21006870>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://discovery.ariba.com/rfx/21006870>

I.4) Type of the contracting authority

Other type

Public Sector Framework Provider <https://www.sbs.nhs.uk/nhs-sbs-about-us>

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Workplace Solutions 2 (SBS10510)

Reference number

SBS10510

II.1.2) Main CPV code

- 72500000 - Computer-related services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Shared Business Services Limited (NHS SBS) act in an Agency capacity for and on behalf of its customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS SBS authorises to use the resulting Framework.

NHS SBS intends to put in place a Framework Agreement for the provision of Digital Workplace Solutions to be used by NHS SBS Approved Organisations.

Our Approved Organisation list can be found on: <https://sbs.nhs.uk/proc-framework-agreements-support>

We are committed to working with suppliers who are dedicated to Sustainability and Social Value and there will be a significant weighting on these elements in the tender.

The new Framework is expected to go live May 2025.

II.1.5) Estimated total value

Value excluding VAT: £2,500,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 30210000 - Data-processing machines (hardware)
- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Various Approved Organisations as set out in the contract documents.

II.2.4) Description of the procurement

The scope of the intended framework agreement is wide and is proposed to include, without being limited to, the products and services listed below:

- Commercial off the Shelf (COTS) software licencing
- Bespoke Software development
- Infrastructure equipment supply
- Infrastructure support and maintenance
- Infrastructure management services - equipment
- Infrastructure management services - software

NHS SBS are seeking to appoint a range of Value-Add Resellers and Original Equipment Manufacturers (OEMs) capable of providing Hardware, Software and Services to Approved Organisations. As part of demonstrating capability bidders will be required to evidence the Accreditations they hold with vendors to ensure the framework delivers maximum value for money.

We are committed to working with suppliers who are dedicated to Sustainability and Social Value and there will be a significant weighting on these elements in the tender.

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement;

The scope of the intended framework agreement is wide and is proposed to include, without being limited to, the products and services listed below:

- ? COTS software licencing
- ? Bespoke Software development
- ? Infrastructure equipment supply
- ? Infrastructure support and maintenance
- ? Infrastructure management services - equipment
- ? Infrastructure management services - software

There are additional Selection Qualification (SQ), Award Questionnaire (AQ), Commercial Schedule requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

A Framework Agreement will be awarded to a maximum of 30 bidders

Where the Bidder does not score a minimum of 65% in total out of 90% Quality in the AQ questions (including Social Value), the Authority shall exclude the submission from further evaluation.

The maximum number of Bidders may increase where 2 or more Bidders have tied scores in last awardable position. Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £2,500,000,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Framework will be 36 months with the option to extend for up to 12 months

II.2.14) Additional information

Successful Suppliers may be requested after award to present their offer in the form of electronic catalogues. Details will be made available after award.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 30

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-024620](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Originally published as:

Date

7 November 2024

Local time

12:00pm

Changed to:

Date

10 January 2025

Local time

12:00pm

See the [change notice](#).

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

7 November 2024

Local time

1:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

The value provided in II.2.6 is only an estimate. NHS SBS cannot guarantee to successful Suppliers any business through this Framework Agreement. Spend and volumes may vary throughout the life of the Framework Agreement from the anticipated levels given in this notice.

VI.4) Procedures for review

VI.4.1) Review body

NHS Shared Business Services Limited

Three Cherry Tree Lane

Hemel Hempstead

HP2 7AH

Email

nsbs.categorymanagementsourcing@nhs.net

Country

United Kingdom