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Tender

## **Digital Workplace Solutions 2 (SBS10510)**

N H S Shared Business Services

F02: Contract notice

Notice identifier: 2024/S 000-030076

Procurement identifier (OCID): ocds-h6vhtk-03f5e3

Published 19 September 2024, 5:17pm

The closing date and time has been changed to:

**10 January 2025, 12:00pm**

See the [change notice](#).

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

N H S Shared Business Services

Three Cherry Tree Lane

Hemel Hempstead

HP2 7AH

#### **Email**

[nsbs.categorymanagementsourcing@nhs.net](mailto:nsbs.categorymanagementsourcing@nhs.net)

#### **Country**

United Kingdom

**Region code**

UK - United Kingdom

**Companies House**

05280446

**Internet address(es)**

Main address

<https://www.sbs.nhs.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://discovery.ariba.com/rfx/21006870>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://discovery.ariba.com/rfx/21006870>

**I.4) Type of the contracting authority**

Other type

Public Sector Framework Provider <https://www.sbs.nhs.uk/nhs-sbs-about-us>

**I.5) Main activity**

Health

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Digital Workplace Solutions 2 (SBS10510)

Reference number

SBS10510

#### **II.1.2) Main CPV code**

- 72500000 - Computer-related services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

NHS Shared Business Services Limited (NHS SBS) act in an Agency capacity for and on behalf of its customers (Approved Organisations) - existing and new. These comprise of NHS and Social Care organisations (whether acting individually, or on behalf of, or together as members of any consortia) along with any other public or private sector bodies which NHS SBS authorises to use the resulting Framework.

NHS SBS intends to put in place a Framework Agreement for the provision of Digital Workplace Solutions to be used by NHS SBS Approved Organisations.

Our Approved Organisation list can be found on: <https://sbs.nhs.uk/proc-framework-agreements-support>

We are committed to working with suppliers who are dedicated to Sustainability and Social Value and there will be a significant weighting on these elements in the tender.

The new Framework is expected to go live May 2025.

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,500,000,000

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 30210000 - Data-processing machines (hardware)
- 48000000 - Software package and information systems

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Various Approved Organisations as set out in the contract documents.

### **II.2.4) Description of the procurement**

The scope of the intended framework agreement is wide and is proposed to include, without being limited to, the products and services listed below:

- Commercial off the Shelf (COTS) software licencing
- Bespoke Software development
- Infrastructure equipment supply
- Infrastructure support and maintenance
- Infrastructure management services - equipment
- Infrastructure management services - software

NHS SBS are seeking to appoint a range of Value-Add Resellers and Original Equipment Manufacturers (OEMs) capable of providing Hardware, Software and Services to Approved Organisations. As part of demonstrating capability bidders will be required to evidence the Accreditations they hold with vendors to ensure the framework delivers maximum value for

money.

We are committed to working with suppliers who are dedicated to Sustainability and Social Value and there will be a significant weighting on these elements in the tender.

Bidders will deliver all the mandatory requirements as detailed in the Specification section of the Framework Agreement;

The scope of the intended framework agreement is wide and is proposed to include, without being limited to, the products and services listed below:

COTS software licencing

Bespoke Software development

Infrastructure equipment supply

Infrastructure support and maintenance

Infrastructure management services - equipment

Infrastructure management services - software

There are additional Selection Qualification (SQ), Award Questionnaire (AQ), Commercial Schedule requirements, and Bidder Declarations applicable, and Bidders are asked to respond to these also.

A Framework Agreement will be awarded to a maximum of 30 bidders

Where the Bidder does not score a minimum of 65% in total out of 90% Quality in the AQ questions (including Social Value), the Authority shall exclude the submission from further evaluation.

The maximum number of Bidders may increase where 2 or more Bidders have tied scores in last awardable position. Additionally, NHS SBS reserves the right to award to any Bidder whose final score is within 1% of the last awardable position.

## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.6) Estimated value**

Value excluding VAT: £2,500,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

Framework will be 36 months with the option to extend for up to 12 months

### **II.2.14) Additional information**

Successful Suppliers may be requested after award to present their offer in the form of electronic catalogues. Details will be made available after award.

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

Envisaged maximum number of participants to the framework agreement: 30

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-024620](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Originally published as:

Date

7 November 2024

Local time

12:00pm

Changed to:

Date

10 January 2025

Local time

12:00pm

See the [change notice](#).

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

7 November 2024

Local time

1:00pm



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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The value provided in II.2.6 is only an estimate. NHS SBS cannot guarantee to successful Suppliers any business through this Framework Agreement. Spend and volumes may vary throughout the life of the Framework Agreement from the anticipated levels given in this notice.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

NHS Shared Business Services Limited

Three Cherry Tree Lane

Hemel Hempstead

HP2 7AH

Email

[nsbs.categorymanagementsourcing@nhs.net](mailto:nsbs.categorymanagementsourcing@nhs.net)

Country

United Kingdom